



AE Work Profile Enrolment Guide

OS Version: 10 | MobileIron | Example Device: Samsung Galaxy A30

Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.
Refer to support.mobile-mentor.com for detailed support articles.

Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

The enrolment process will take approximately between 15 to 30 minutes

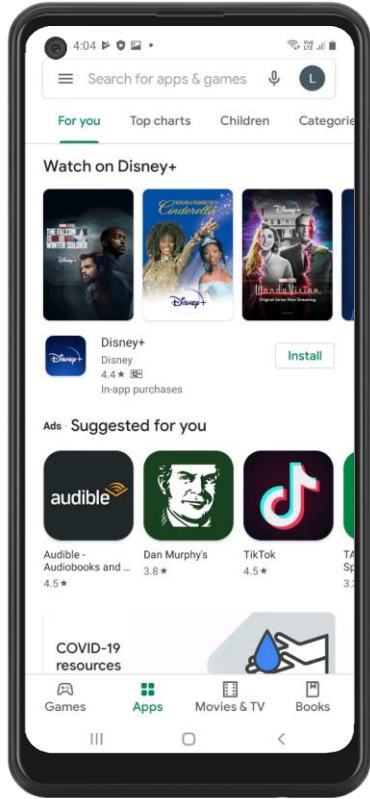
Prerequisites

- Network Credentials:** This is your network username and password used to log into internal corporate systems.
- Email Address:** This is your work provided email address
- Connectivity:** You will need an active 3G/4G/5G or Wi-Fi connection
- Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment



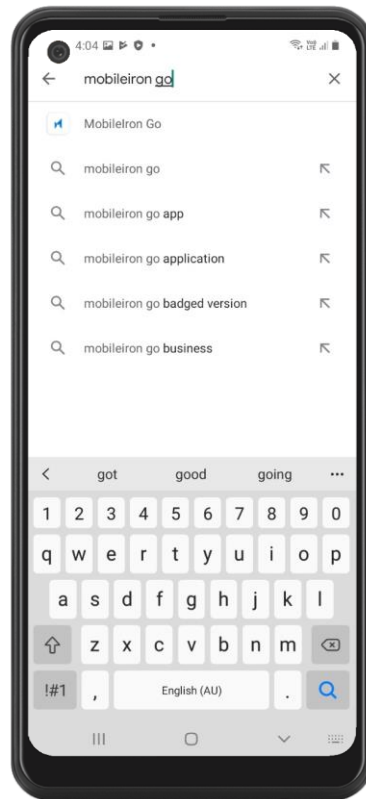
Step 1

Open the **Play Store** app



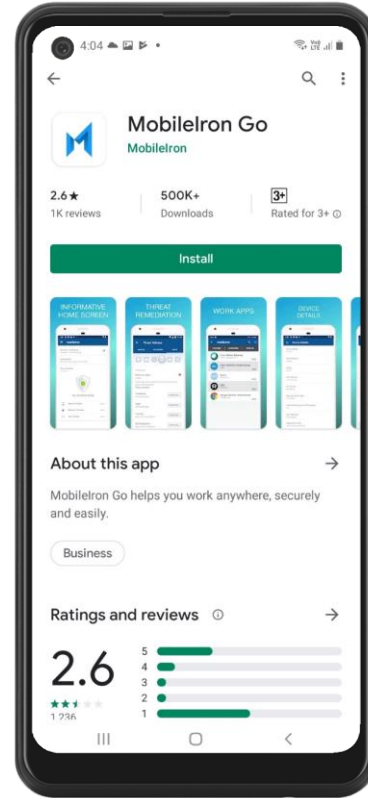
Step 2

Select the Search Bar



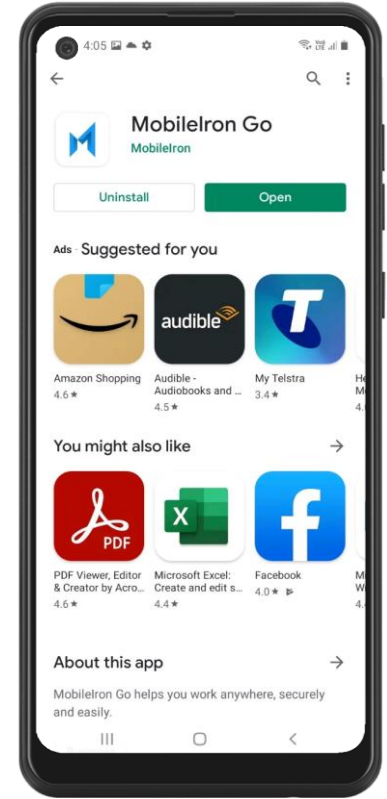
Step 3

Enter **MobileIron Go** then select the **magnifying glass** to search



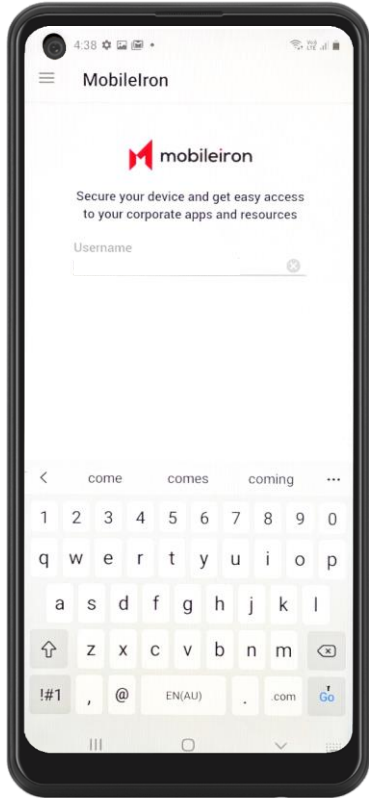
Step 4

Select **Install**



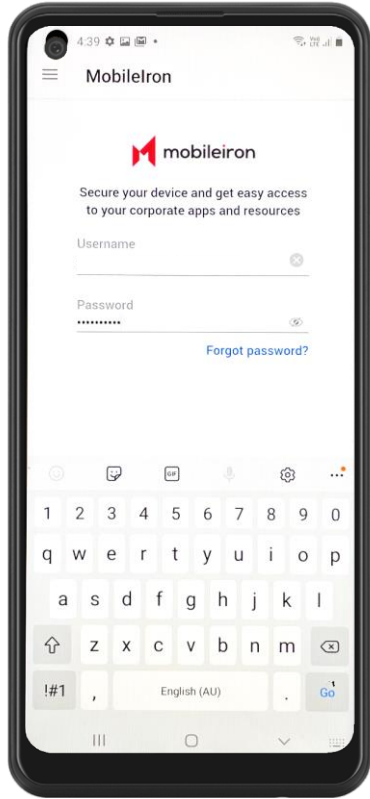
Step 5

Select **Open**



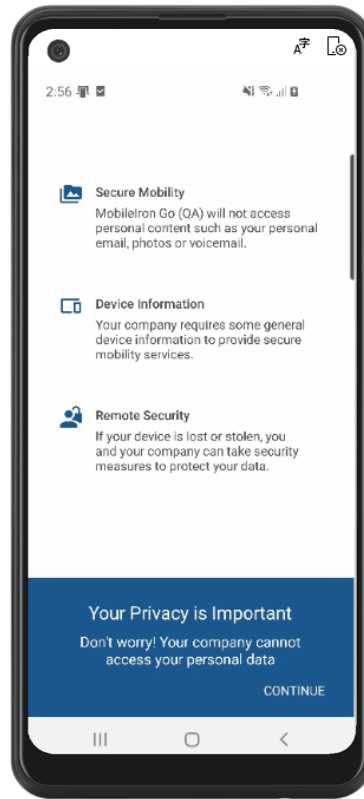
Step 6

Enter your work email address then select **Go**



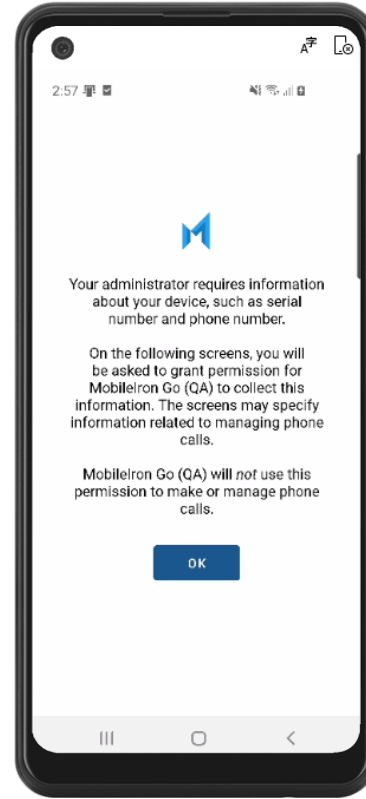
Step 7

Enter your work Username and Password then select **Go**



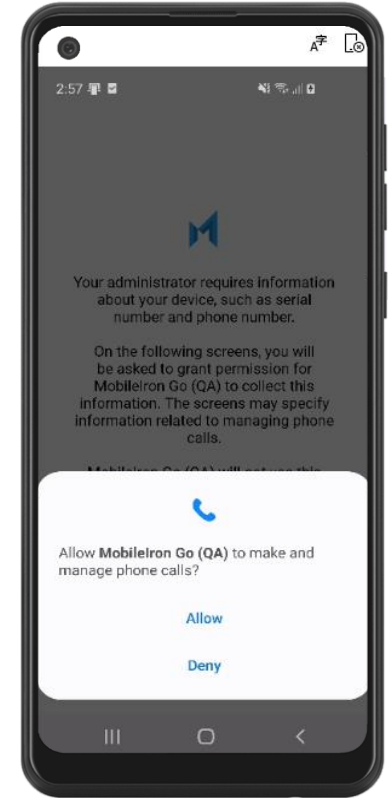
Step 8

Select **CONTINUE**



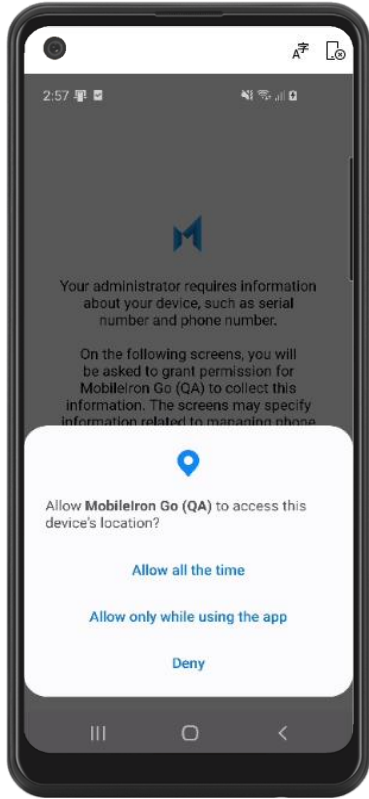
Step 9

Select **OK**



Step 10

Select **Allow**



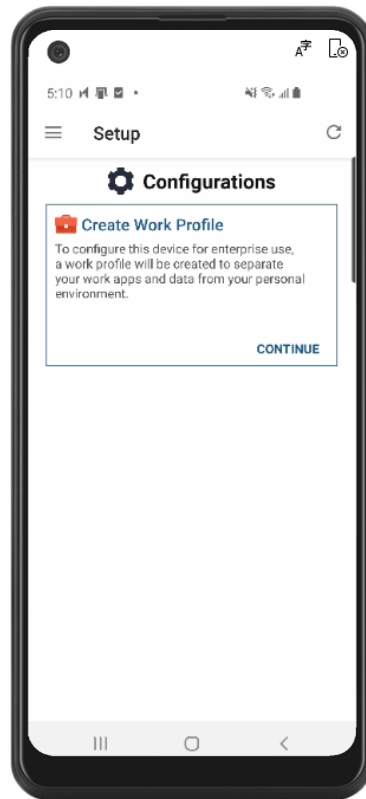
Step 11

Select **Allow all the time**



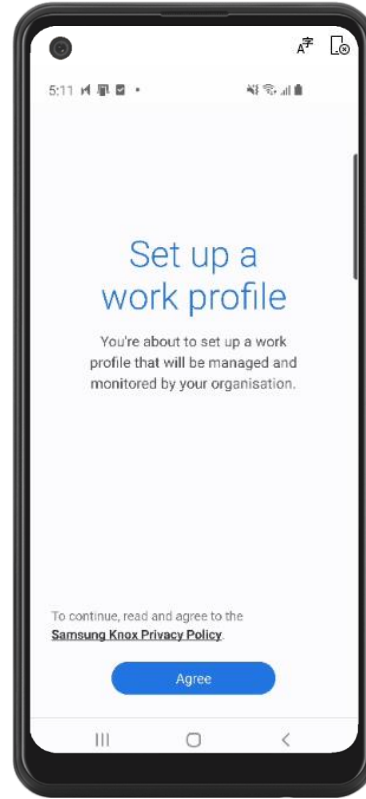
Step 12

Please wait while the app begins setup



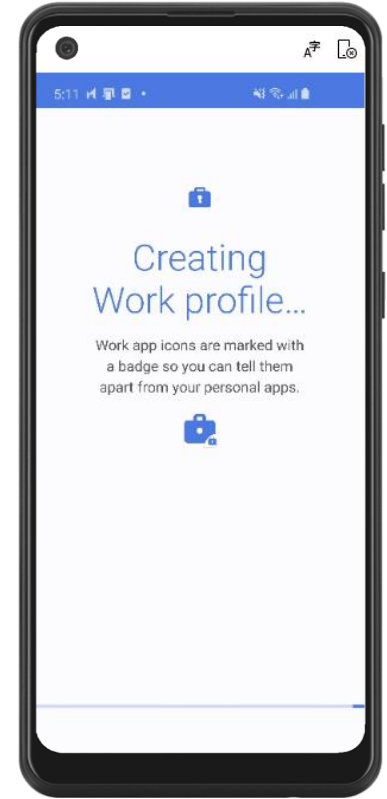
Step 13

Select **CONTINUE**



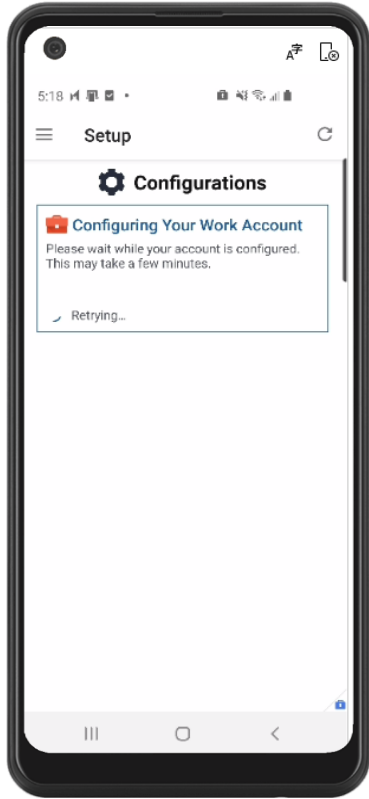
Step 14

Select **Agree**



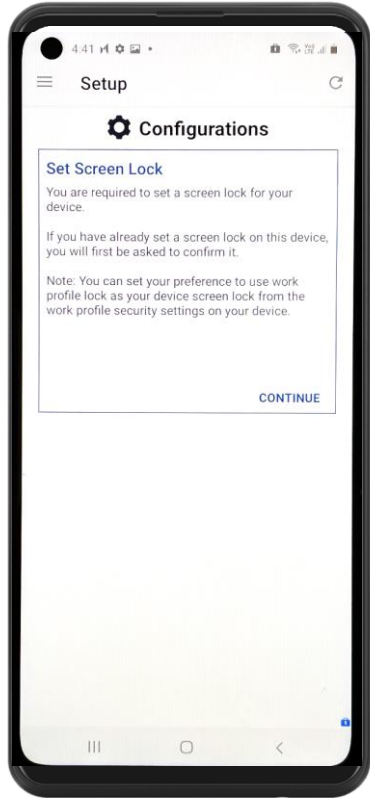
Step 15

Please wait while the Work profile is created



Step 16

Please wait while the Work profile is created



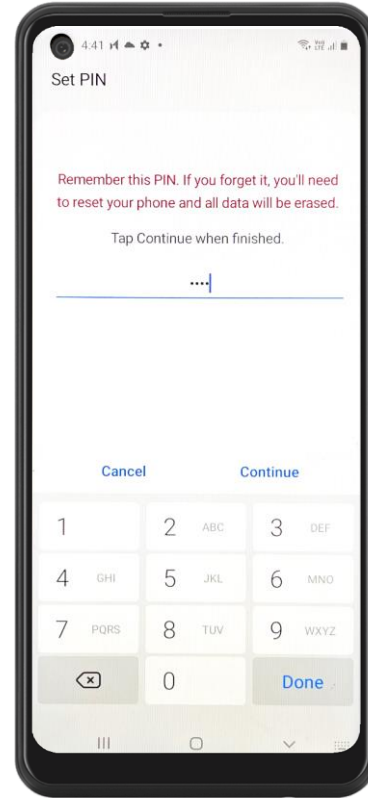
Step 17

Select **CONTINUE**



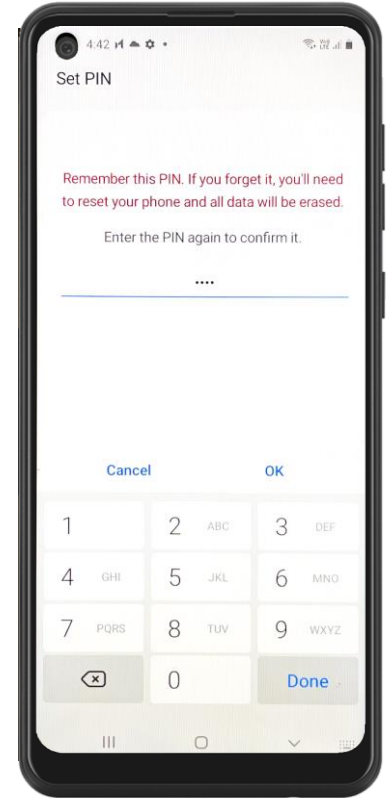
Step 18

Select **PIN**



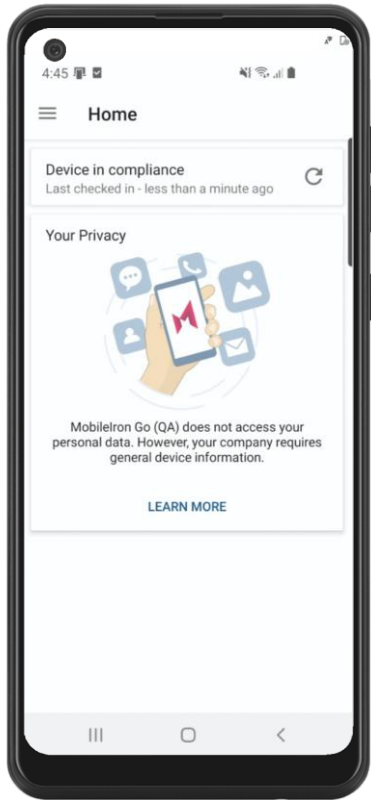
Step 19

Create a PIN then select **Continue**



Step 20

Re-enter the same PIN then select **OK**



Completed!