



iOS Enrolment Guide

iOS Version: 14.1 | MobileIron Cloud | MobileIron Go: 5.5.1a | Example Device: Apple iPhone 7

Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.

Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

The enrolment process will take approximately between 10 to 25 minutes

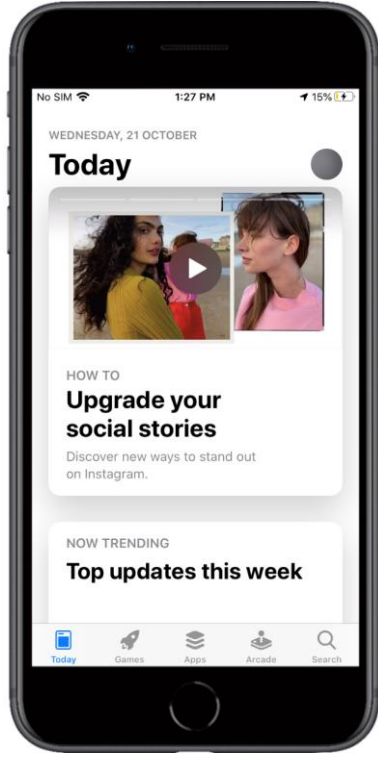
Prerequisites

- Email Address:** This is your work email address
- Network Credentials:** This is your network username and password used to log into internal corporate systems.
- Connectivity:** You will need an active 3G/4G or Wi-Fi connection
- Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment



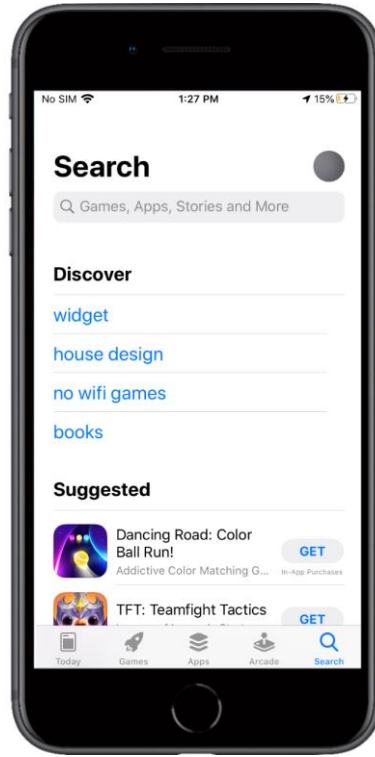
Step 1

Open the **App Store** app



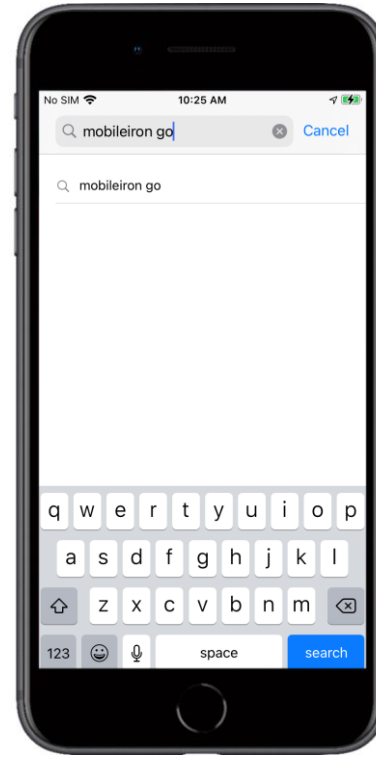
Step 2

Select **Search**



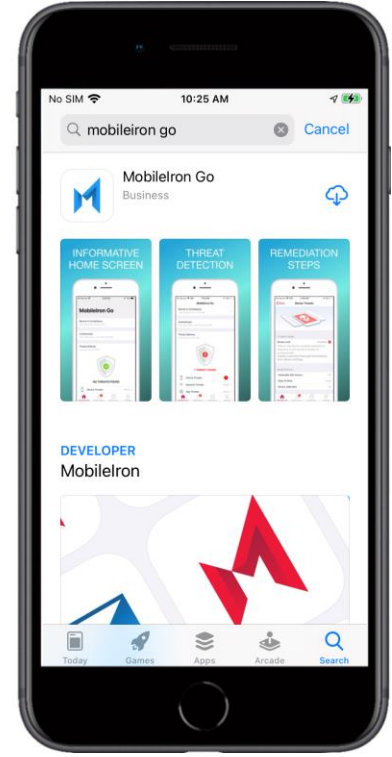
Step 3

Select the search bar
the top of the screen



Step 4

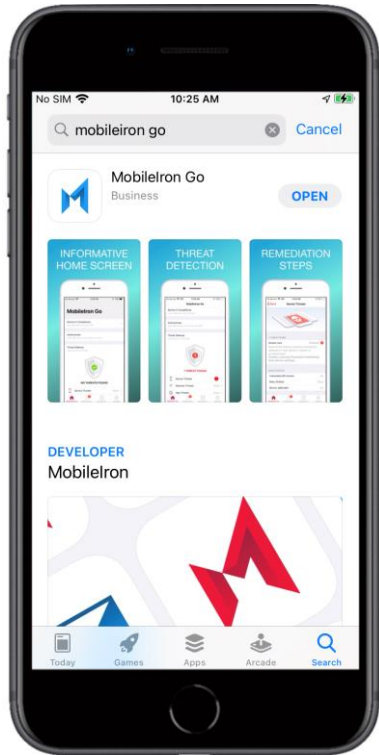
Enter **MobileIron Go**
then select **search**



Step 5

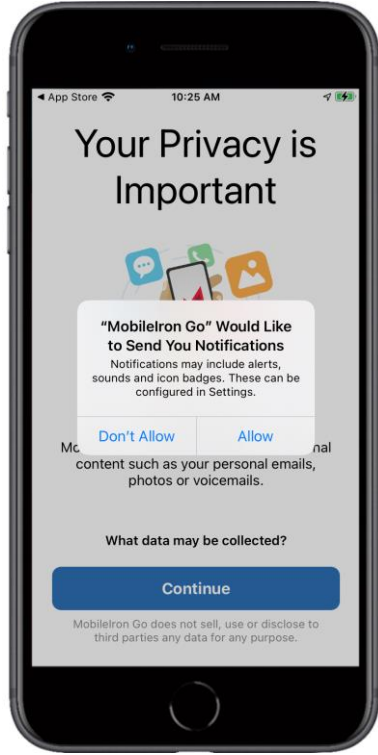
Select **GET**

Note: If MobileIron Go has been installed previously **GET** will be replaced by a **Cloud icon**



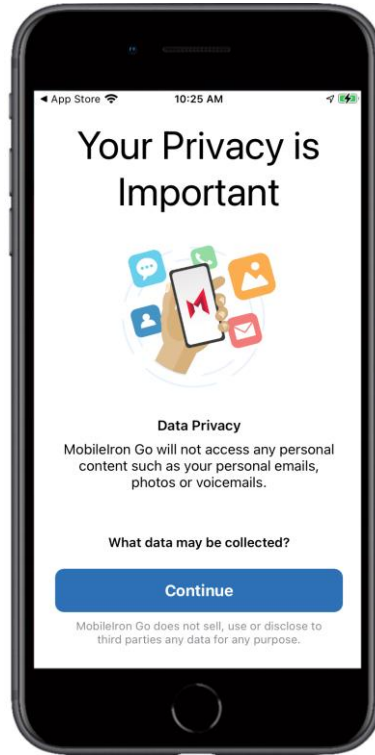
Step 6

Select **Open**



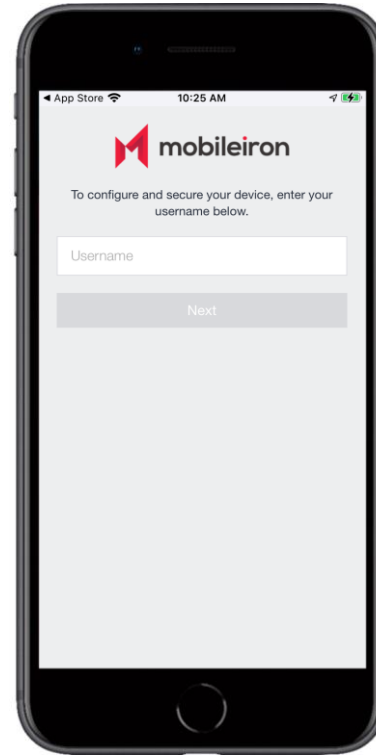
Step 7

Select **Allow**



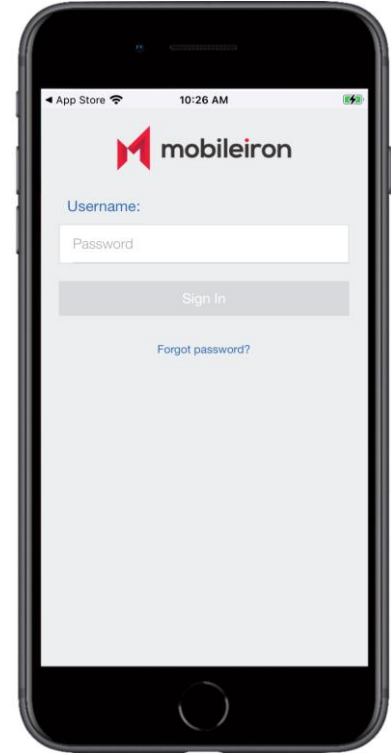
Step 8

Select **Continue**



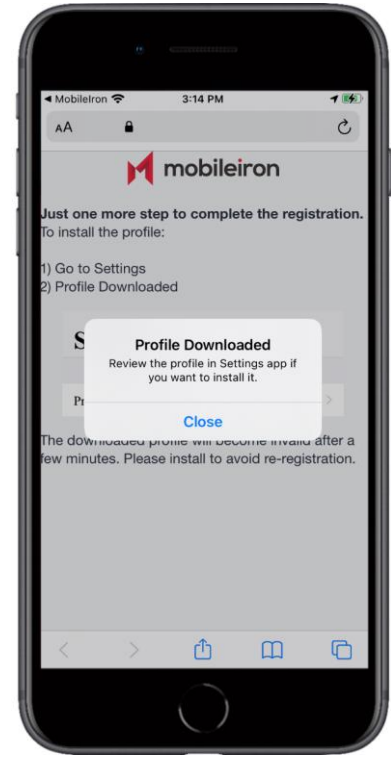
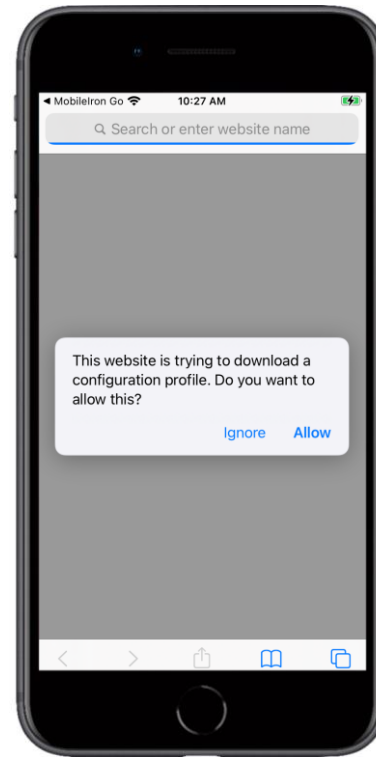
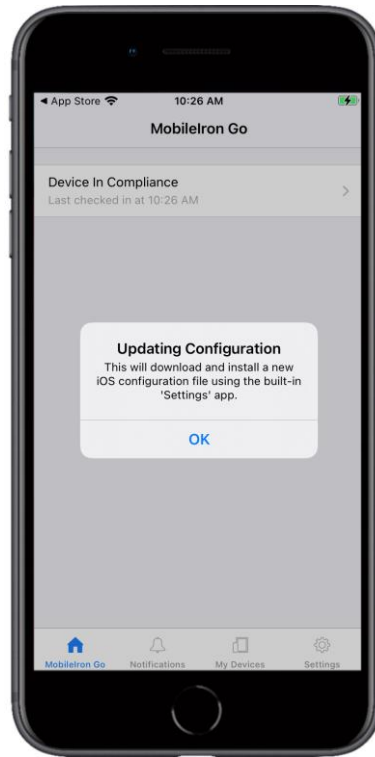
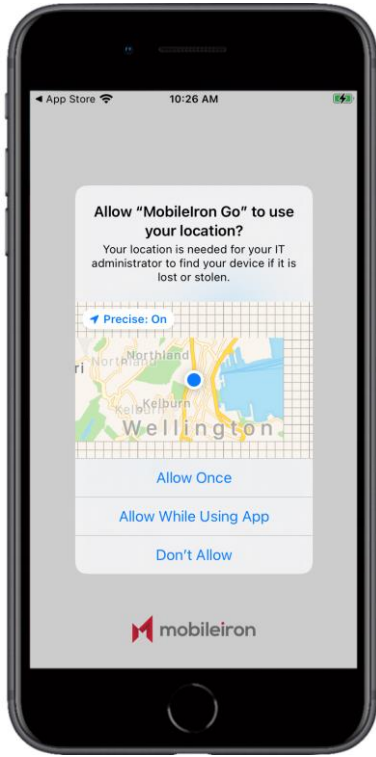
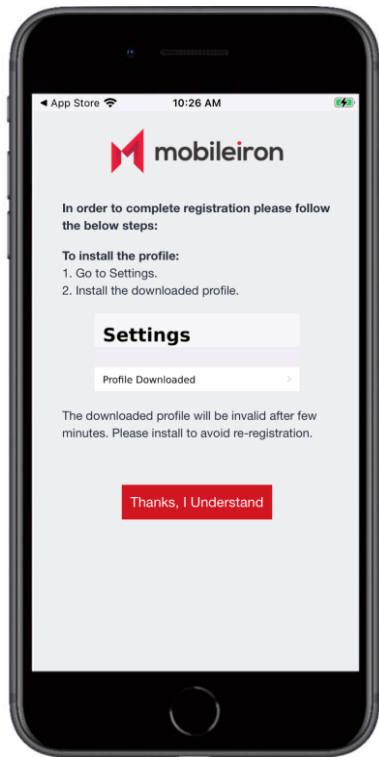
Step 9

Enter your company email address then select **Next**



Step 10

Enter your company password then select **Sign In**



Step 11

Select **Thanks, I Understand**

Step 12

Select **Allow While Using App**

Step 13

Select **OK**

Step 14

Select **Allow**

Step 15

Select **Close** then press the **home** button (or swipe up, depending on your device)



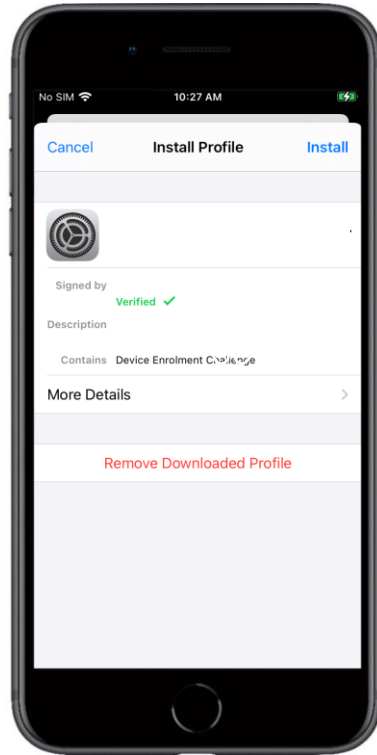
Step 16

Open the **Settings** app



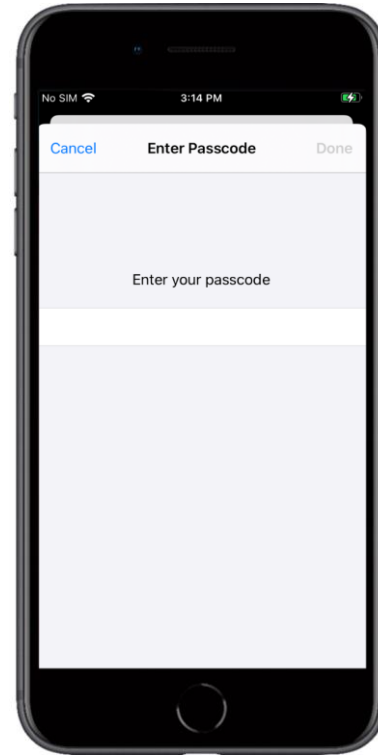
Step 17

Select **Profile Downloaded**



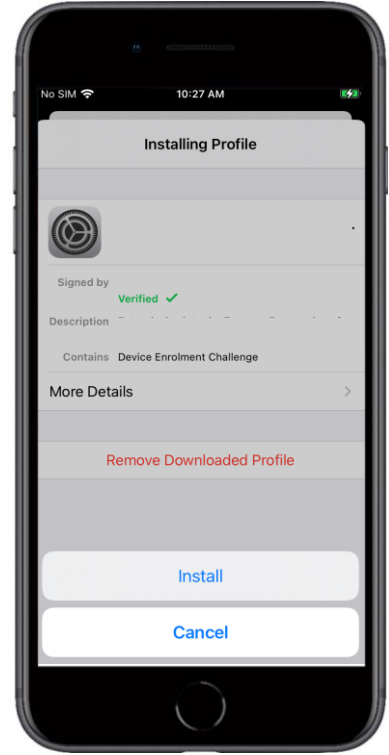
Step 18

Select **Install**



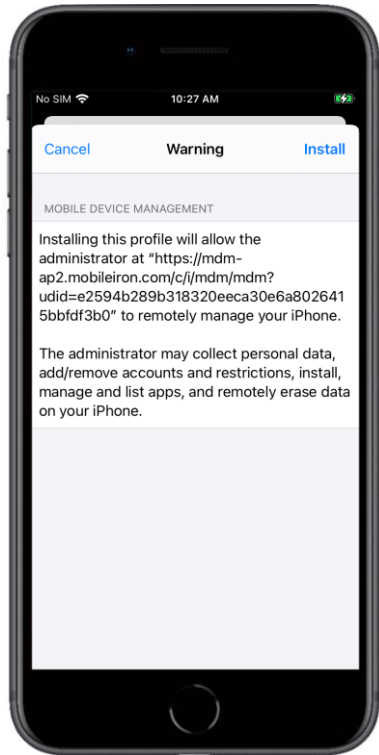
Step 19

Enter your passcode then select **Done**



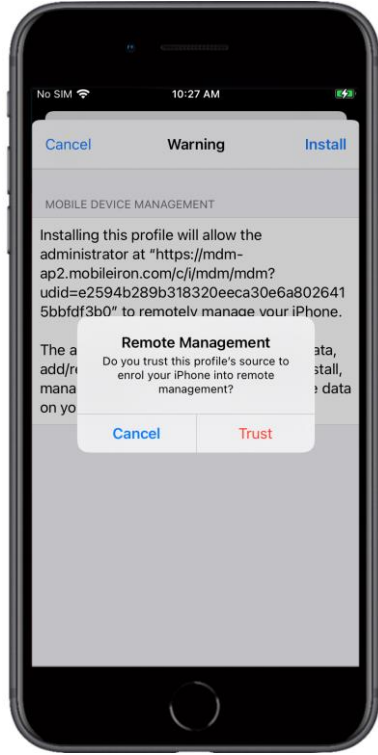
Step 20

Select **Install**



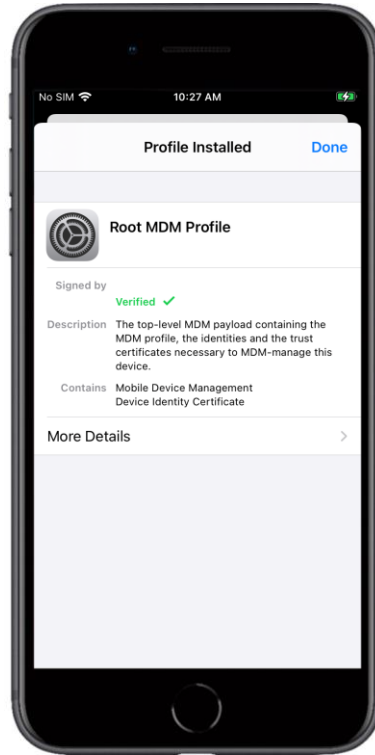
Step 21

Select **Install**



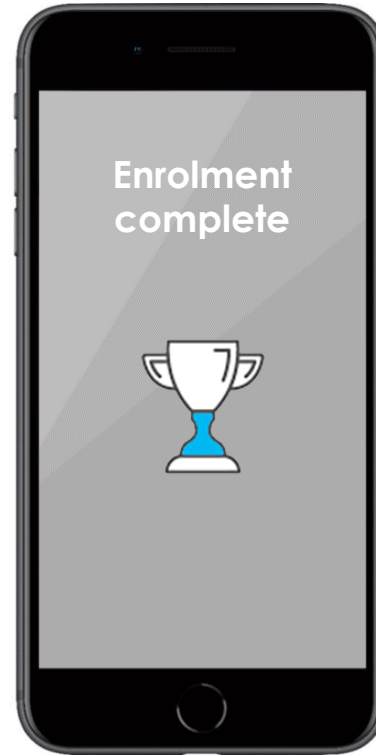
Step 22

Select **Trust**



Step 23

Select **Done** then press the **home** button (or swipe up, depending on your device)



Completed!

If you require further support, please contact support@mobile-mentor.com