



# iOS Enrolment Guide

iOS Version: 14.1 | Workspace ONE | Intelligent Hub: 20.09.0 | Example Device: Apple iPhone 7

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Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.

Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

The enrolment process will take approximately between 10 to 25 minutes

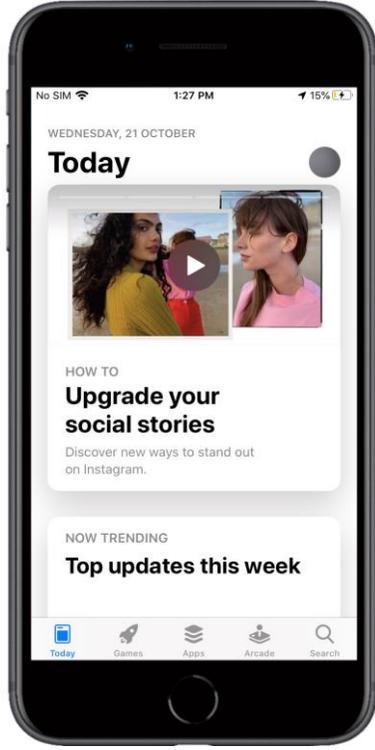
## Prerequisites

- ❑ **Email Address:** This is your work email address
- ❑ **Network Credentials:** This is your network username and password used to log into internal corporate systems.
- ❑ **Connectivity:** You will need an active 3G/4G or Wi-Fi connection
- ❑ **Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment



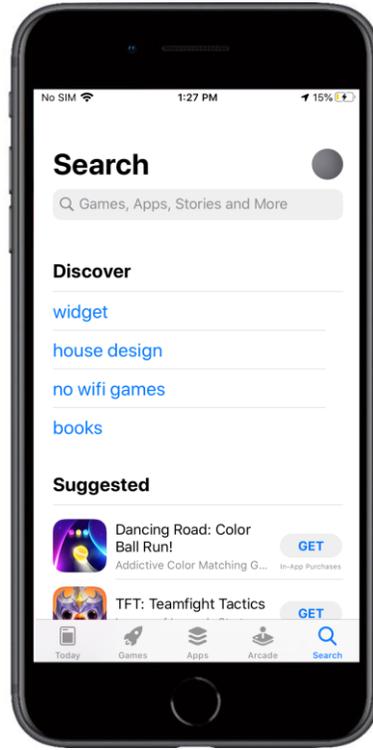
### Step 1

Open the **App Store** app



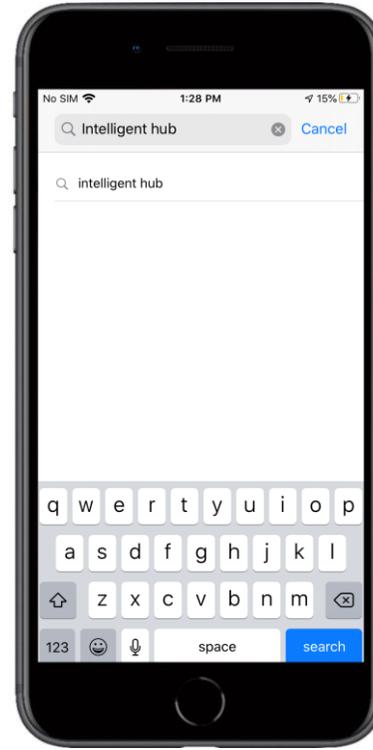
### Step 2

Select **Search**



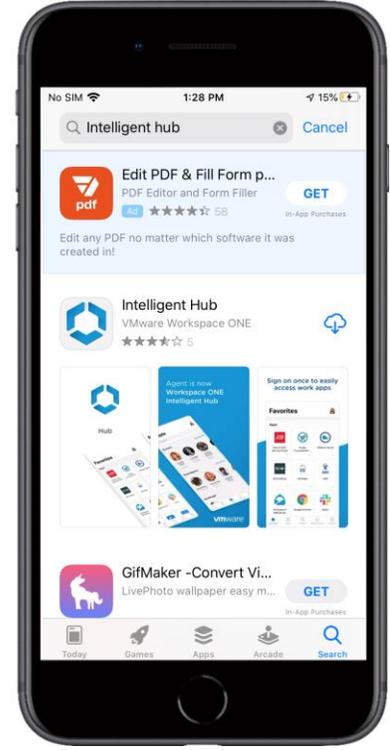
### Step 3

Select the search bar  
the top of the screen



### Step 4

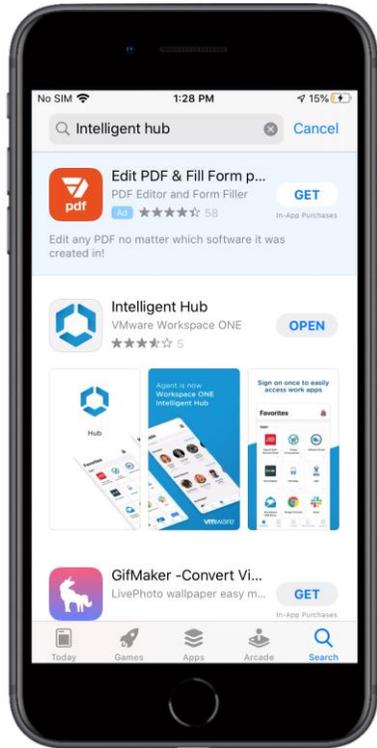
Enter **Intelligent Hub**  
then select **search**



### Step 5

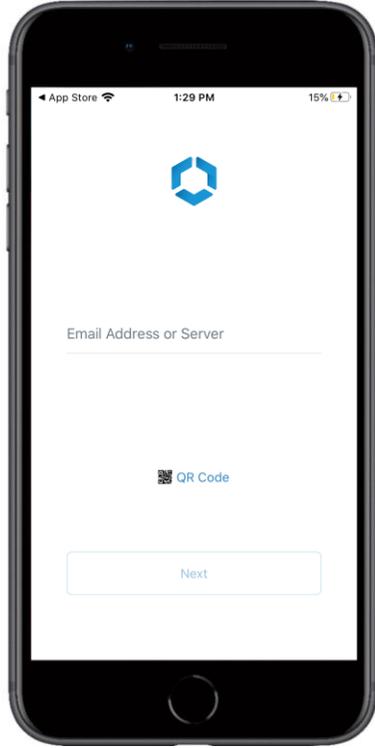
Select **GET**

**Note:** If Intelligent Hub has been installed previously **GET** will be replaced by a **Cloud icon**



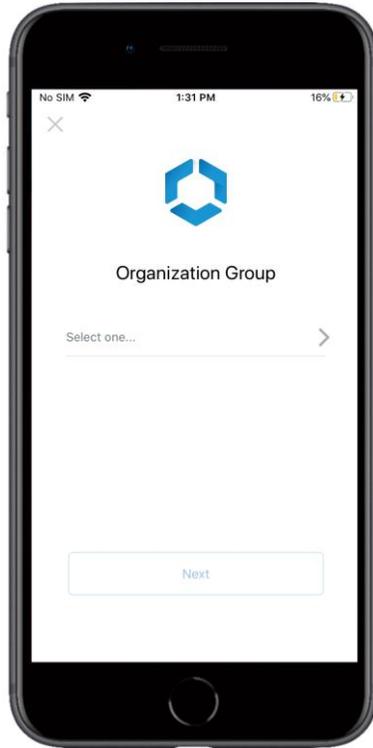
### Step 6

Select **OPEN**



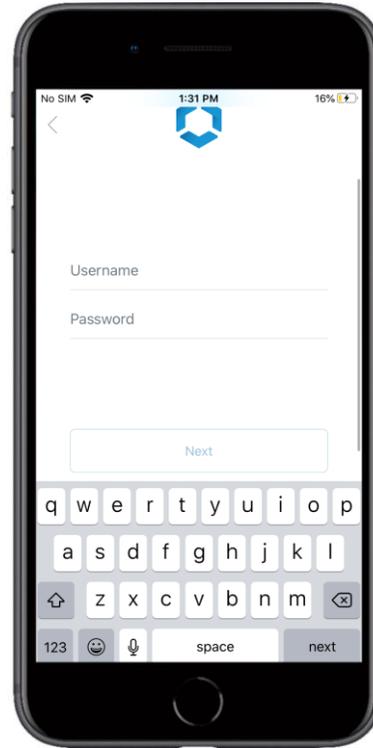
### Step 7

Enter your company email address then select **Next**



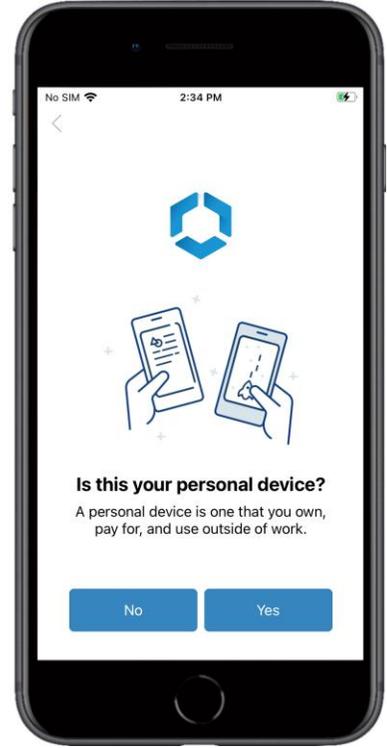
### Step 8

Select the appropriate group then select **Next**



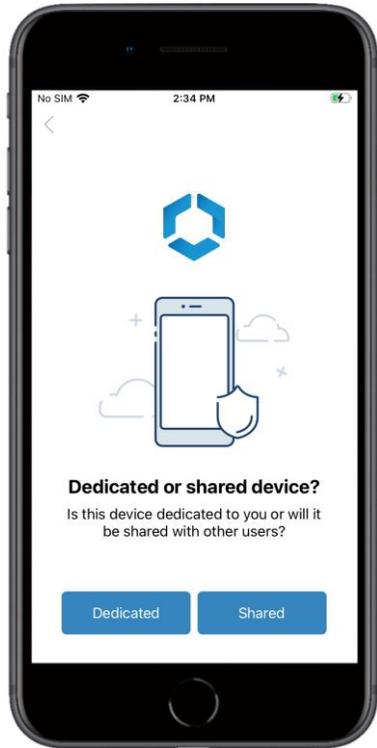
### Step 9

Enter your company Username and Password then select **Next**



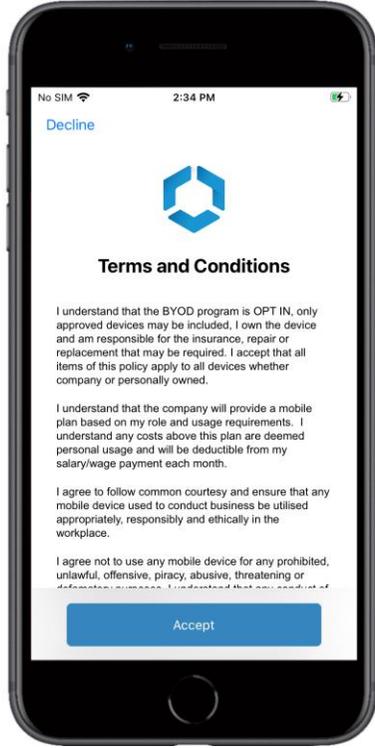
### Step 10

Select **No**



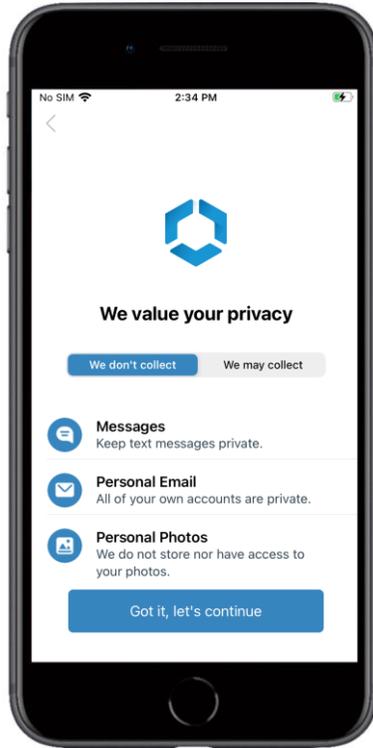
### Step 11

Select **Dedicated**



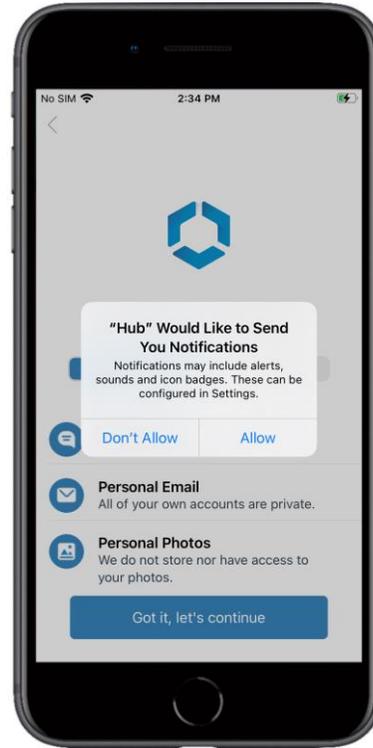
### Step 12

Select **Accept**



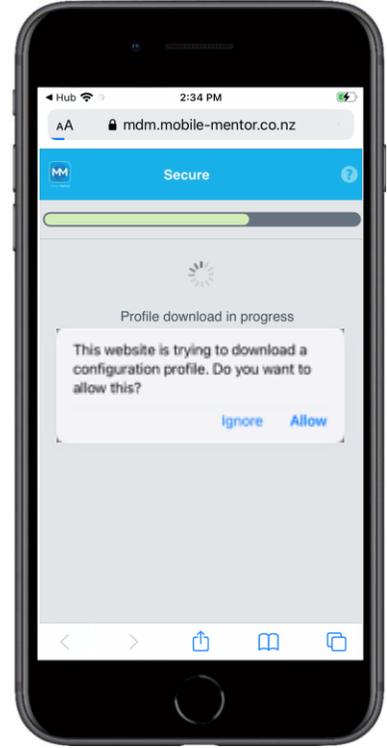
### Step 13

Select **Got it, let's continue**



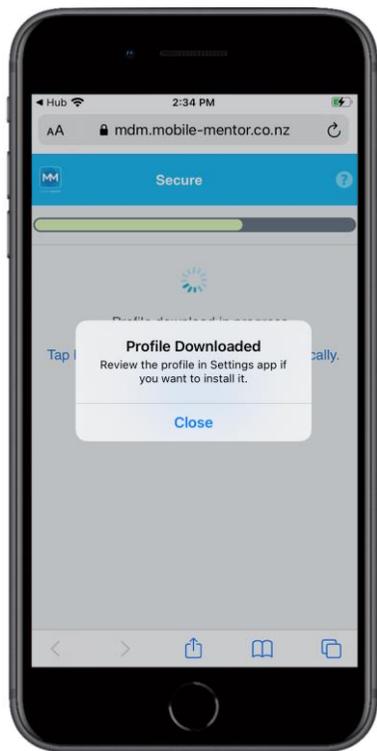
### Step 14

Select **Allow**



### Step 15

Select **Allow**



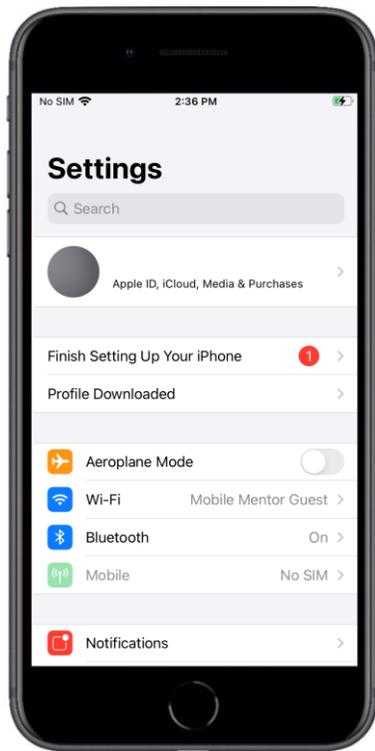
### Step 16

Select **Close** then press the **home** button (or swipe up, depending on your device)



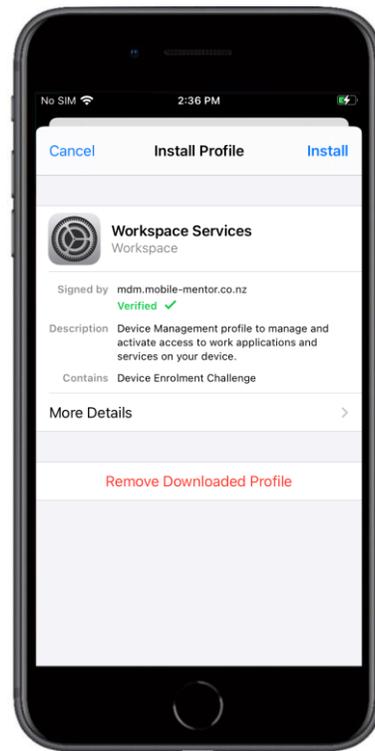
### Step 17

Open the **Settings** app



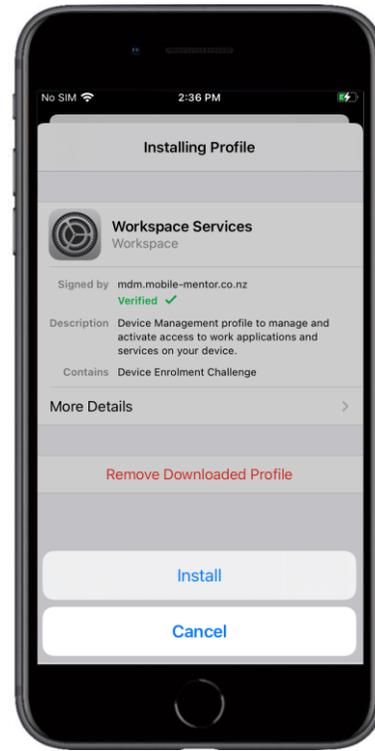
### Step 18

Select **Profile Downloaded**



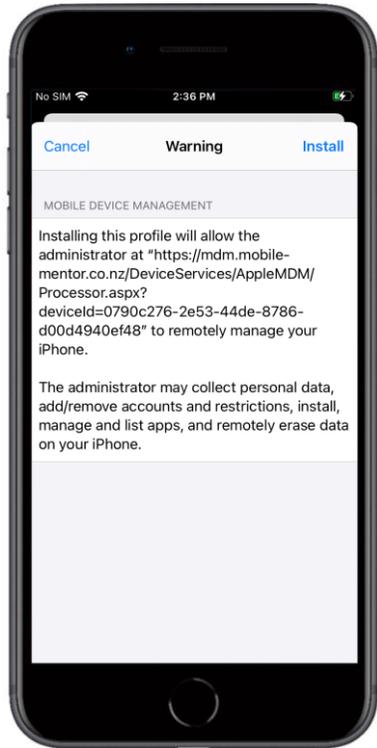
### Step 19

Select **Install**



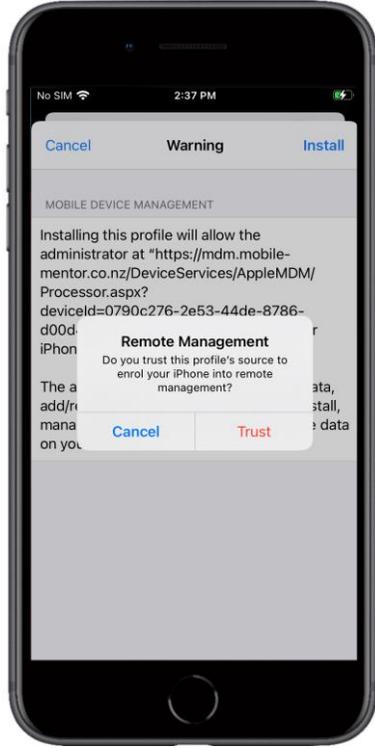
### Step 20

Select **Install**



### Step 21

Select **Install**



### Step 22

Select **Trust**



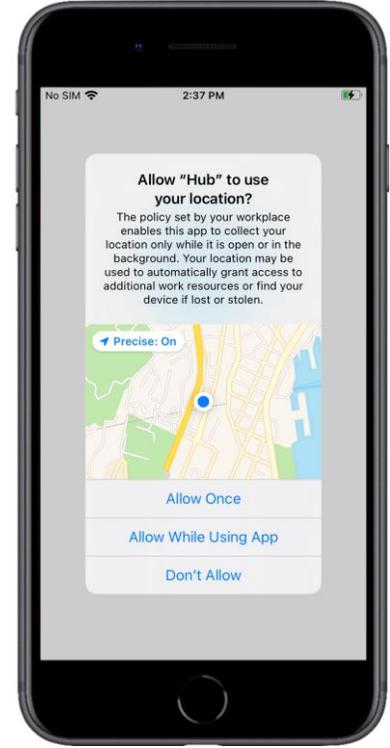
### Step 23

Select **Done** then press the **home** button (or swipe up, depending on your device)



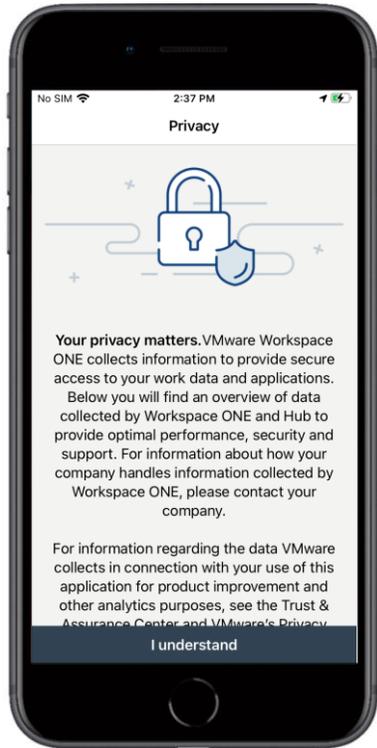
### Step 24

Open the **Hub** app



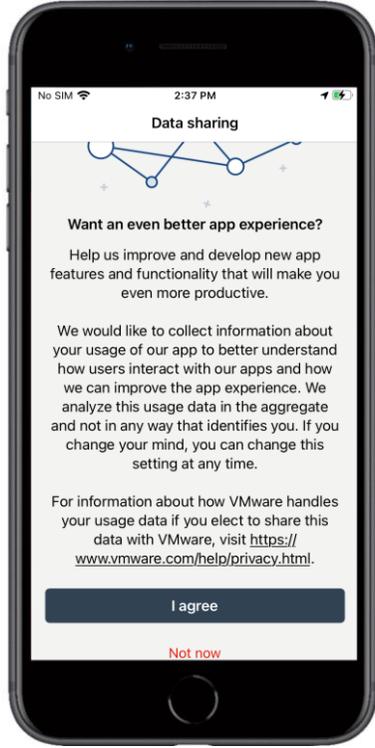
### Step 25

Select **Allow While Using App**



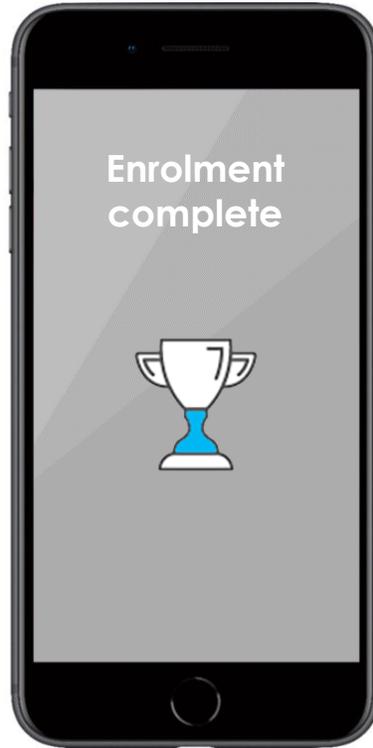
## Step 26

Select **I understand**



## Step 27

Select **I agree**



## Completed!

If you require further support,  
please contact  
[support@mobile-mentor.com](mailto:support@mobile-mentor.com)