



Android MAM Setup Guide

OS Version: 11 | Intune | Example Device: Samsung Galaxy A30

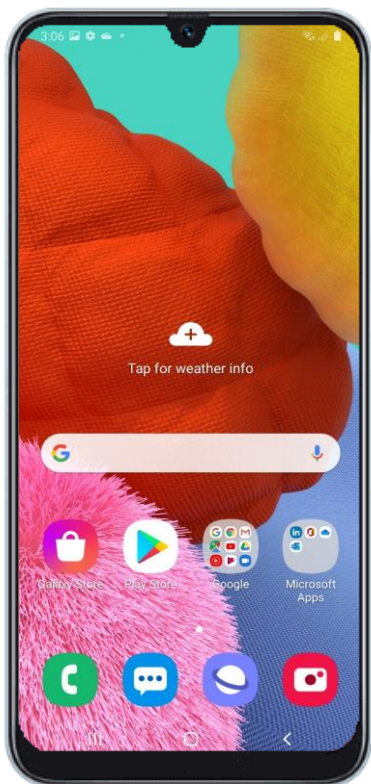
Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.

Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps.

The enrolment process will take approximately between 15 to 25 minutes

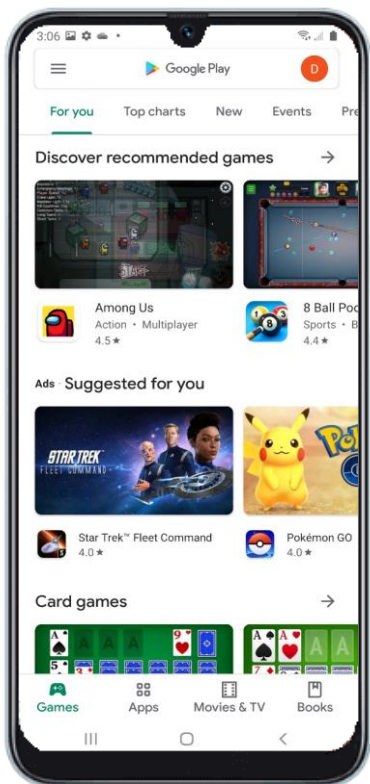
Prerequisites

- ❑ **Operating System:** Your device must be updated to at least Android 9
For information on how to check or update click here: <https://support.mobile-mentor.com/hc/en-gb/articles/115011694767>
- ❑ **Connectivity:** You will need an active 3G/4G/5G or Wi-Fi connection
- ❑ **Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment
- ❑ **Google Account:** This will be required to install apps



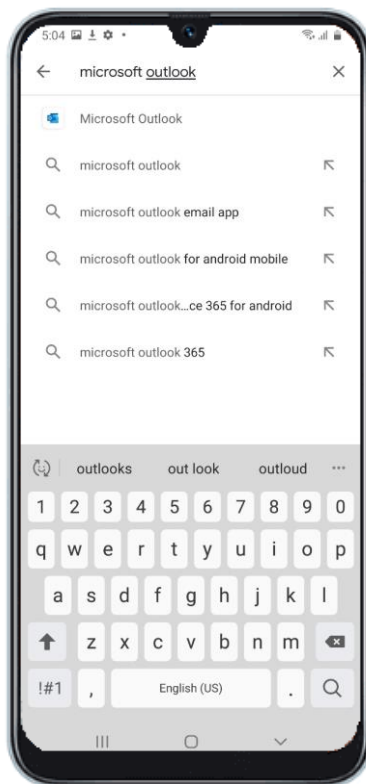
Step 1

From the home screen open the **Play Store**



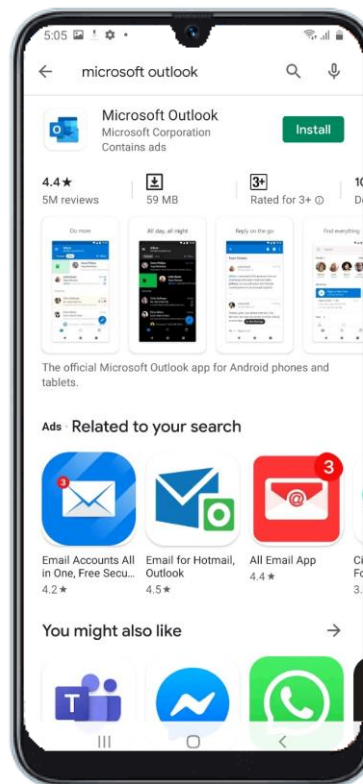
Step 2

Select the **Search bar** at the top of the screen



Step 3

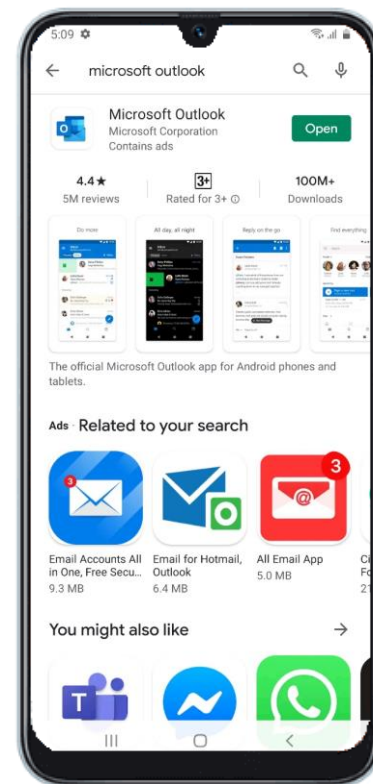
Enter **Microsoft Outlook** into the search bar and select it from the result list



Step 4

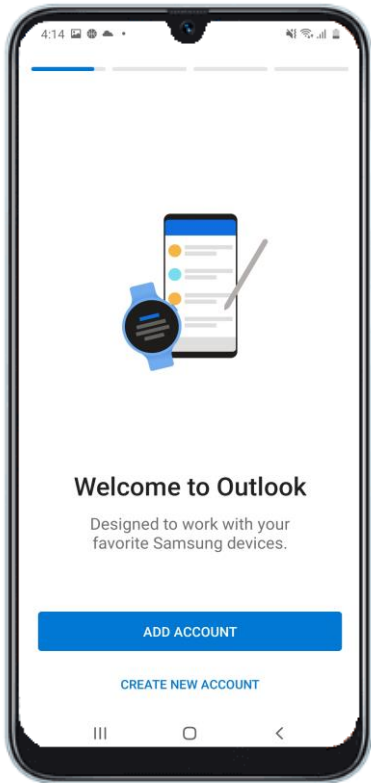
Select **Install**

Note: The app may take a couple of minutes to install



Step 5

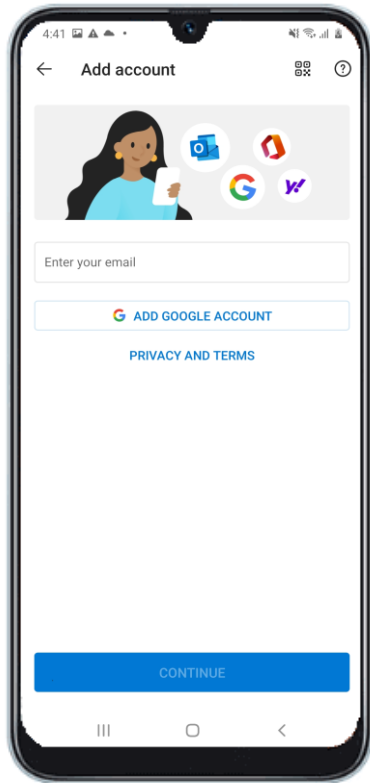
Select **Open**



Step 6

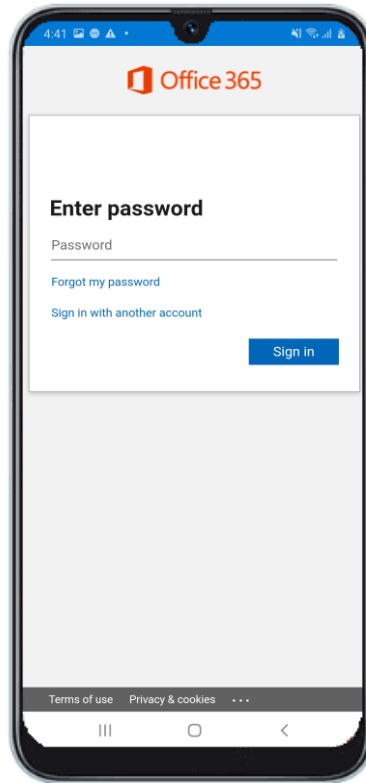
Select **ADD ACCOUNT**

Note: Some screens may differ depending on the device and app version



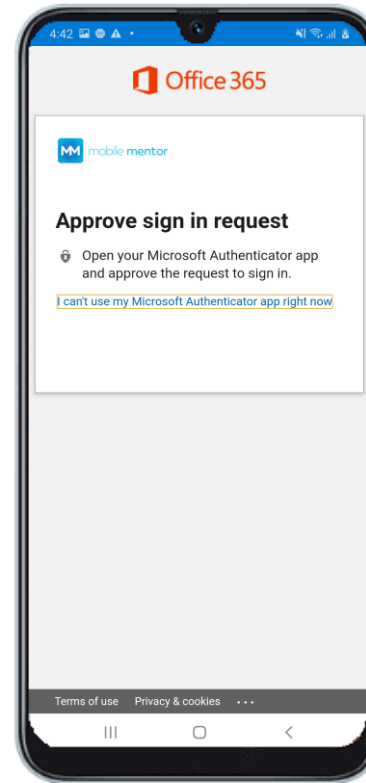
Step 7

Enter your work email address then select **CONTINUE**



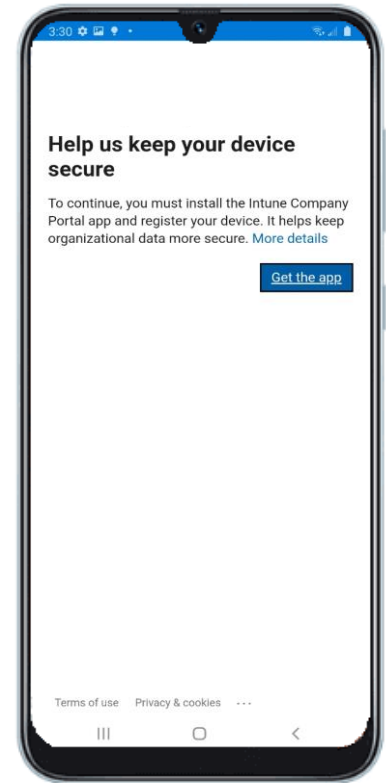
Step 8

Enter your work Password then select **Sign In**



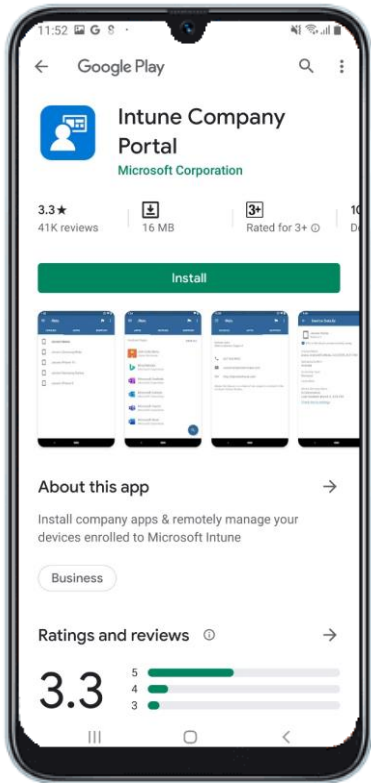
Step 9

Approve your MFA verification via Text, Call or Authenticator app



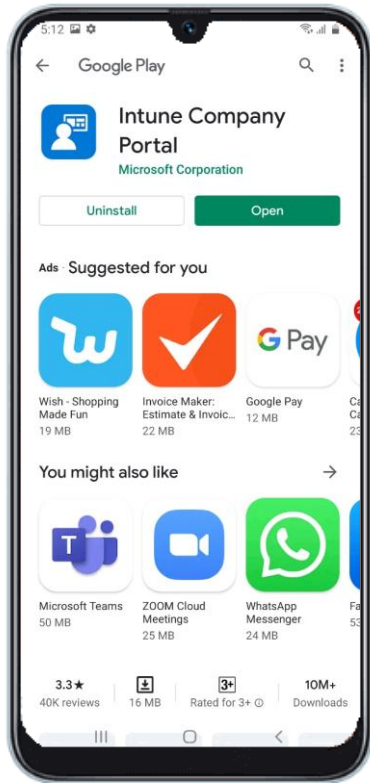
Step 10

Select **Get the app**



Step 11

Select **Install**



Step 12

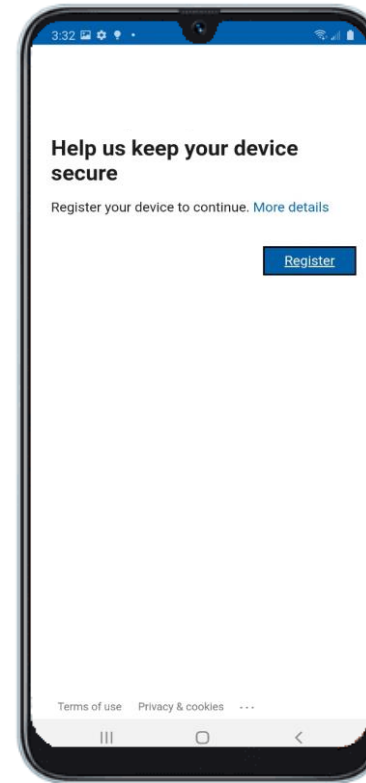
Once installed, press the **home** button

Important: Do **not** open or configure the Intune Company Portal app.



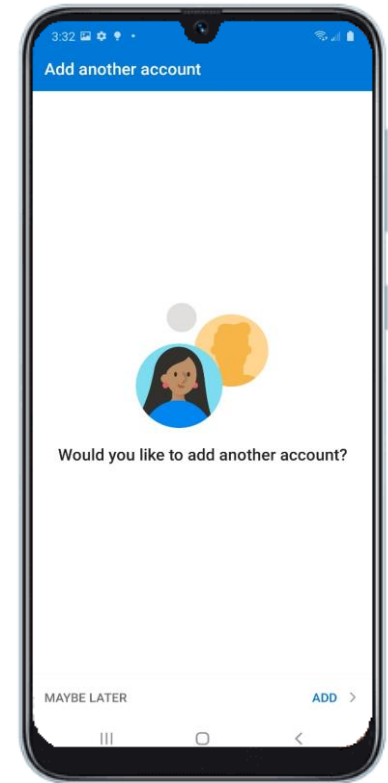
Step 13

Swipe up from the middle of the screen to display all apps then open the **Outlook** app



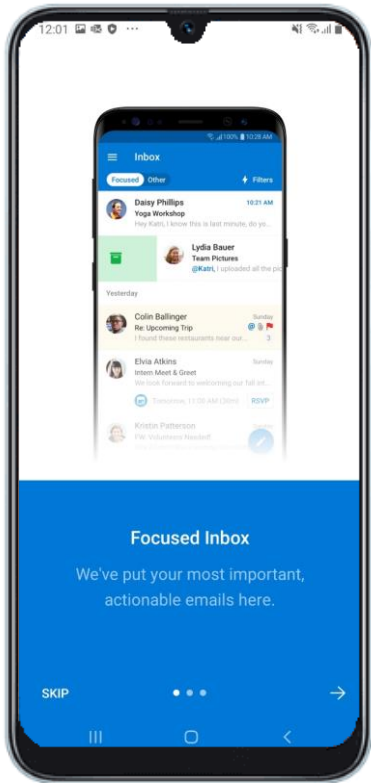
Step 14

Select **Register**



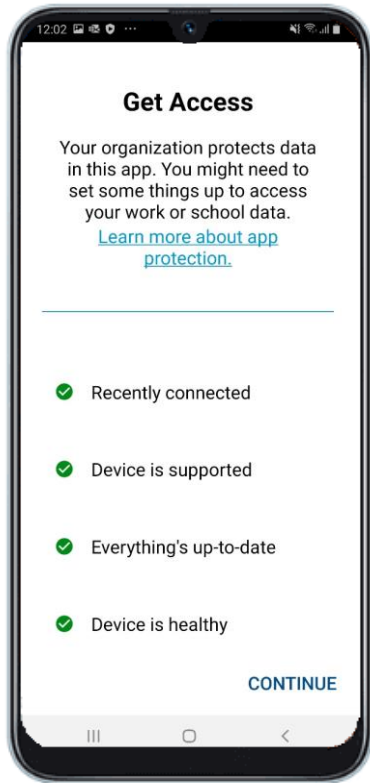
Step 15

Select **MAYBE LATER**



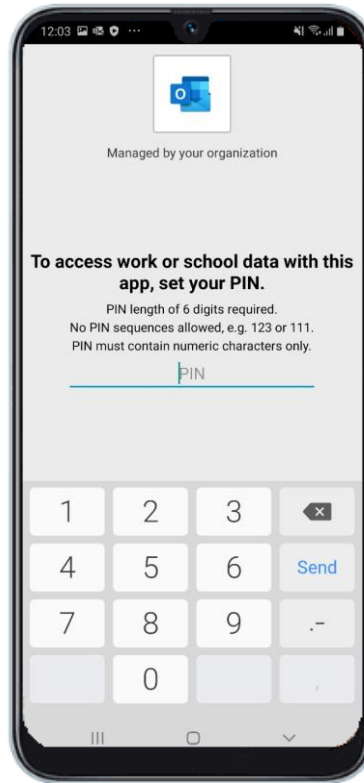
Step 16

Select **SKIP**



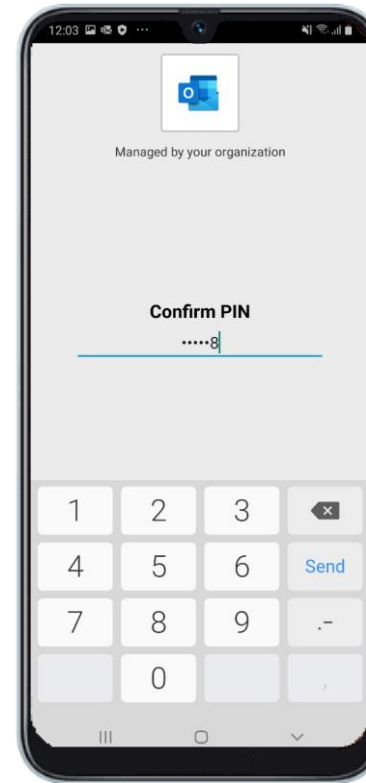
Step 17

Select **CONTINUE**



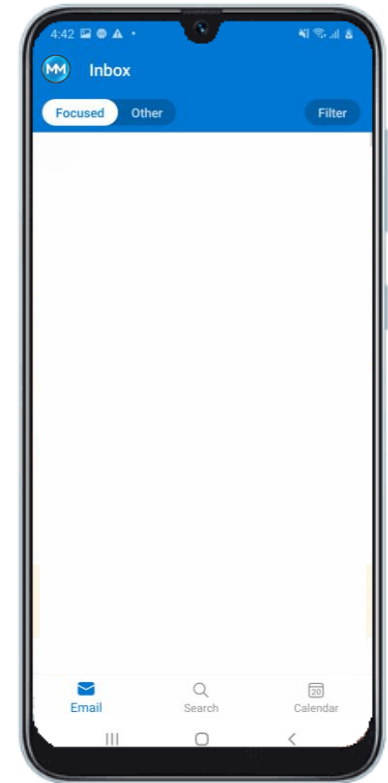
Step 18

Create a PIN then select **Send**



Step 19

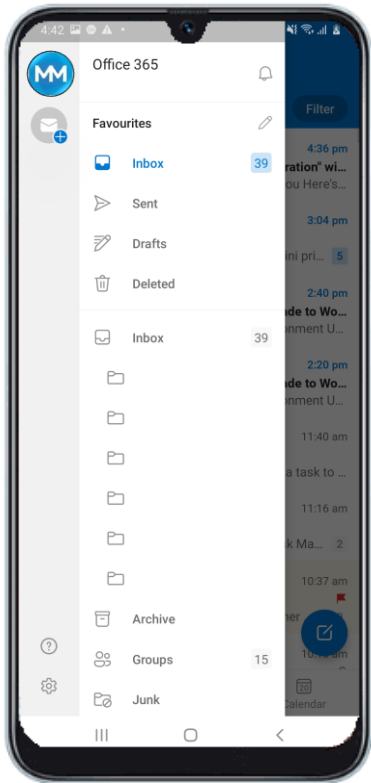
Confirm the same PIN then select **Send**



Step 20

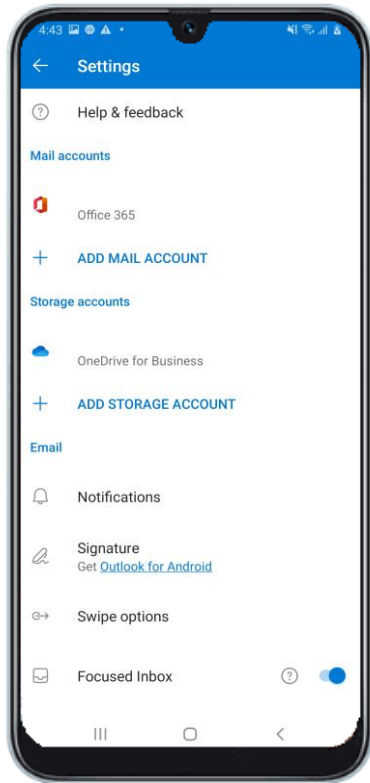
Select the profile icon in the top left corner

Note: This PIN will be required for all Office 365 apps



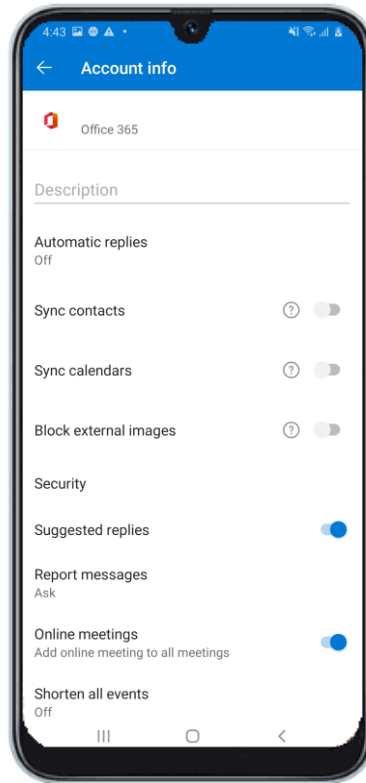
Step 21

Select the settings cog wheel in the bottom left



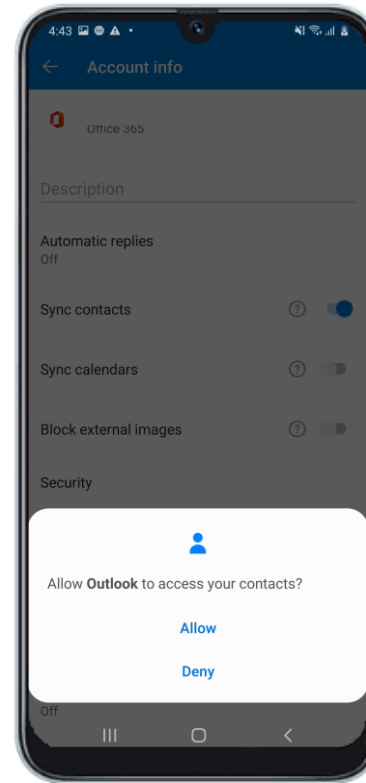
Step 22

Select the **Office 365** mail account



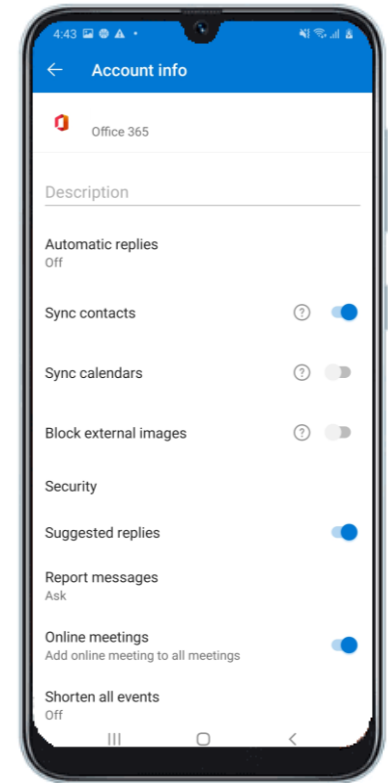
Step 23

Select the **Sync contacts** toggle



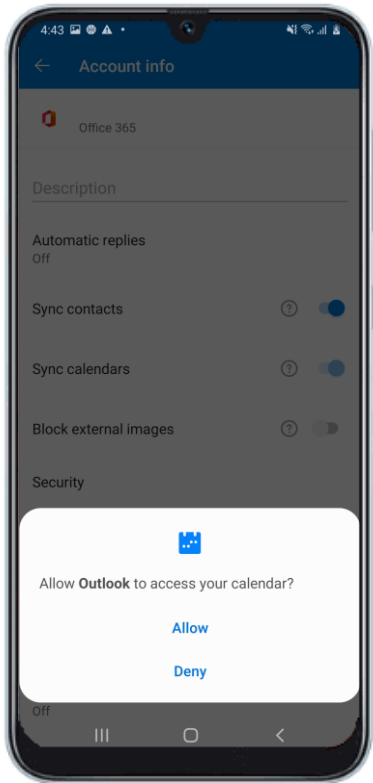
Step 24

Select **Allow**



Step 25

Select the **Sync calendars** toggle



Step 26

Select **Allow**