

iOS Enrolment Guide

iOS Version: 12.2 | Workspace ONE | Intelligent Hub Version: 6.0.0



Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

Prerequisites

Email Address: This is your corporate/work email address

Network Credentials: This is your network username and password used to log into internal corporate systems.

Passcode: If you have set a passcode on your mobile device you will need this to set a new passcode during the enrolment if the passcode doesn't meet the passcode policy set by your IT team.

Apple ID: In order to download the Intelligent Hub app you will need to use or create an Apple ID

Connectivity: You will need an active 3G/4G or Wi-Fi connection

Battery: Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment

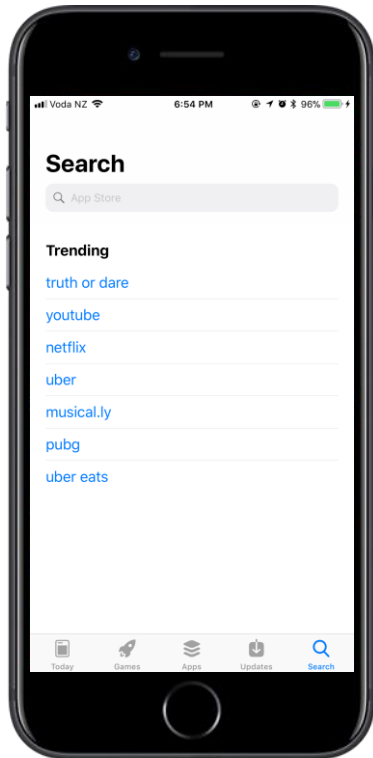


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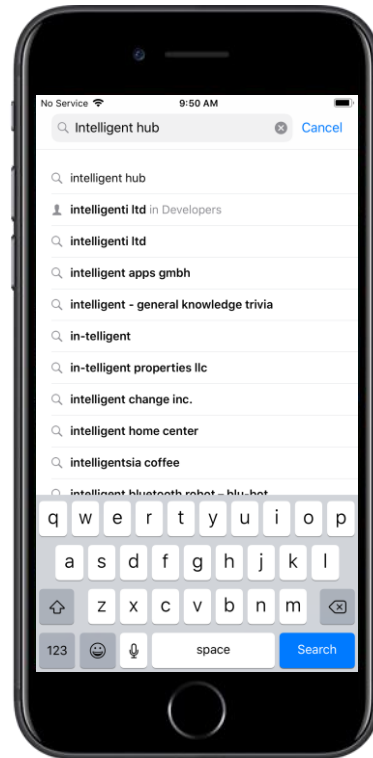
Step 1

Open the **App Store**



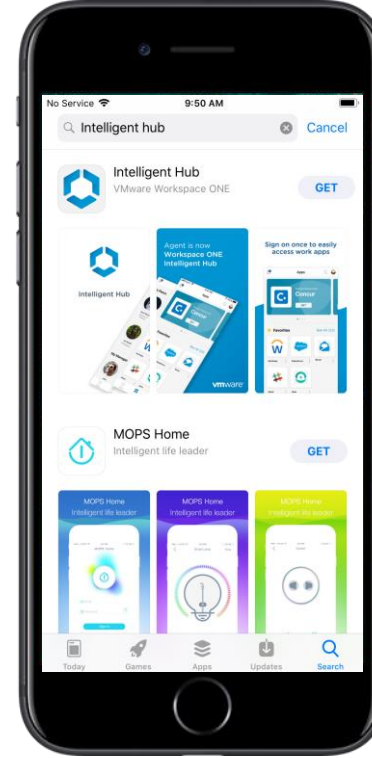
Step 2

Tap on **Search**



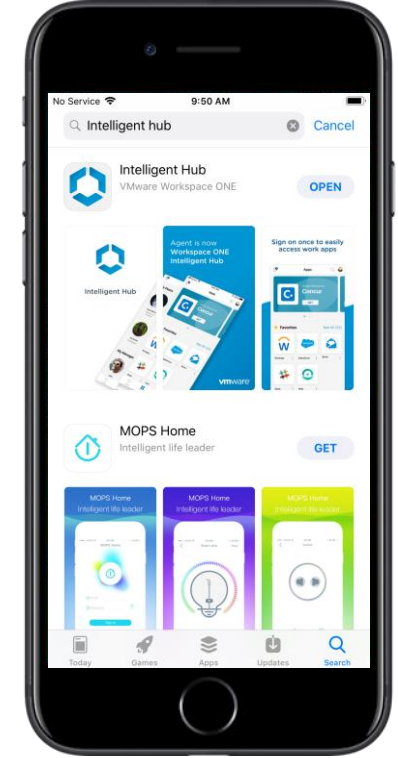
Step 3

Type **Intelligent Hub** and tap **Search**



Step 4

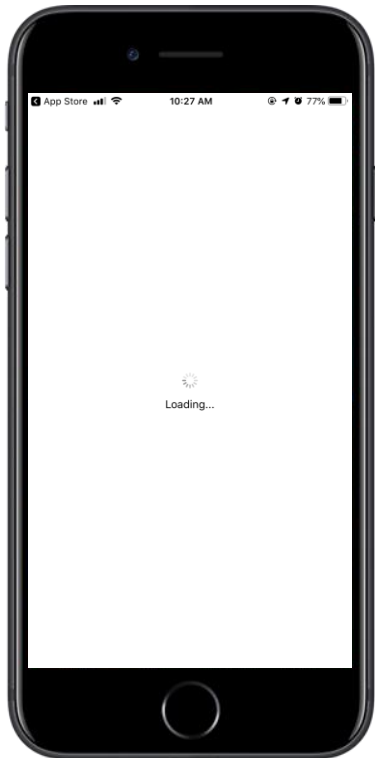
Select **Intelligent Hub** then tap **GET**



Step 5

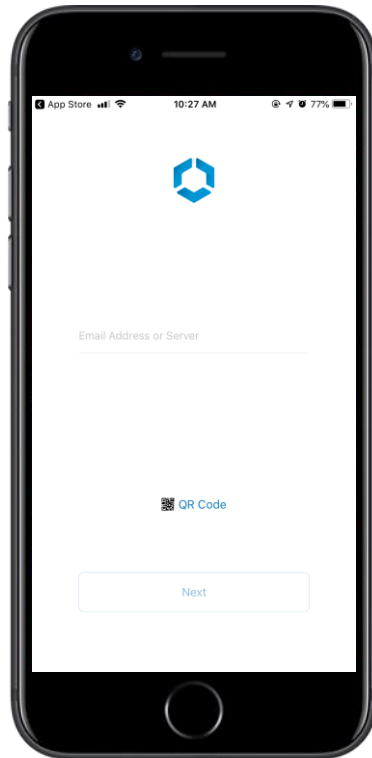
Tap **OPEN**

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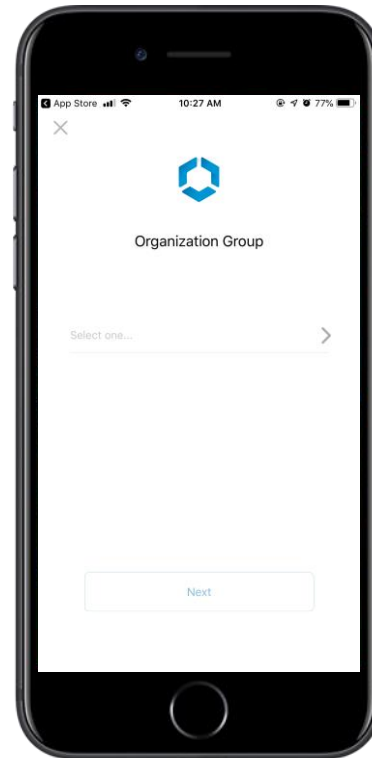
Step 6

Wait for app to load



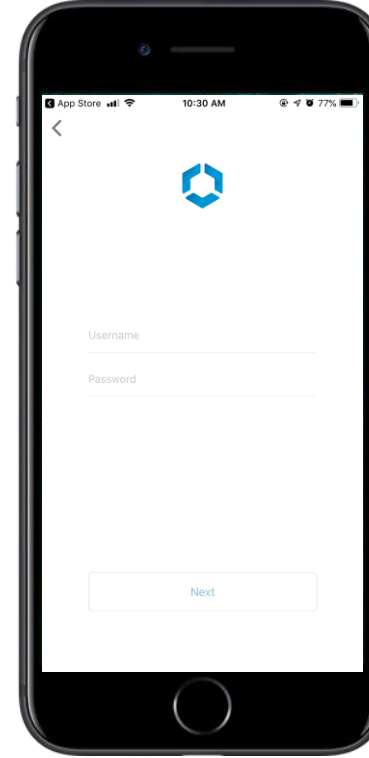
Step 7

Enter your network Email address



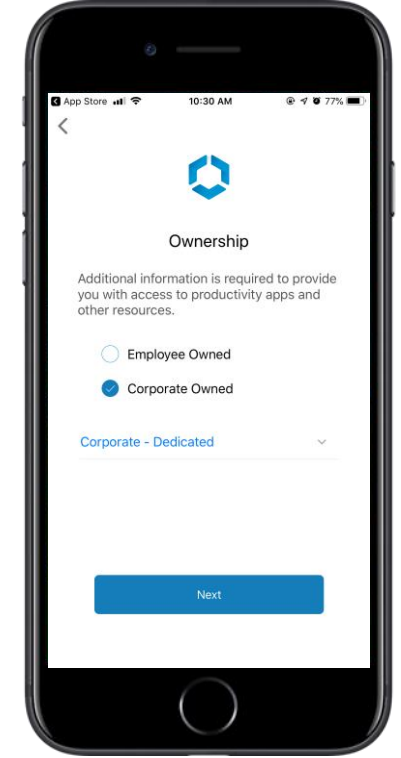
Step 8

Select the appropriate group then tap **Next**



Step 9

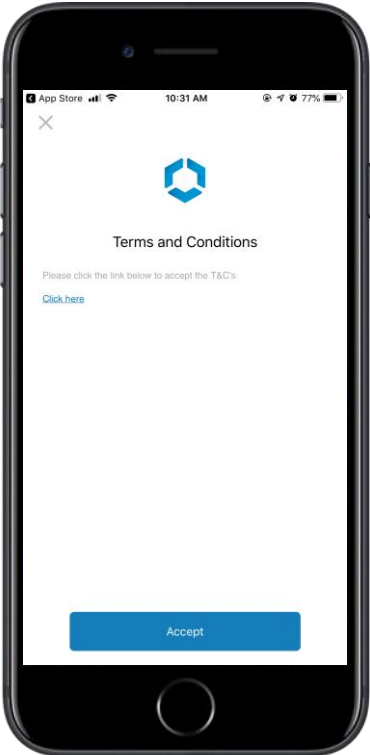
Enter your username and password then tap **Next**



Step 10

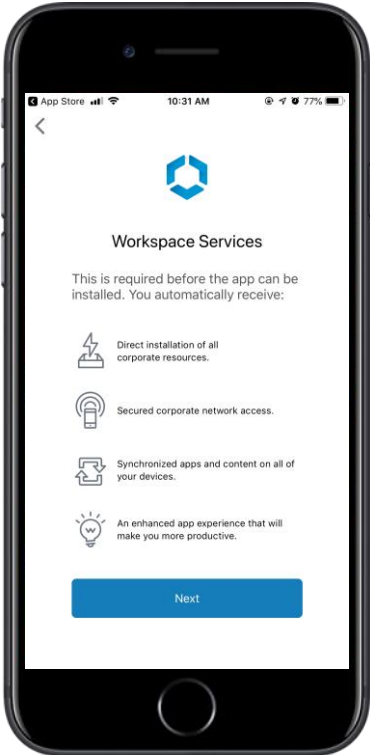
Select **Corporate – Dedicated** and tap **Next**

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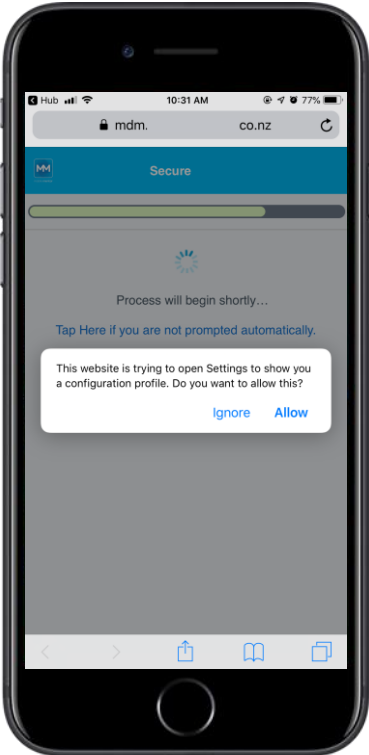
Step 11

Tap **Accept**



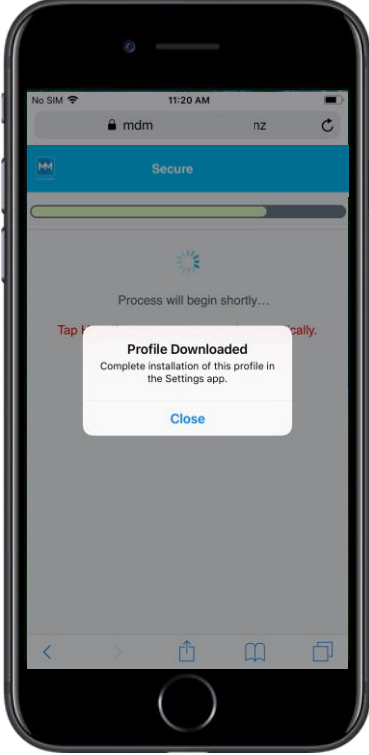
Step 12

Tap **Next**



Step 13

Tap **Allow**



Step 14

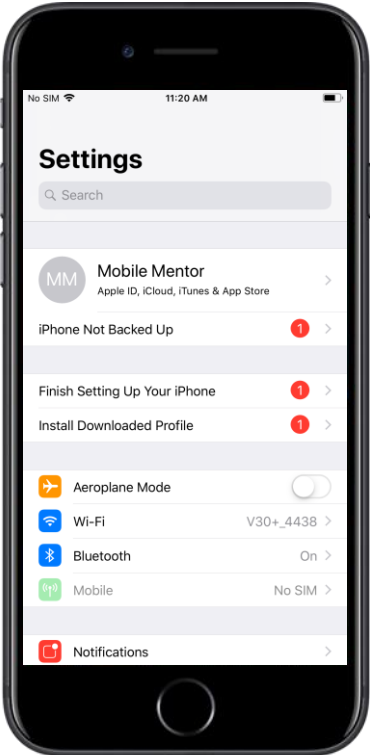
Tap the **Close** and then tap the home button



Step 15

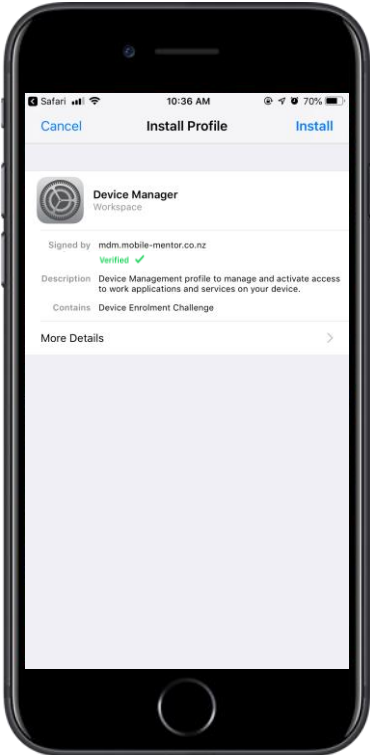
Open **Settings**

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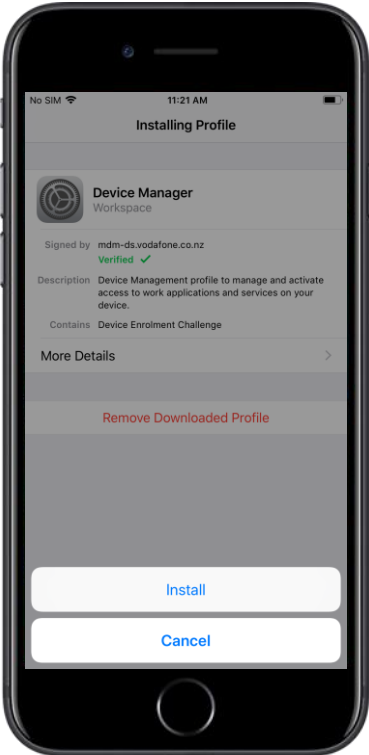
Step 16

Tap Install Downloaded Profile



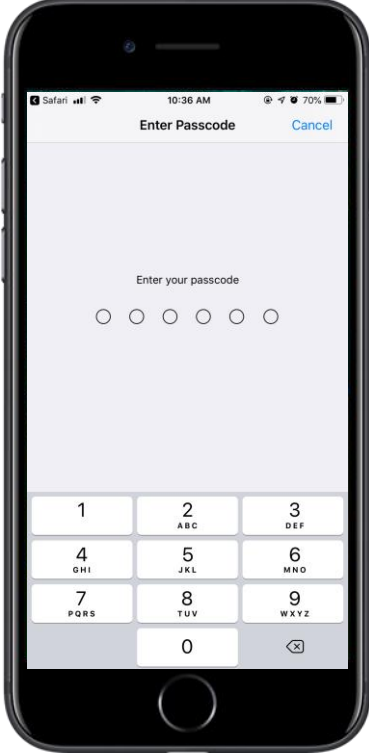
Step 17

Tap Install



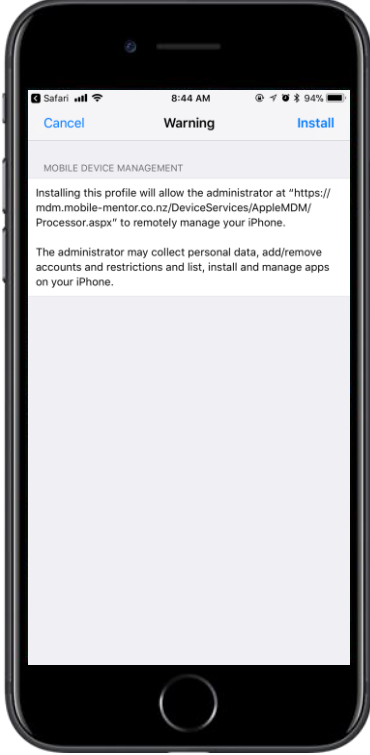
Step 18

Tap Install



Step 19

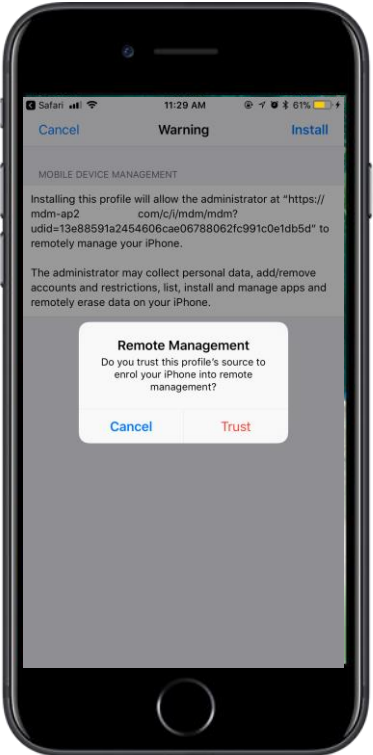
Enter your phone passcode



Step 20

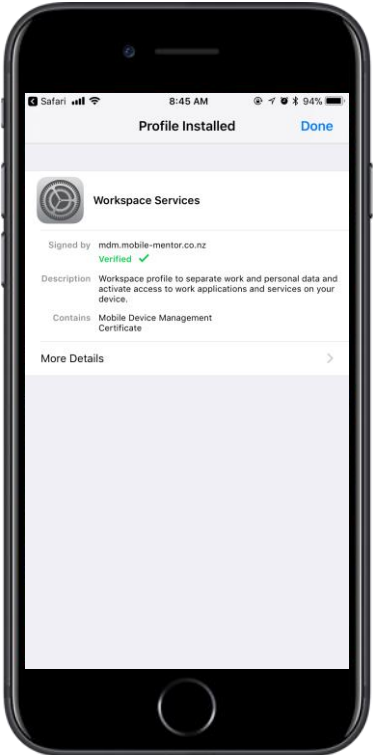
Tap Install

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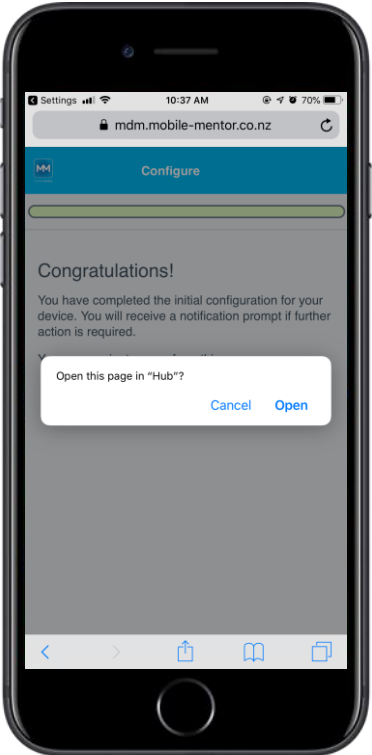
Step 21

Tap Trust



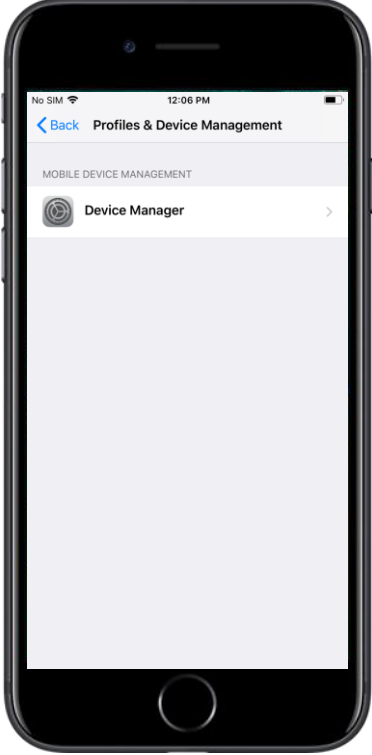
Step 22

Tap Done



Step 23

Tap Open



Step 24

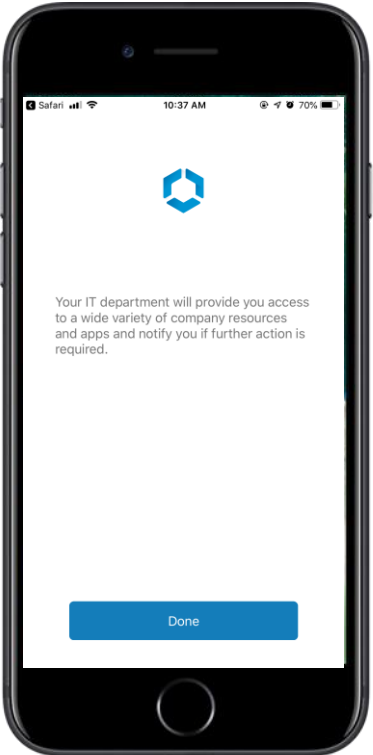
Tap the home button



Step 25

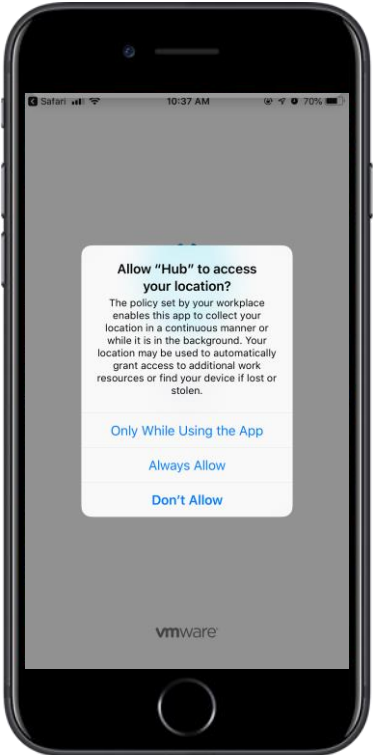
Open Hub

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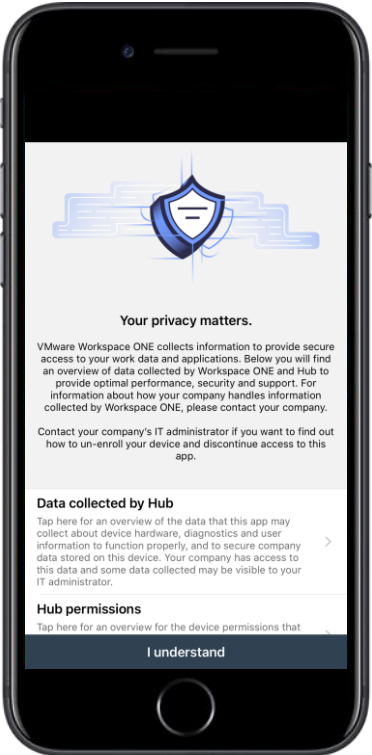
Step 26

Tap **Done**



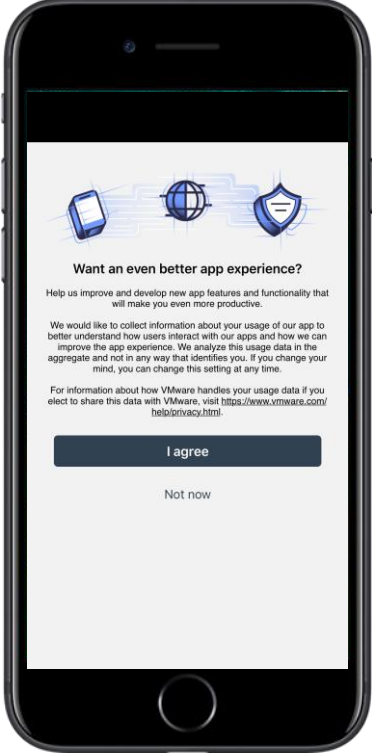
Step 27

Tap **Always Allow**



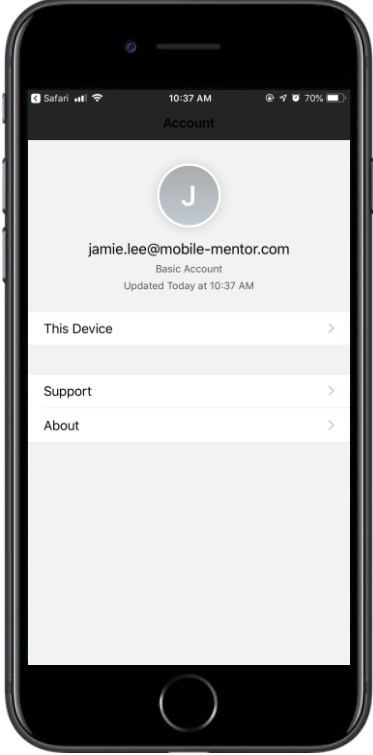
Step 28

Tap **I understand**



Step 29

Tap **I agree**



Step 30

You have now completed the Workspace ONE enrolment



Congratulations!

You have now completed the
Workspace ONE enrolment.

If you require further support, please contact
us on: support@mobile-mentor.com