

How to backup Samsung Device to SD card using Smart Switch app

Prerequisites

MicroSD Card: External storage media with enough space for the backup data to be stored.

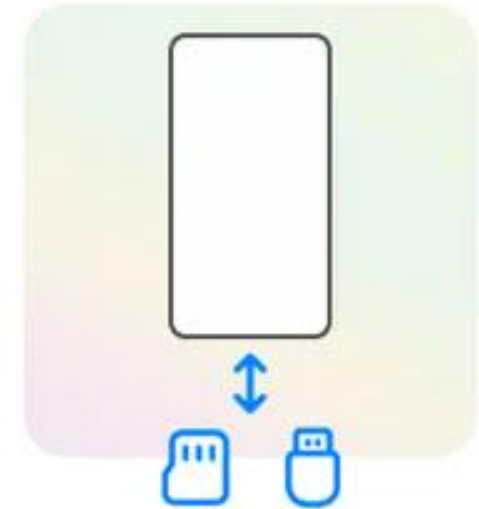
Samsung Account: This is required when backing up data using SD card. The Samsung account is used to encrypt the backup data.

Samsung Smart Switch Mobile app: The Samsung Smart Switch Mobile app must be approved and available for users to be downloaded from the managed Play Store.

Grant required app permission: Required app permission must be granted for the Samsung Smart Switch app.

Internet Connection: Device has either a good Wi-Fi connection or a good 3/4G data connection with sufficient data allowance to download Apps.

Battery: Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment.



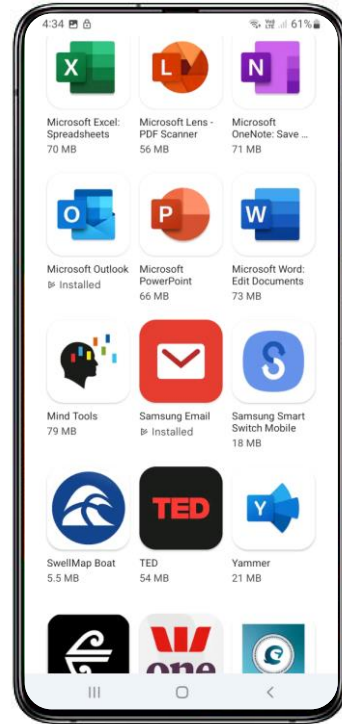
Backup and Restore from external storage

How to backup Samsung Device to SD card using Smart Switch app



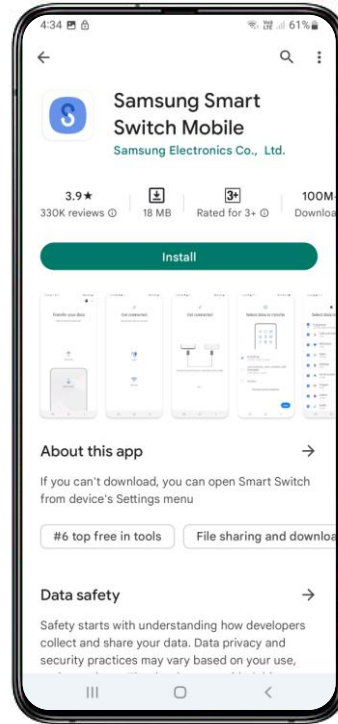
Step 1

Open the **Play Store** App



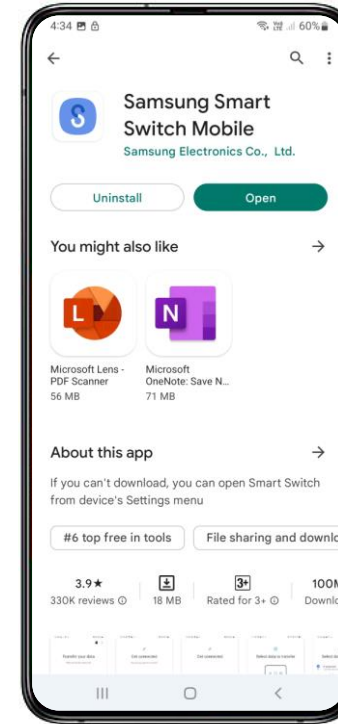
Step 2

Search and select **Samsung Smart Switch Mobile**



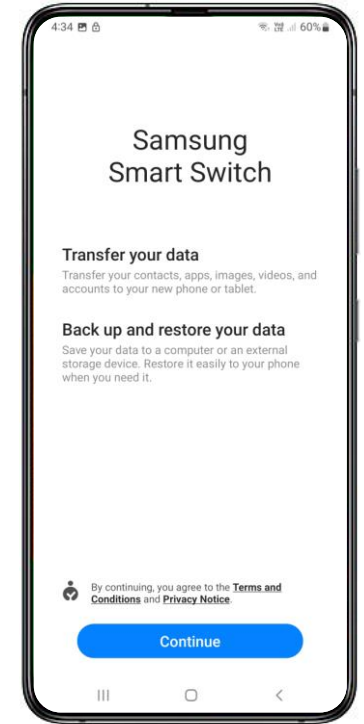
Step 3

Select **Install**



Step 4

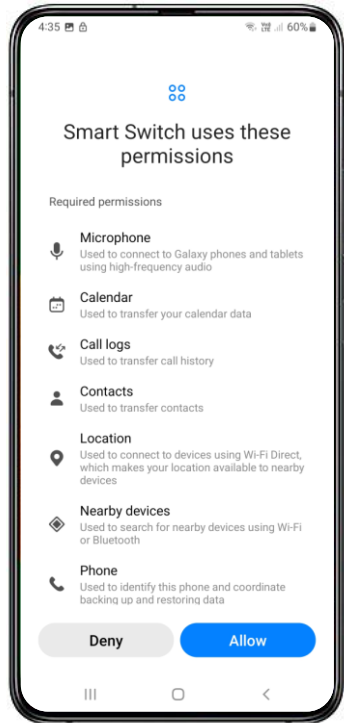
Select **Open**



Step 5

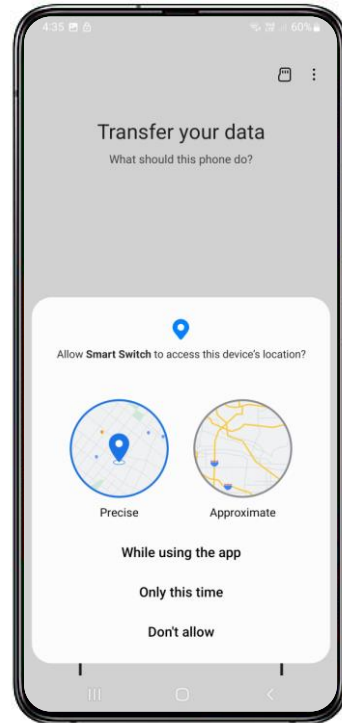
Select **Continue**

How to backup Samsung Device to SD card using Smart Switch app



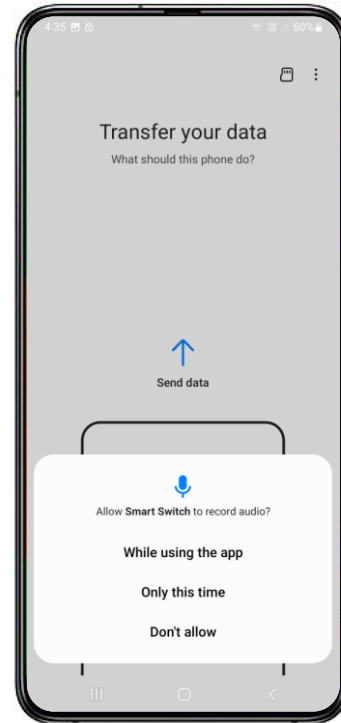
Step 6

Select **Allow**



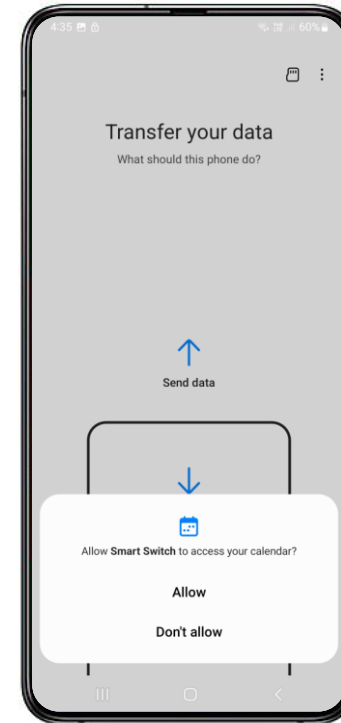
Step 7

Select **While using the app**



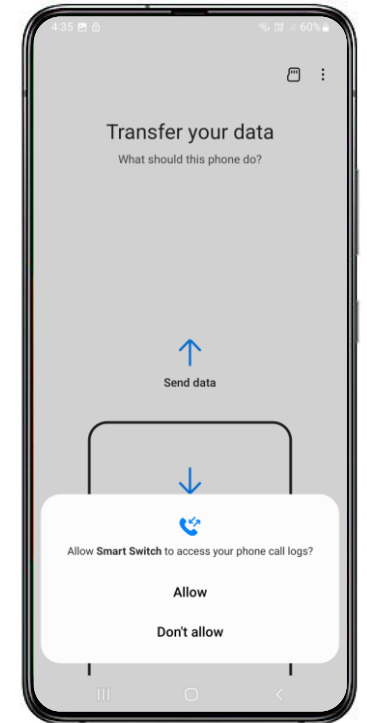
Step 8

Select **While using the app**



Step 9

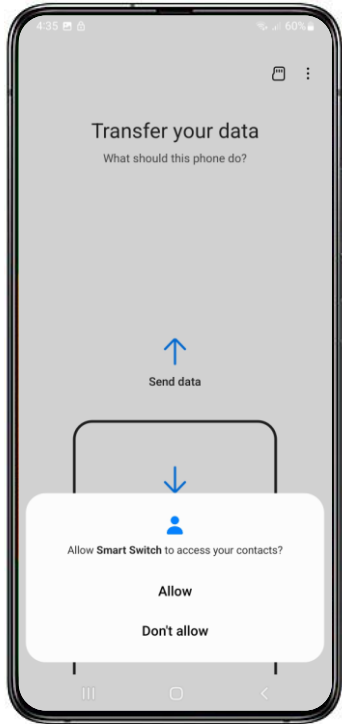
Select **Allow**



Step 10

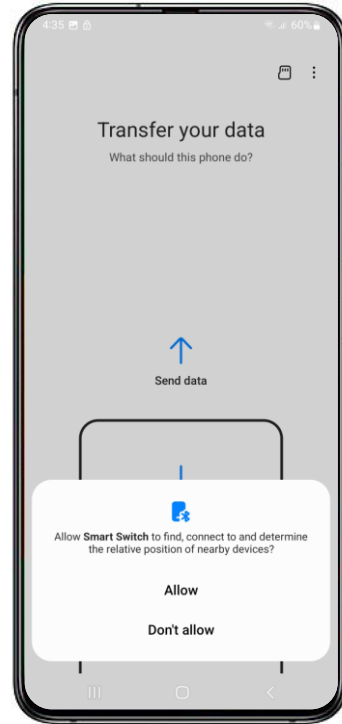
Select **Allow**

How to backup Samsung Device to SD card using Smart Switch app



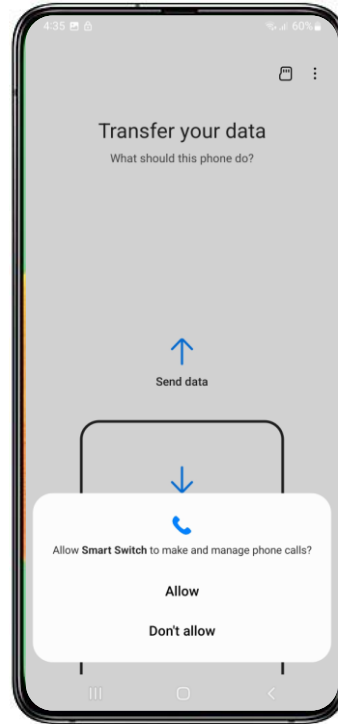
Step 11

Select **Allow**



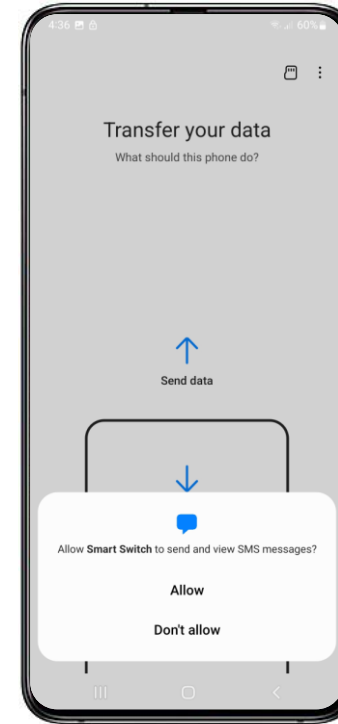
Step 12

Select **Allow**



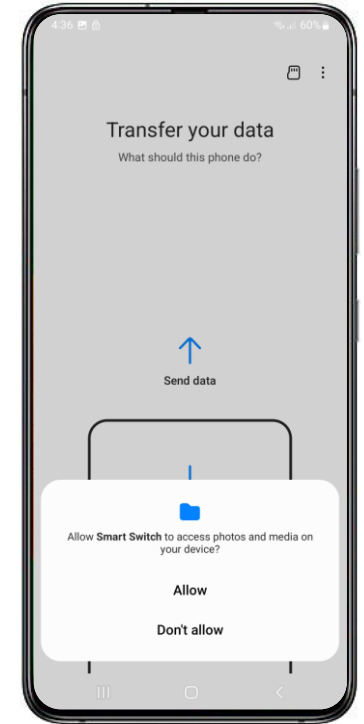
Step 13

Select **Allow**



Step 14

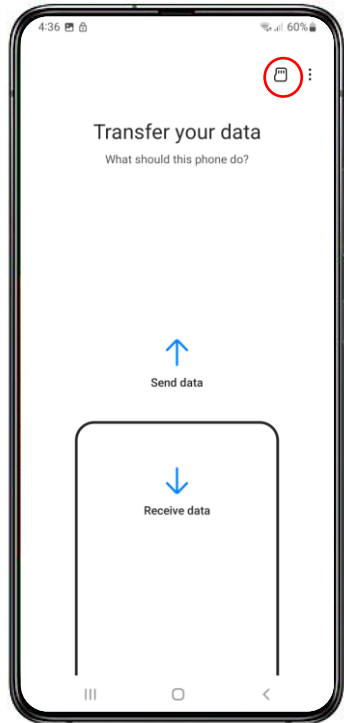
Select **Allow**



Step 15

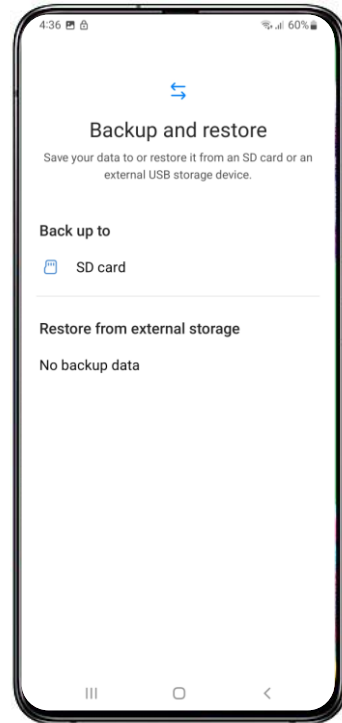
Select **Allow**

How to backup Samsung Device to SD card using Smart Switch app



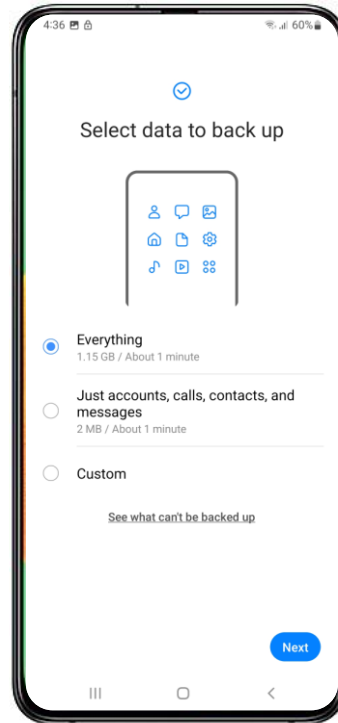
Step 16

Select the SD card icon



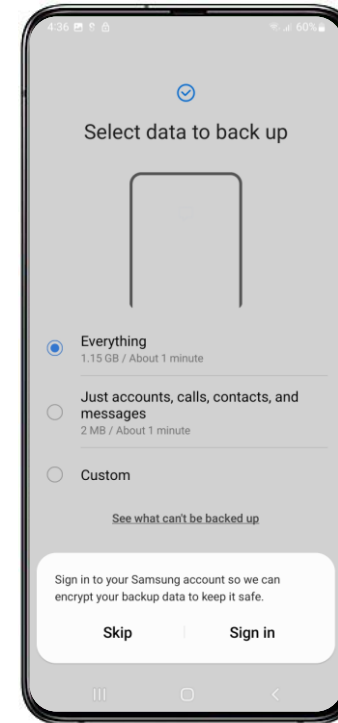
Step 17

Select **SD card**



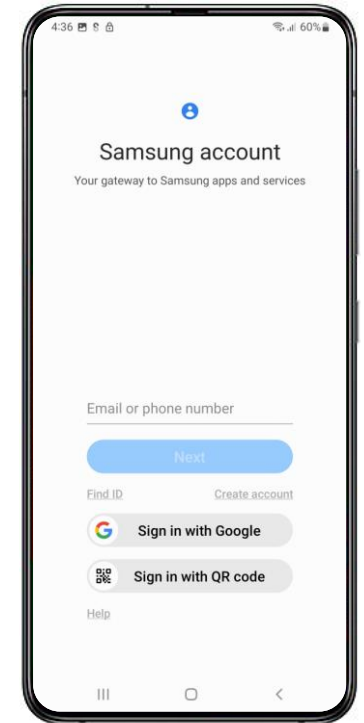
Step 18

Select **Next**



Step 19

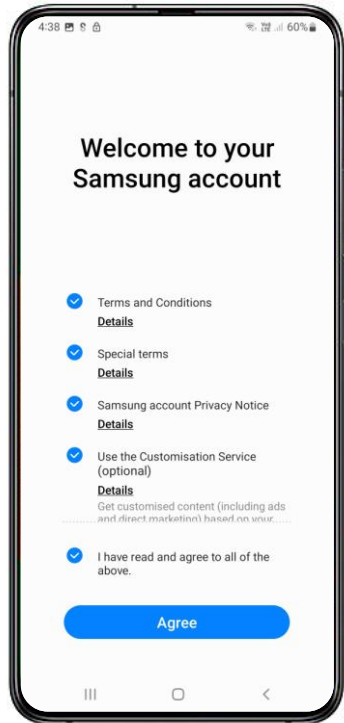
Select **Sign in**



Step 20

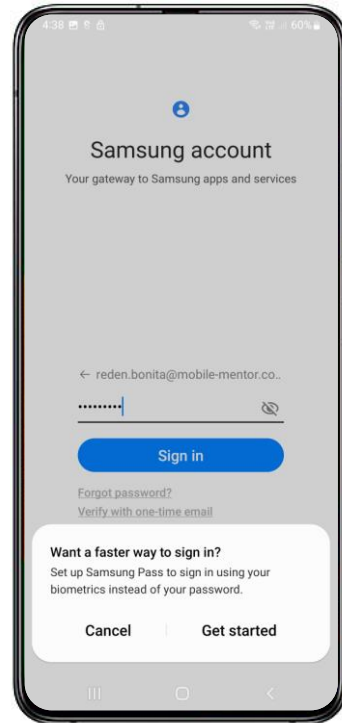
Sign-in to your Samsung Account

How to backup Samsung Device to SD card using Smart Switch app



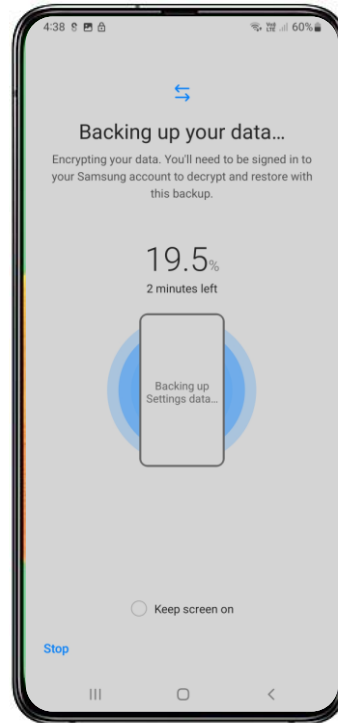
Step 21

Select **I have read and agree to all of the above** then select **Agree**



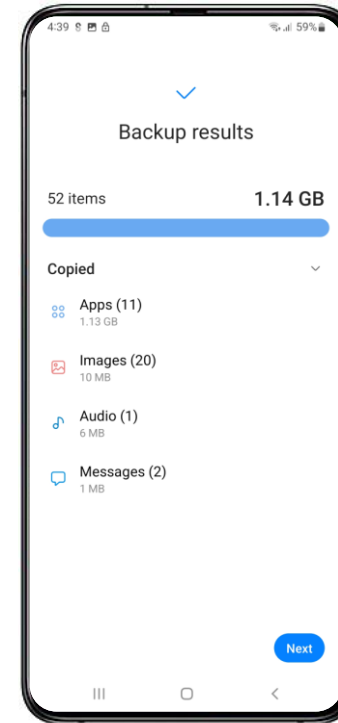
Step 22

Select **Cancel**



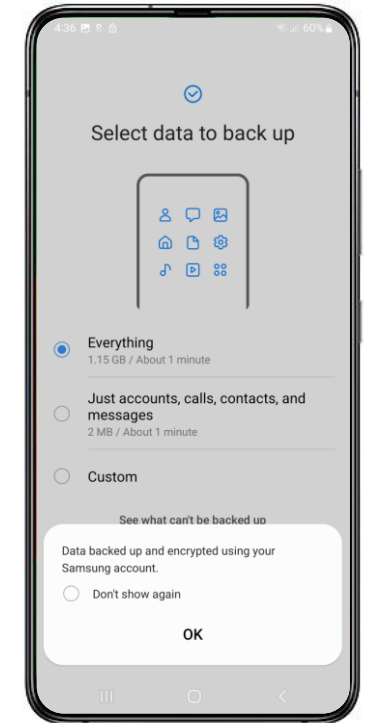
Step 23

Wait while your data is being backed up



Step 24

Once the backup is complete, select **Next**



Step 25

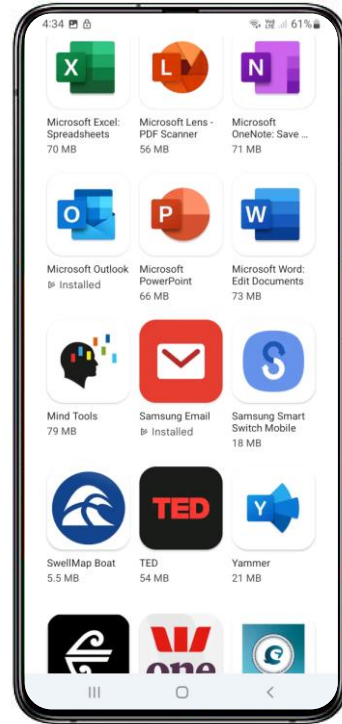
Remove the microSD card before the device is factory reset

How to restore backup from SD card using Smart Switch app



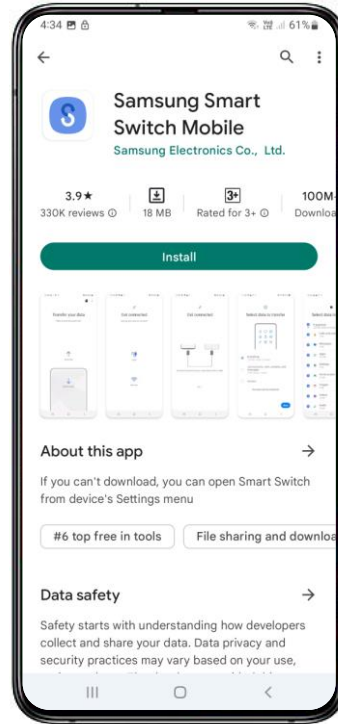
Step 1

Insert the microSD card with the backup data then open the **Play Store** App



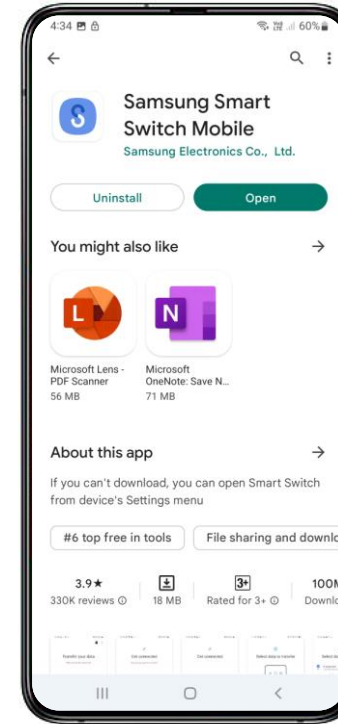
Step 2

Search and select **Samsung Smart Switch Mobile**



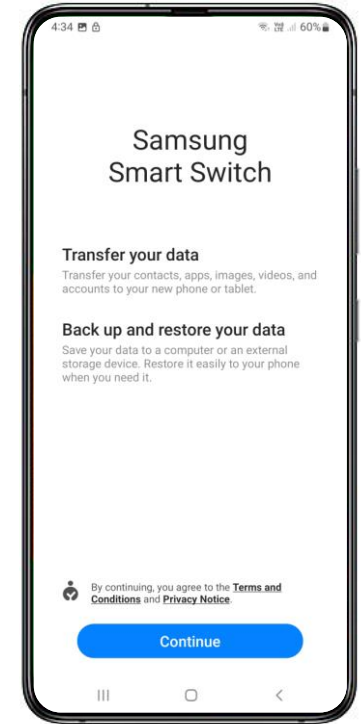
Step 3

Select **Install**



Step 4

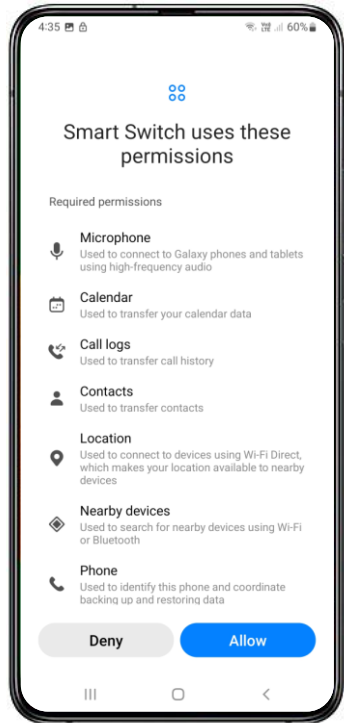
Select **Open**



Step 5

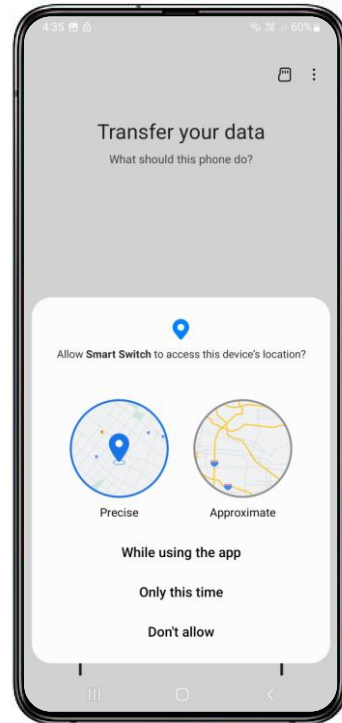
Select **Continue**

How to restore backup from SD card using Smart Switch app



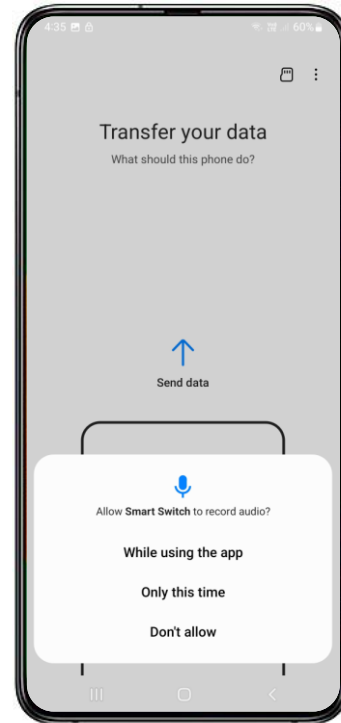
Step 6

Select **Allow**



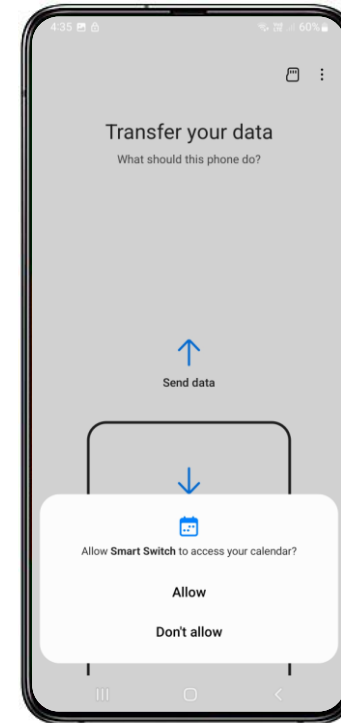
Step 7

Select **While using the app**



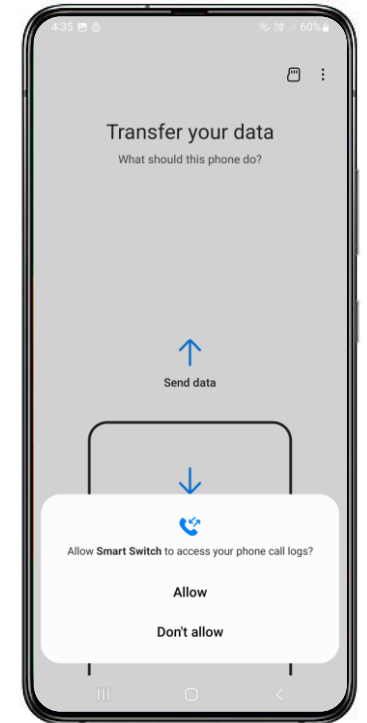
Step 8

Select **While using the app**



Step 9

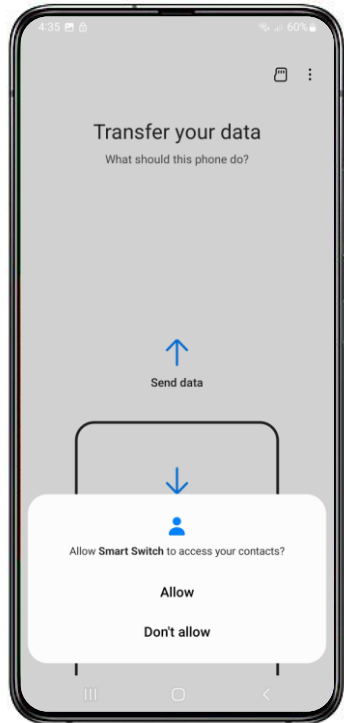
Select **Allow**



Step 10

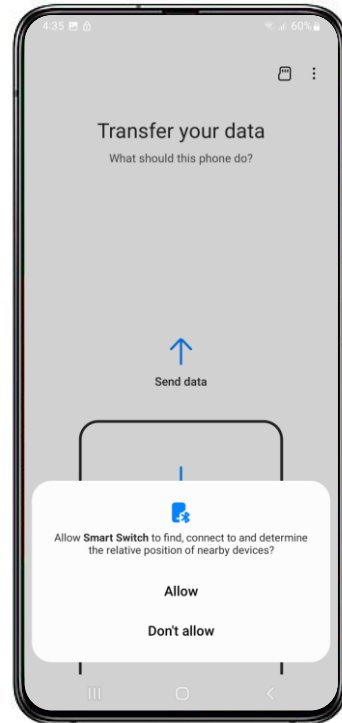
Select **Allow**

How to restore backup from SD card using Smart Switch app



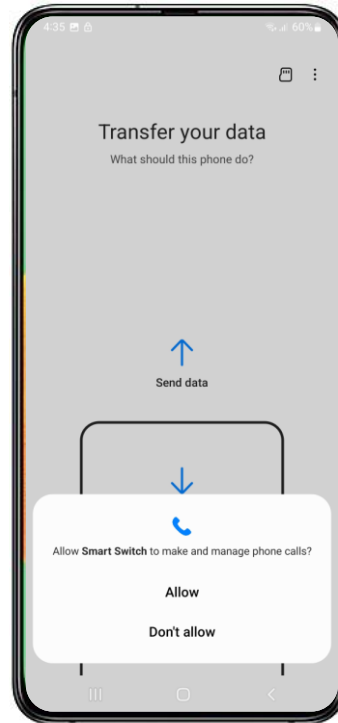
Step 11

Select **Allow**



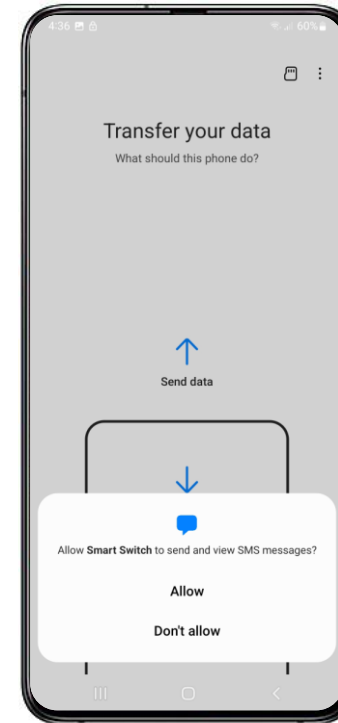
Step 12

Select **Allow**



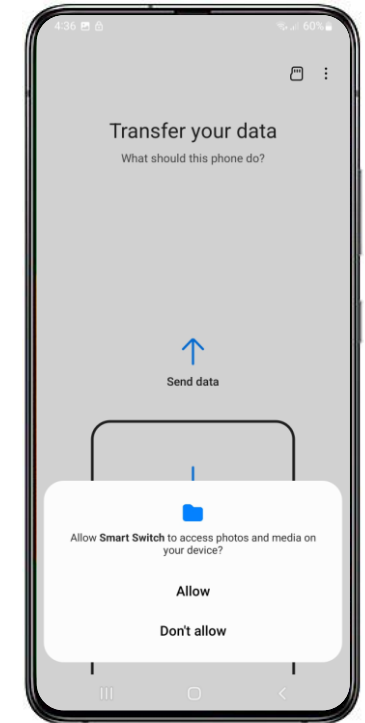
Step 13

Select **Allow**



Step 14

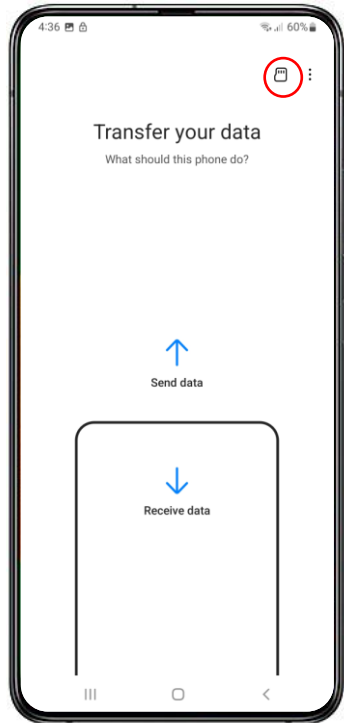
Select **Allow**



Step 15

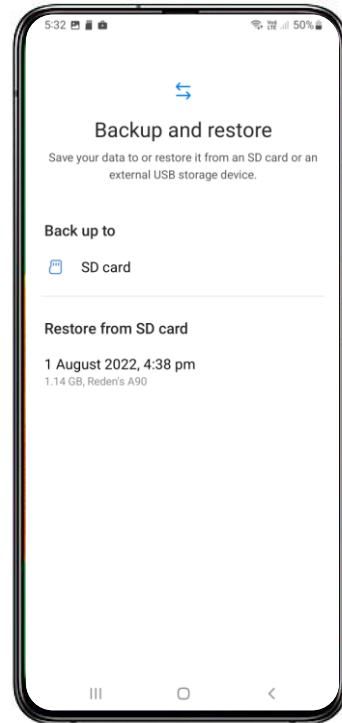
Select **Allow**

How to restore backup from SD card using Smart Switch app



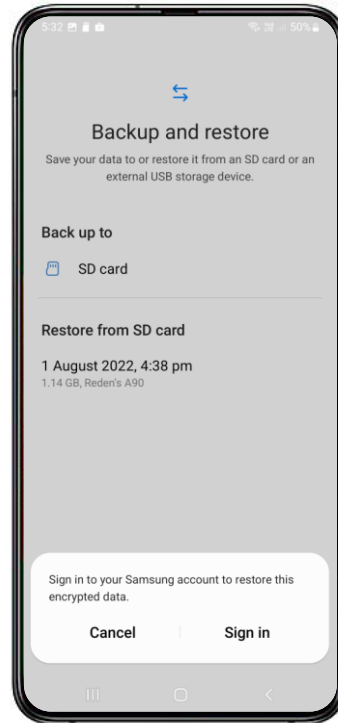
Step 16

Select the SD card icon



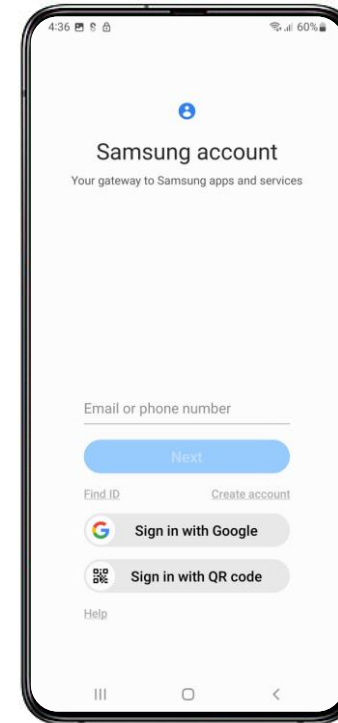
Step 17

Select the back up you want to restore



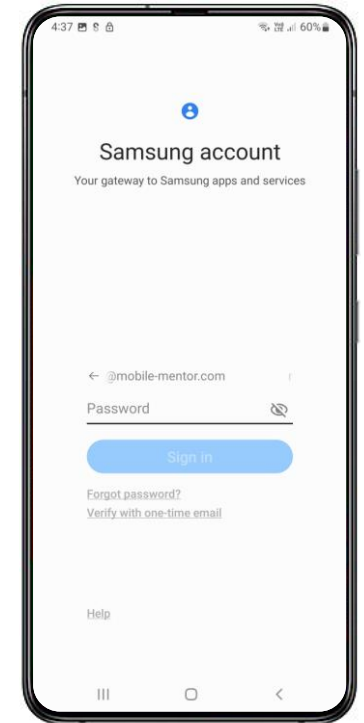
Step 18

Select **Sign in**



Step 19

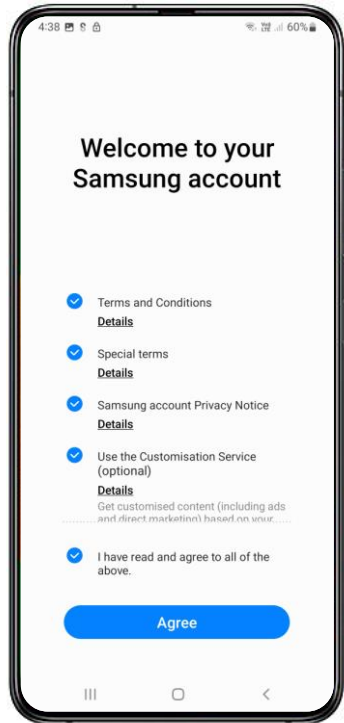
Enter your Samsung account Email address then select **Next**



Step 20

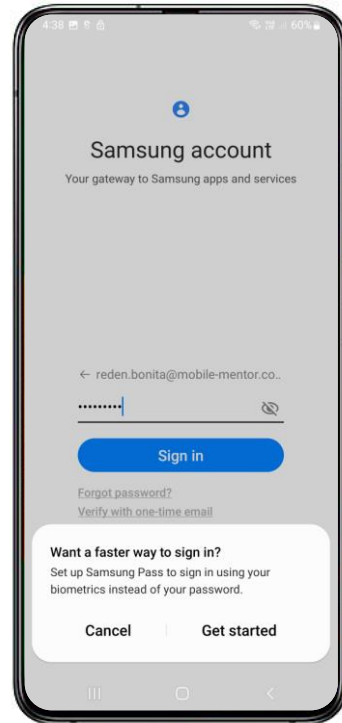
Enter your Samsung account password then select **Sign in**

How to restore backup from SD card using Smart Switch app



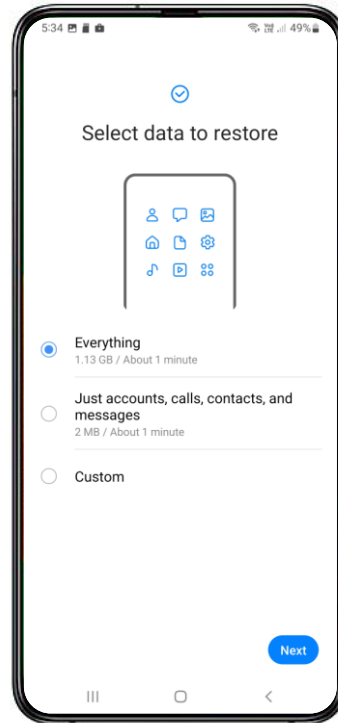
Step 21

Select **I have read and agree to all of the above** then select **Agree**



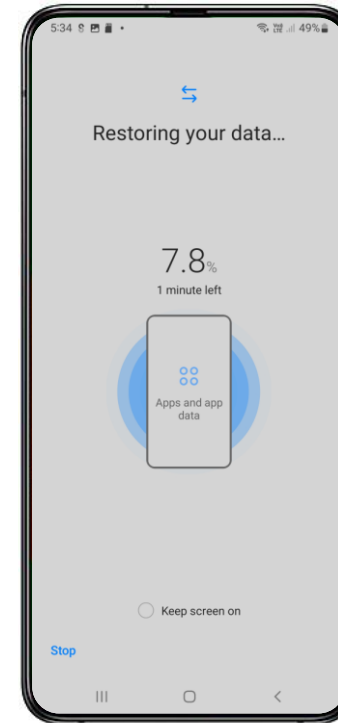
Step 22

Select **Cancel**



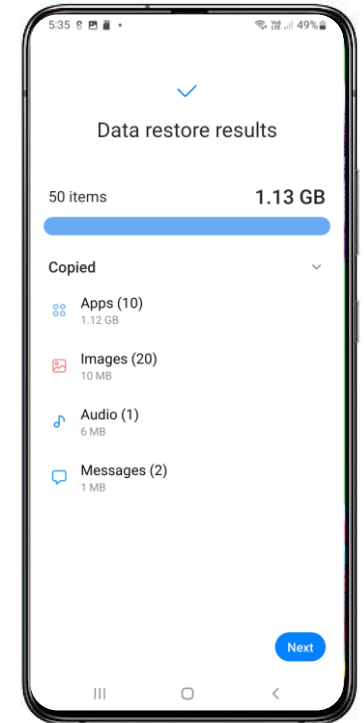
Step 23

Select **Next**



Step 24

Wait while your data is being restored



Step 25

Select **Next**. Restore is complete