

# iOS Enrolment Guide

iOS Version: 12.2 | MobileIron Cloud | MobileIron Go Version: 3.5.0



Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

## Prerequisites

**Email Address:** This is your corporate/work email address

**Network Credentials:** This is your network username and password used to log into internal corporate systems.

**Passcode:** If you have set a passcode on your mobile device you will need this to set a new passcode during the enrolment if the passcode doesn't meet the passcode policy set by your IT team.

**Apple ID:** In order to download the MobileIron Go app you will need to use or create an Apple ID

**Connectivity:** You will need an active 3G/4G or Wi-Fi connection

**Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment

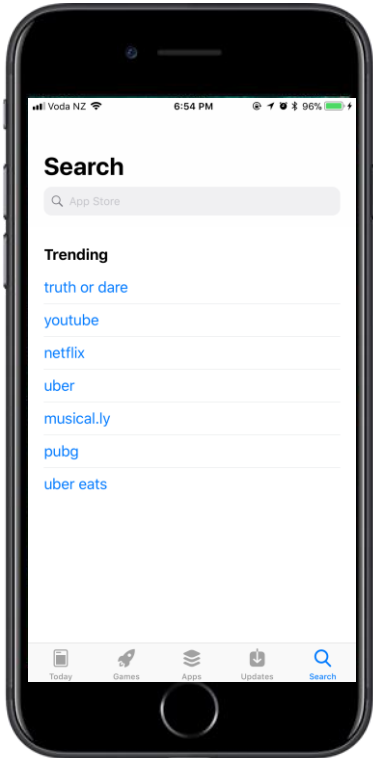


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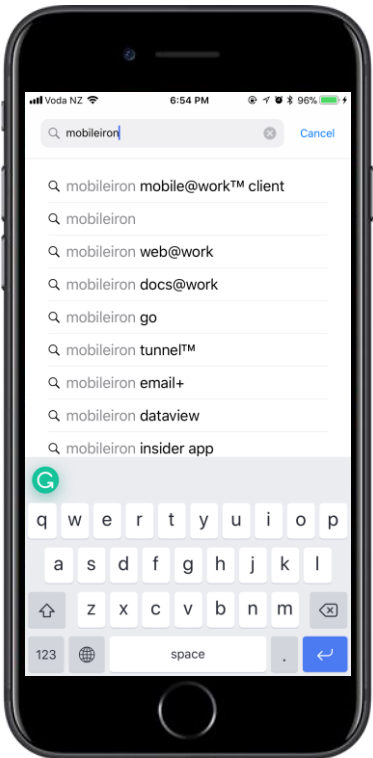
**Step 1**

Open the **App Store**



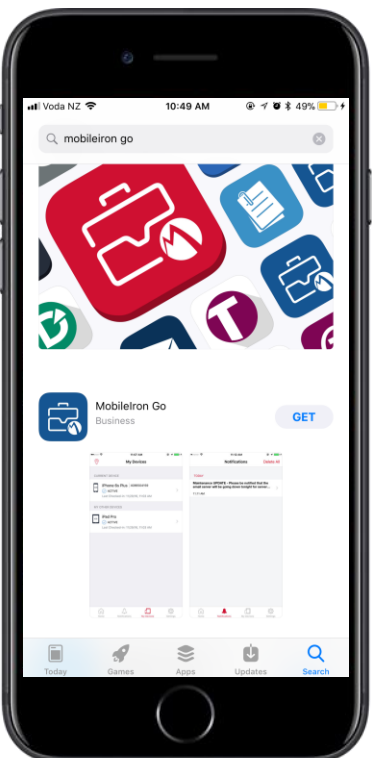
**Step 2**

Tap on **Search**



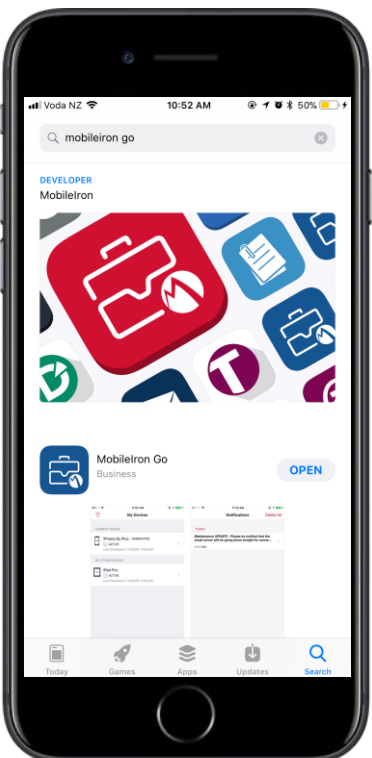
**Step 3**

Type **Mobileiron** and tap search



**Step 4**

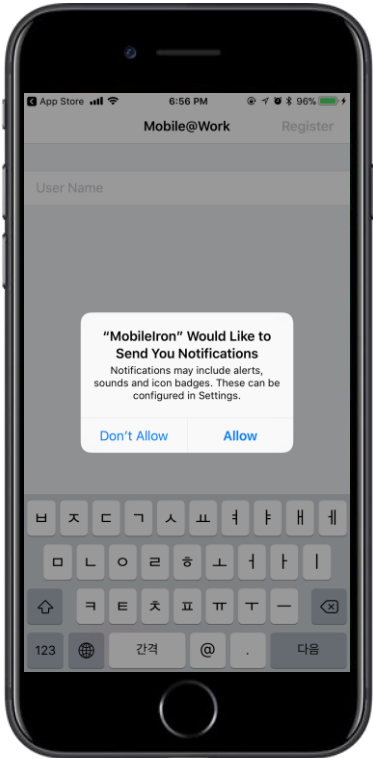
Select **Mobileiron GO** then tap **GET**



**Step 5**

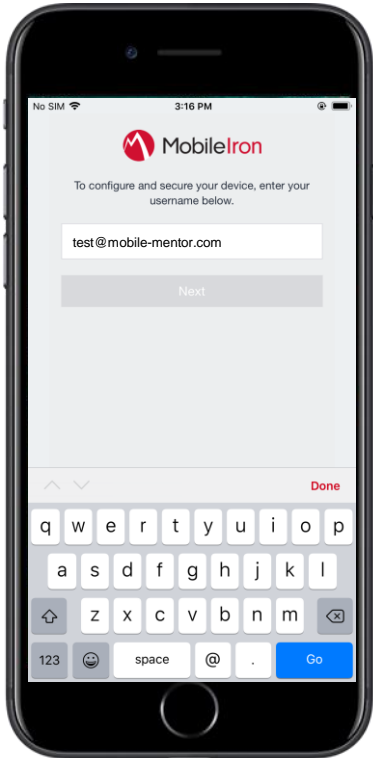
Tap **OPEN**

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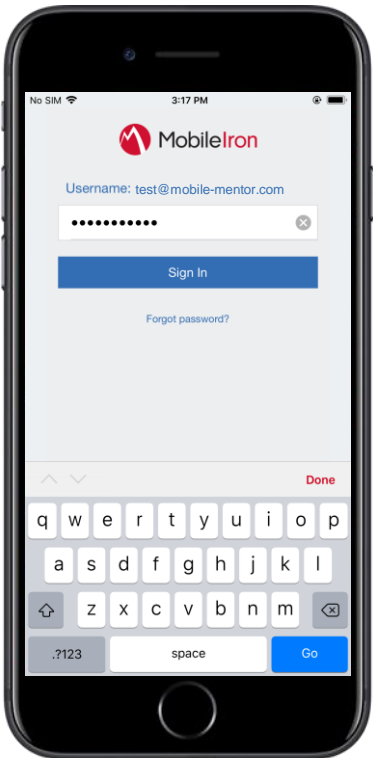
Step 6

Tap Allow.



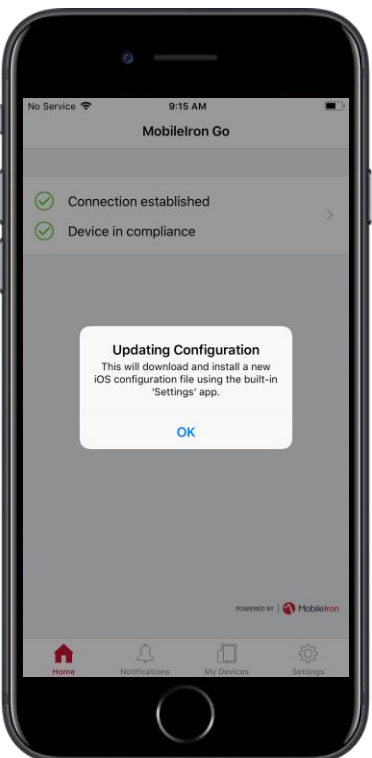
Step 7

Enter your **Email Address**



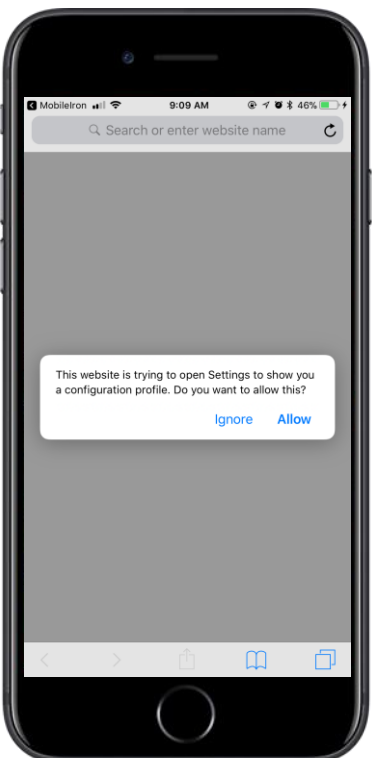
Step 8

Enter your **Password**



Step 9

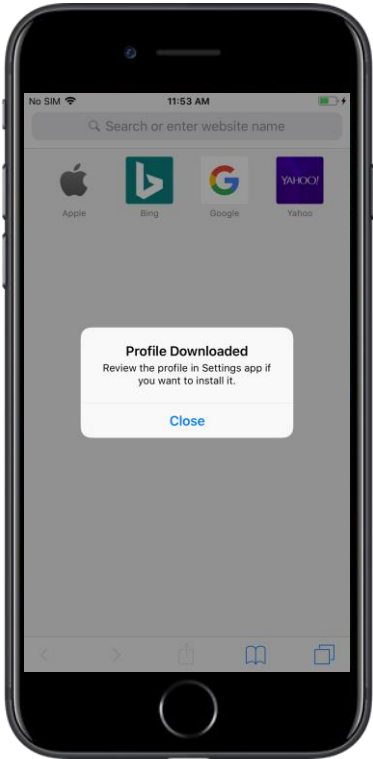
Tap **OK**



Step 10

Tap **Allow**

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**Step 11**

Tap Close



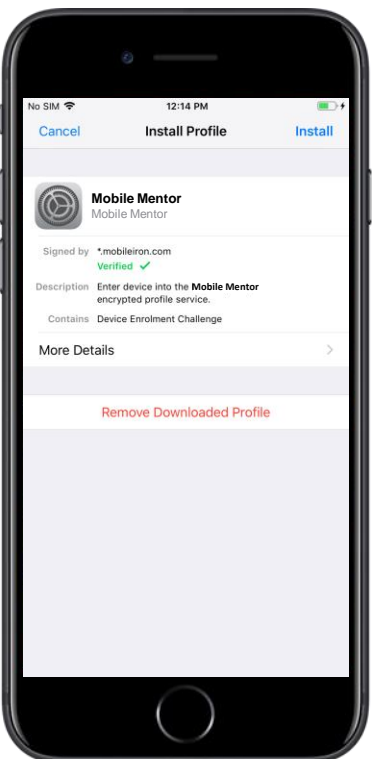
**Step 12**

Open Settings



**Step 13**

Tap Profile Downloaded



**Step 14**

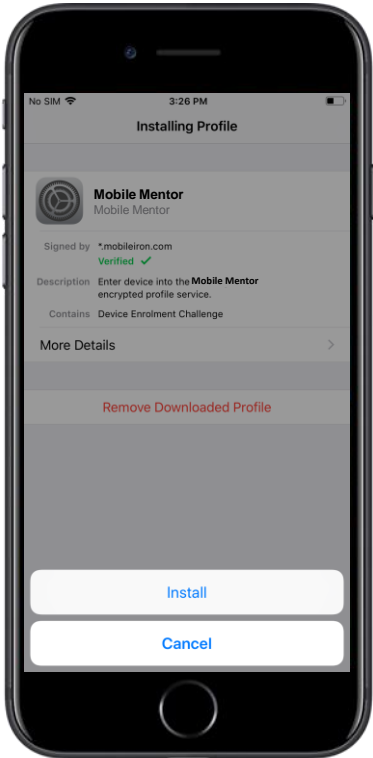
Tap Install



**Step 15**

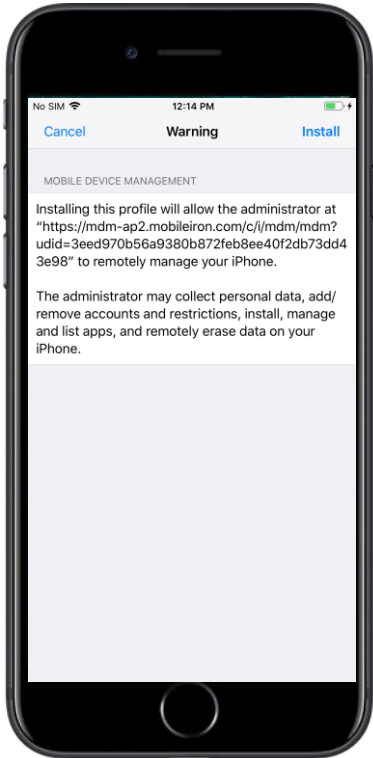
Enter your phone passcode

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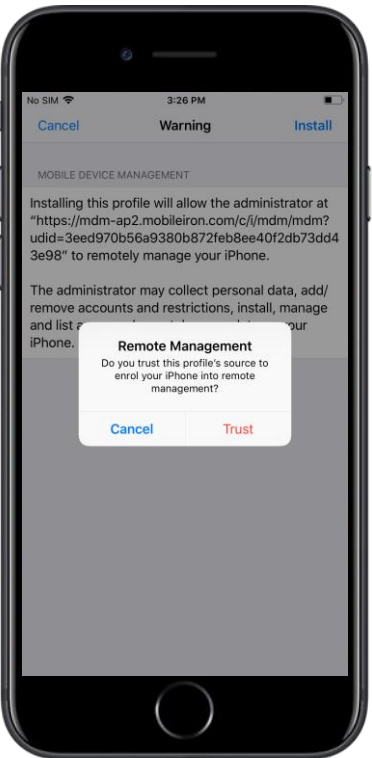
Step 16

Tap Install



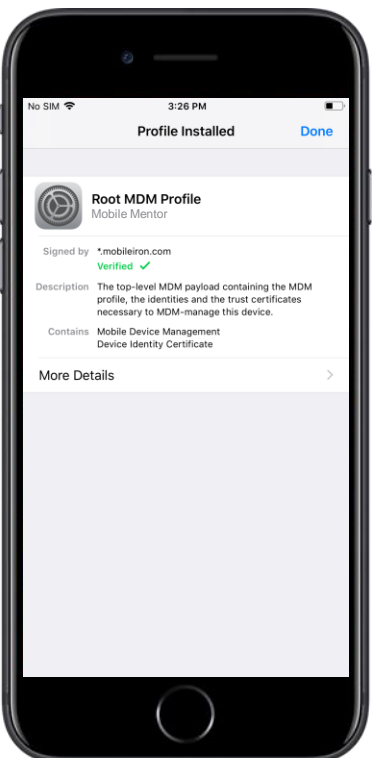
Step 17

Tap Install



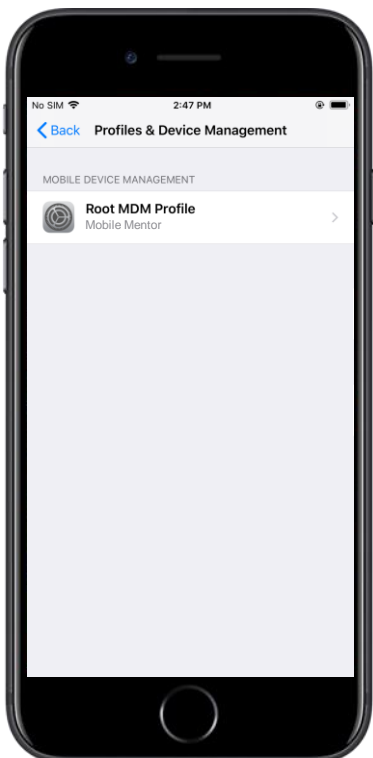
Step 18

Tap Trust



Step 19

Tap Done



Step 20

Press the home button to complete set up



## Congratulations!

You have now completed the  
MobileIron enrolment.

If you require further support, please contact  
us on: [support@mobile-mentor.com](mailto:support@mobile-mentor.com)