

iOS Enrolment Guide

iOS Version: 14.1 | Workspace ONE | Intelligent Hub: 20.09.0 | Example Device: Apple iPhone 7

Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.

Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

The enrolment process will take approximately between 10 to 25 minutes

Prerequisites

- **Email Address:** This is your work email address
- □ Network Credentials: This is your network username and password used to log into internal corporate systems.
- Connectivity: You will need an active 3G/4G or Wi-Fi connection
- Battery: Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment







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Step 1

Open the **App Store** app

Step 2

Select Search

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Step 3

Select the search bar the top of the screen



Step 4

Enter Intelligent Hub then select search



Step 5

Select GET

Note: If Intelligent Hub has been installed previously **GET** will be replaced by a **Cloud icon**









1:31 PM No SIM 穼 16% 🚺 Username Password qwertyuiop asd fghjkl z x c v b n m 💌 $\hat{\mathbf{O}}$ 123 Q space next



Step 6

Select OPEN

Step 7

Enter your company email address then select **Next** Step 8

Select the appropriate group then select **Next**

Step 9

Enter your company Username and Password then select **Next** Step 10

Select No



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Step 16

Select **Close** then press the **home** button (or swipe up, depending on your device) Step 17

Open the **Settings** app

No SIM 奈 2:36 PM Settings Q Search Apple ID, iCloud, Media & Purchases Finish Setting Up Your iPhone Profile Downloaded Aeroplane Mode 🛜 Wi-Fi Mobile Mentor Guest Bluetooth On > Mobile No SIM 2 Notifications

Step 18

Select Profile Downloaded



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Step 19

Select Install

Select Install

Step 20



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administrator at "https://mdm.mobilementor.co.nz/DeviceServices/AppleMDM/ Processor.aspx? deviceld=0790c276-2e53-44de-8786d00d4940ef48" to remotely manage your iPhone.

The administrator may collect personal data, add/remove accounts and restrictions, install, manage and list apps, and remotely erase data on your iPhone.



Step 21

Select Install

Step 22

Select **Trust**





No SIM ? 2:37 PM Allow "Hub" to use your location? The policy set by your workplace enables this app to collect your location only while it is open or in the background. Your location may be used to automatically grant access to additional work resources or find your device if lost or stolen. ◀ Precise: On Allow Once Allow While Using App Don't Allow

Step 24

Open the Hub app

Step 25

Select Allow While Using App



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Select **Done** then press

the home button (or

swipe up, depending on your device)

Step 23



Step 26

Select I understand

Step 27

Select I agree



Completed!

If you require further support, please contact support@mobile-mentor.com

