

iOS Enrolment Guide

iOS Version: 12.0.1 | Workspace ONE | Intelligent Hub Version: 6.0.0



Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

Prerequisites

Email Address: This is your corporate/work email address

Network Credentials: This is your network username and password used to log into internal corporate systems.

Passcode: If you have set a passcode on your mobile device you will need this to set a new passcode during the enrolment if the passcode doesn't meet the passcode policy set by your IT team.

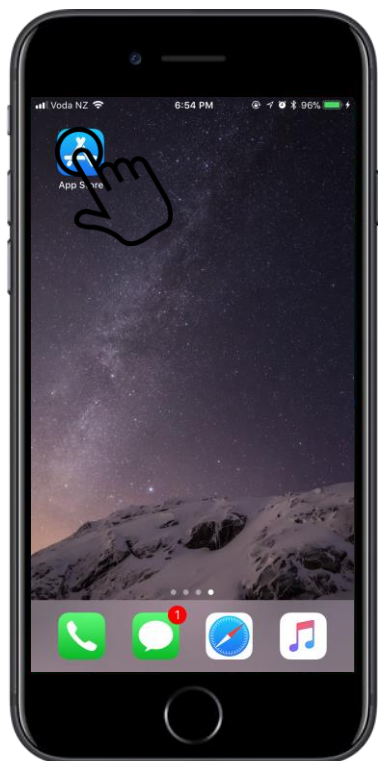
Apple ID: In order to download the Intelligent Hub app you will need to use or create an Apple ID

Connectivity: You will need an active 3G/4G or Wi-Fi connection

Battery: Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment

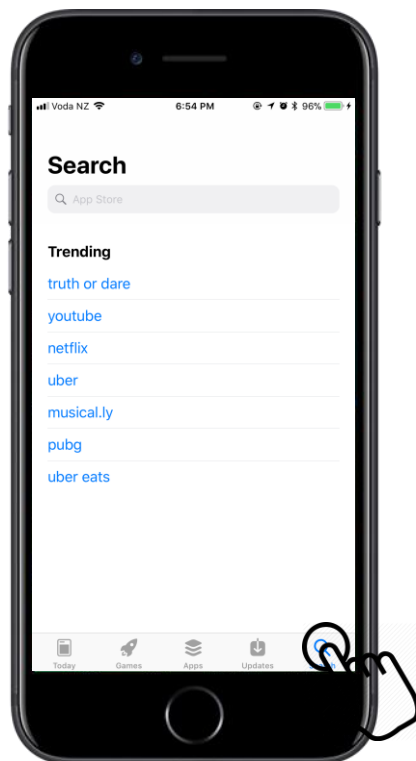


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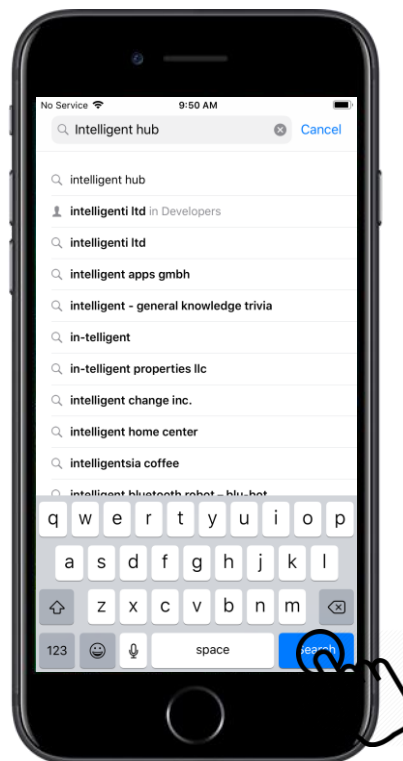
Step 1

Tap on the App Store



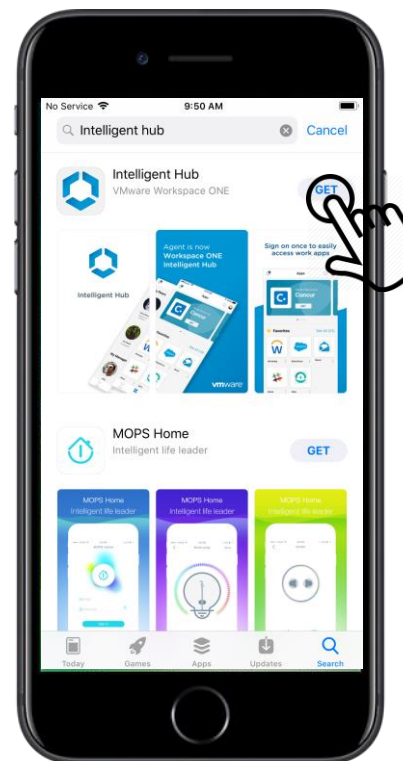
Step 2

Tap on Search



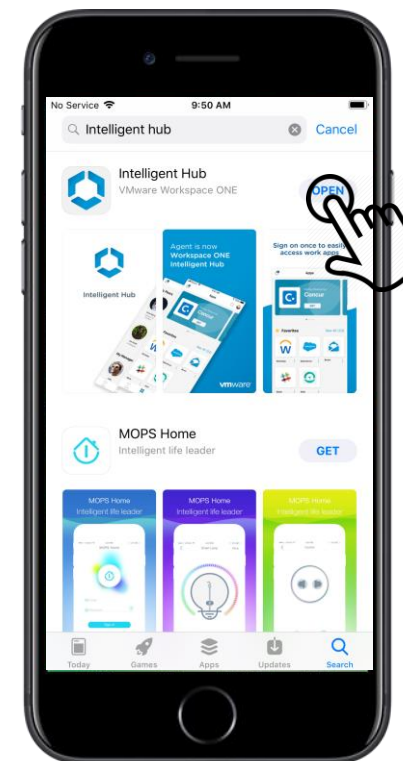
Step 3

Type Intelligent Hub and tap Search



Step 4

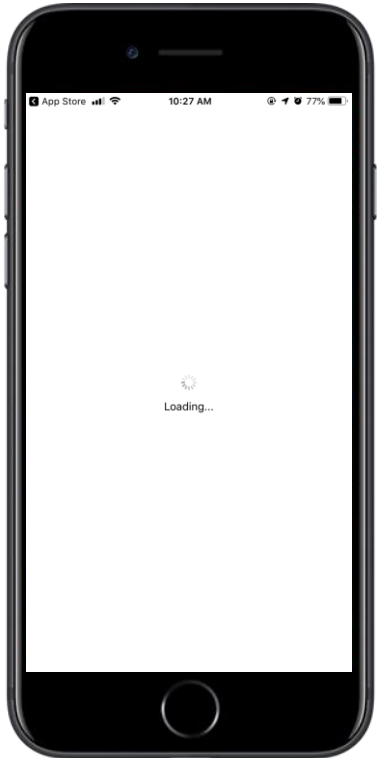
Select Intelligent Hub then tap GET



Step 5

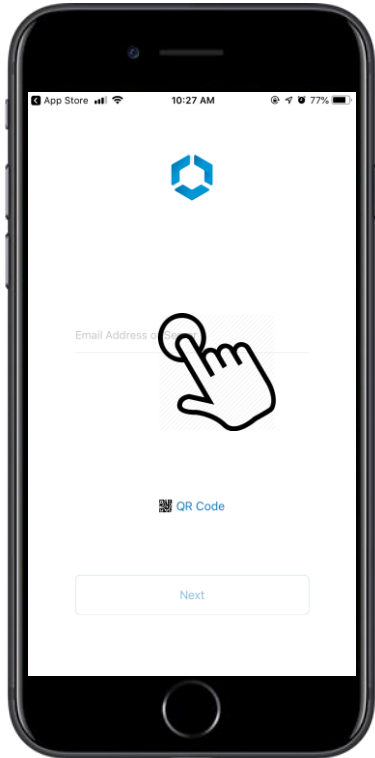
Tap OPEN

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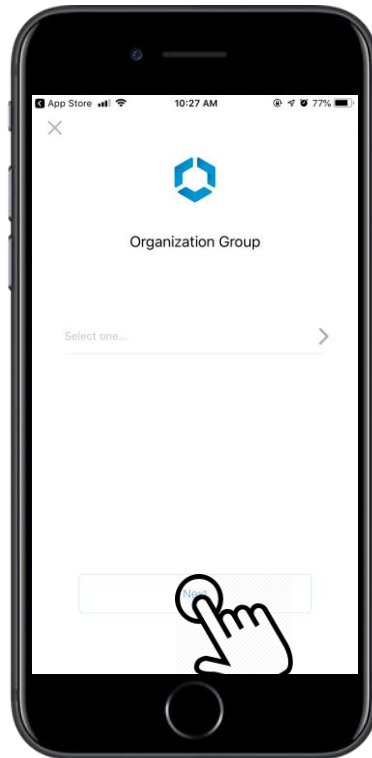
Step 6

Wait for app to load



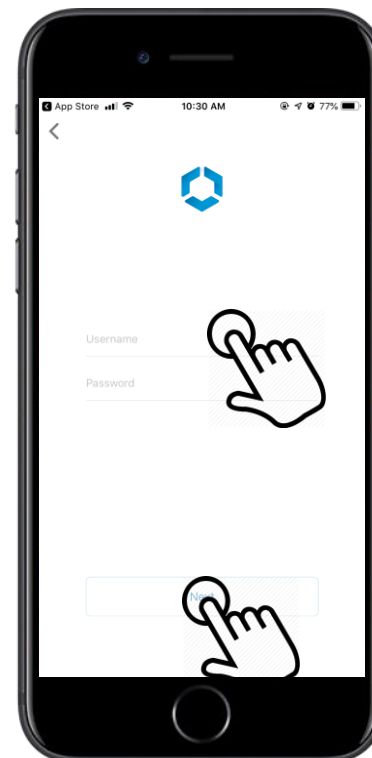
Step 7

Enter your network Email address



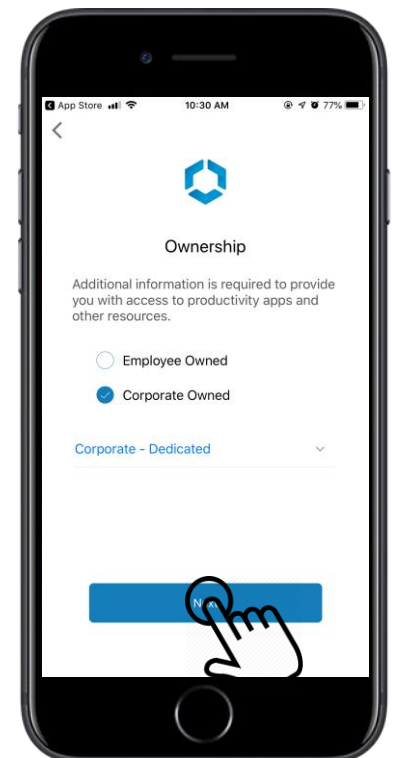
Step 8

Select the appropriate group then tap **Next**



Step 9

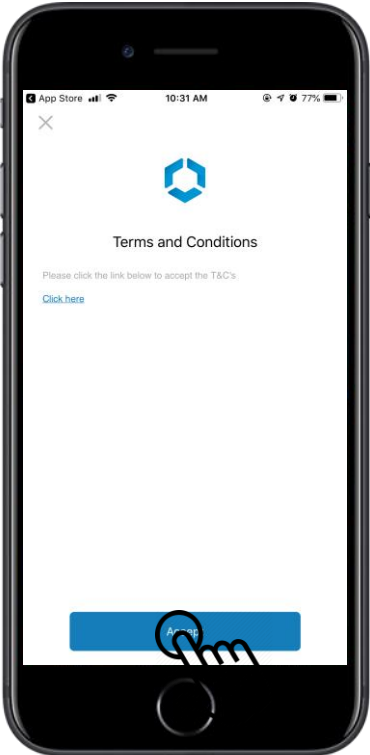
Enter your username and password then tap **Next**



Step 10

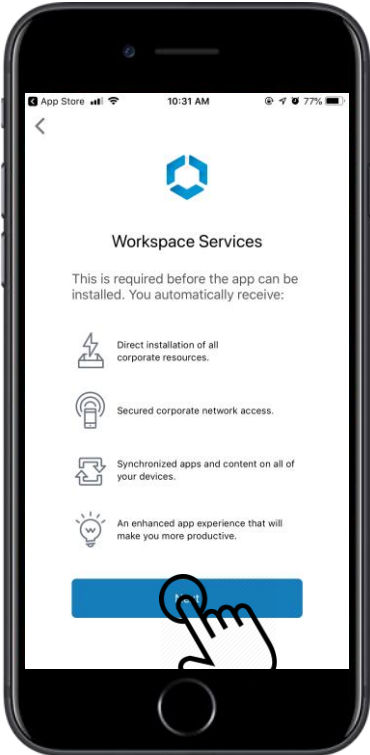
Select **Corporate – Dedicated** and tap **Next**

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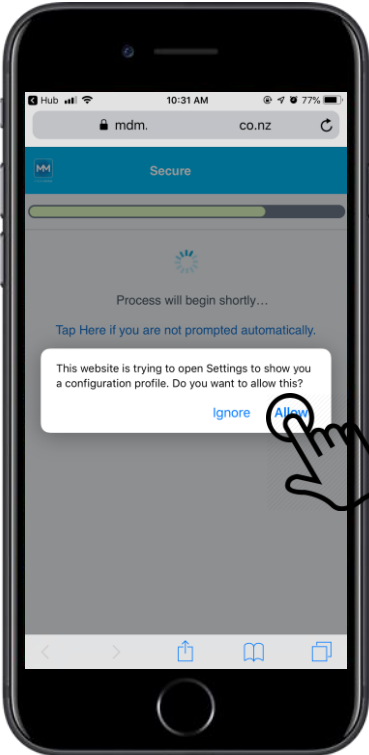
Step 11

Tap Accept



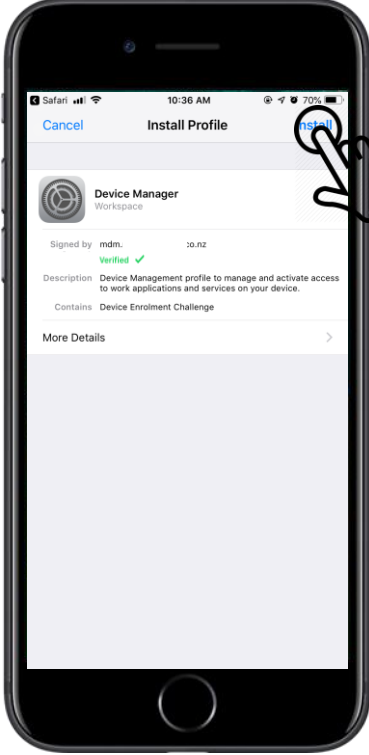
Step 12

Tap Next



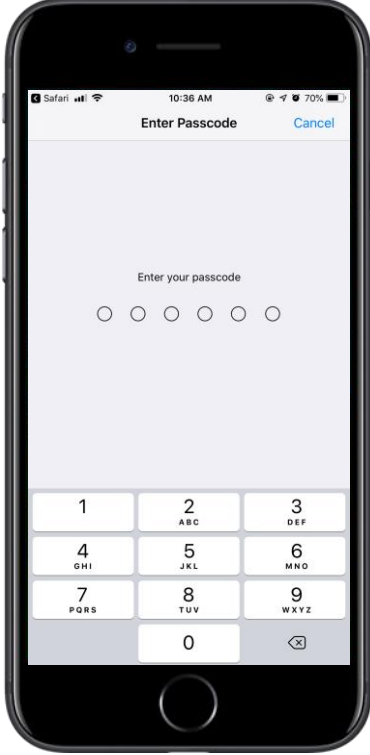
Step 13

Tap Allow



Step 14

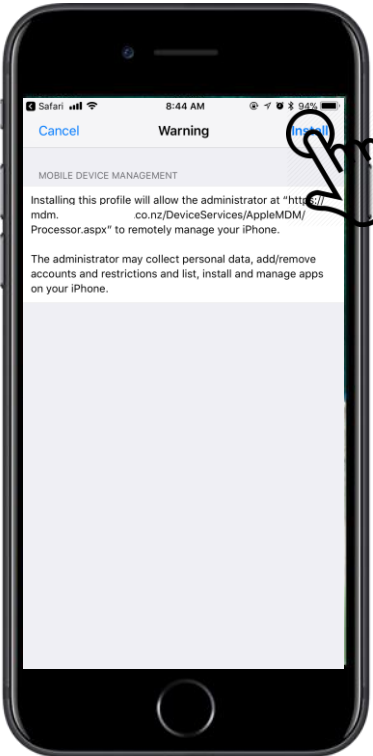
Tap Install



Step 15

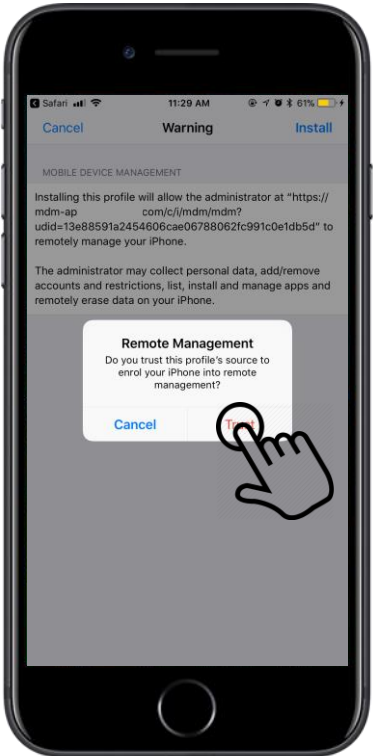
Enter your phone passcode

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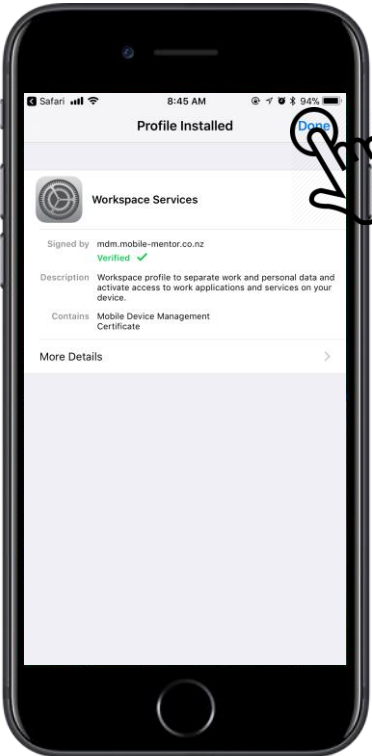
Step 16

Tap Install



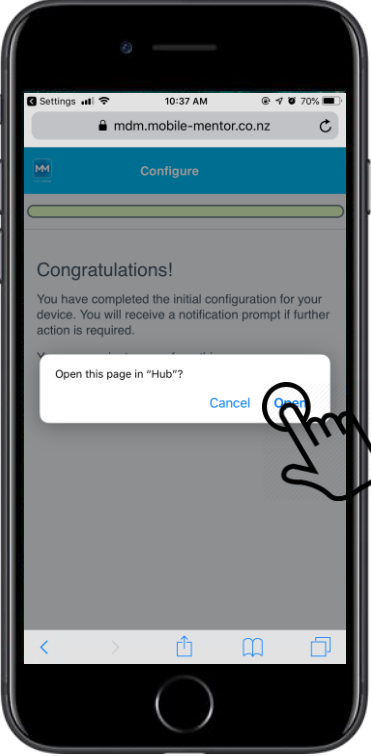
Step 17

Tap Trust



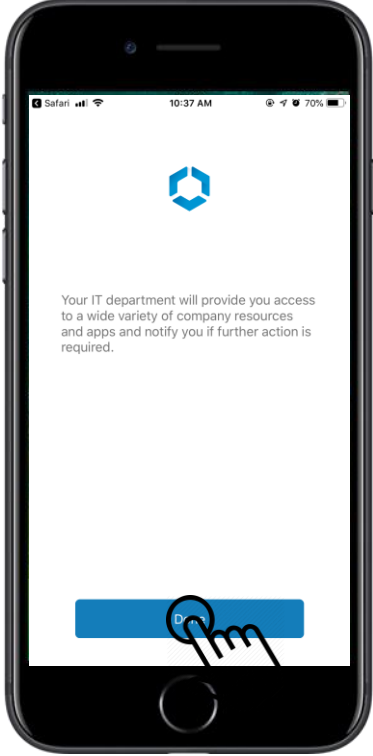
Step 18

Tap Done



Step 19

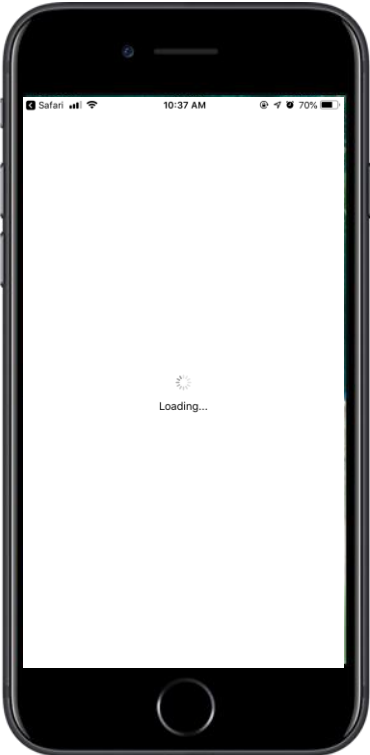
Tap Open



Step 20

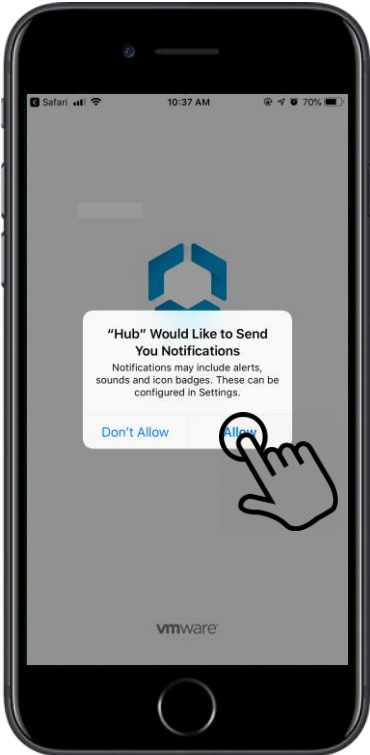
Tap Done

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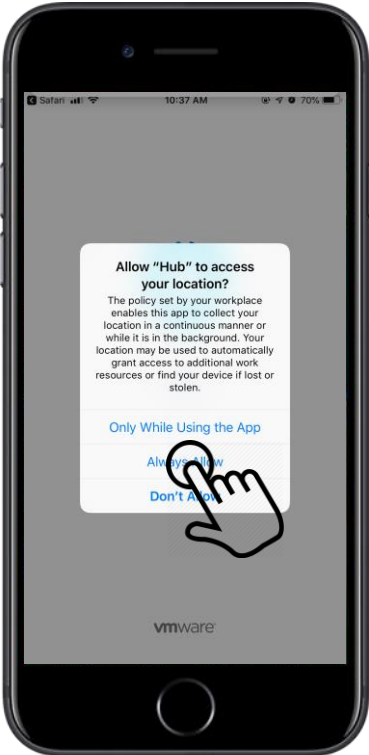
Step 21

Please wait



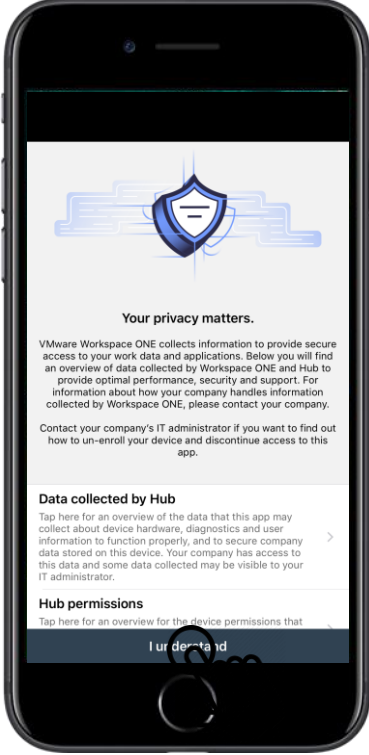
Step 22

Tap Allow



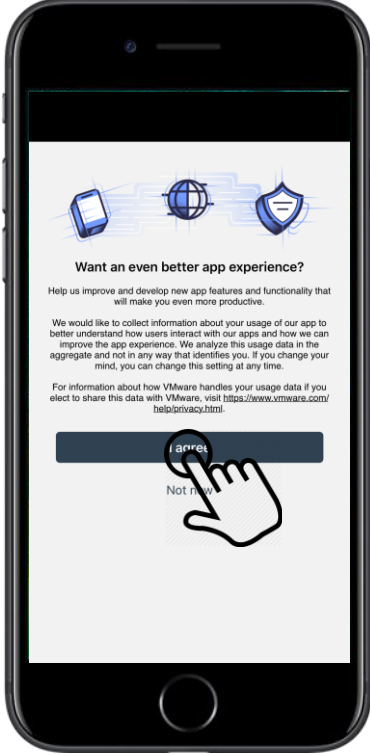
Step 23

Tap Always Allow



Step 24

Tap I understand

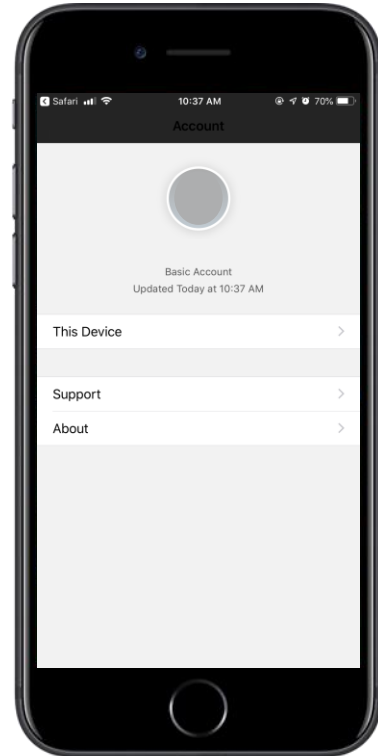


Step 25

Tap I agree



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Step 26

You have now completed the Workspace ONE enrolment



Congratulations!

You have now completed the Workspace ONE enrolment.

If you require further support, please contact us on: support@mobile-mentor.com