



iOS Enrolment Guide

iOS Version: 14.1 | Microsoft Intune | Intune Company Portal: 4.11.1 | Example Device: Apple iPhone 7

Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.

Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

The enrolment process will take approximately between 10 to 25 minutes

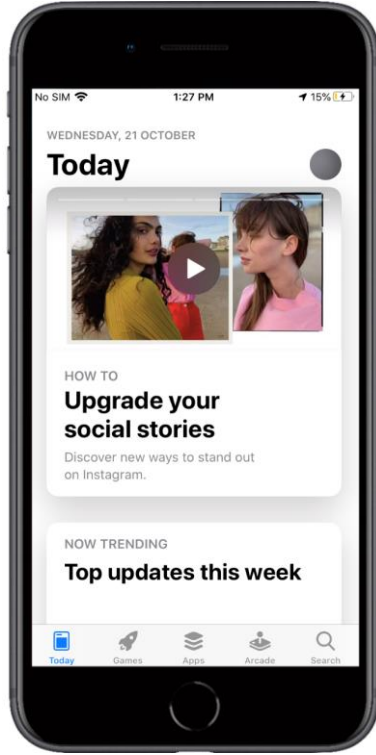
Prerequisites

- ❑ **Email Address:** This is your work email address
- ❑ **Network Credentials:** This is your network username and password used to log into internal corporate systems.
- ❑ **Connectivity:** You will need an active 3G/4G or Wi-Fi connection
- ❑ **Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment



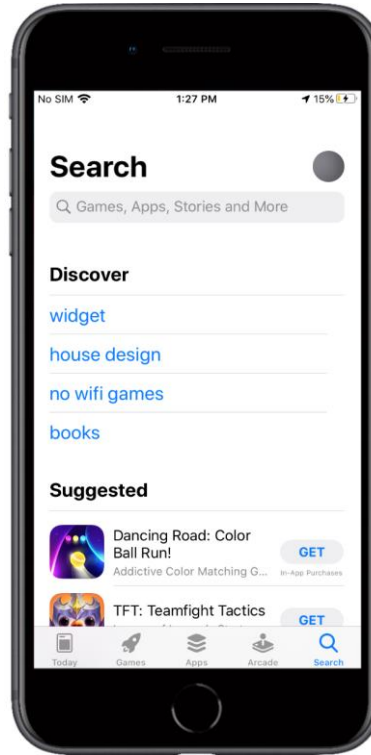
Step 1

Open the **App Store** app



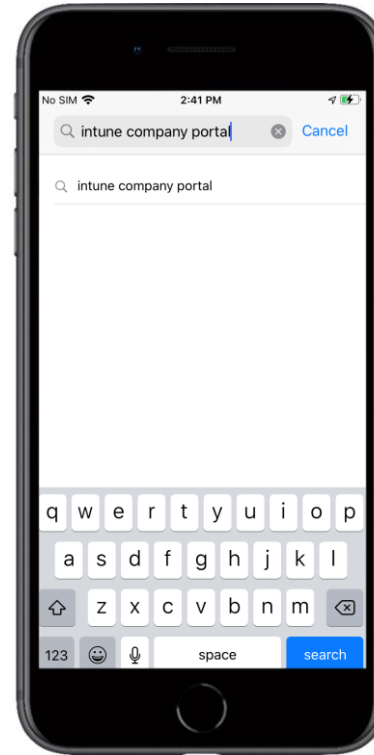
Step 2

Select **Search**



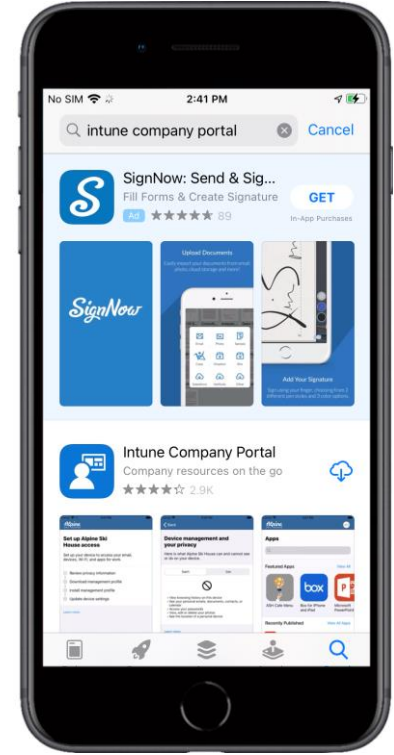
Step 3

Select the search bar
the top of the screen



Step 4

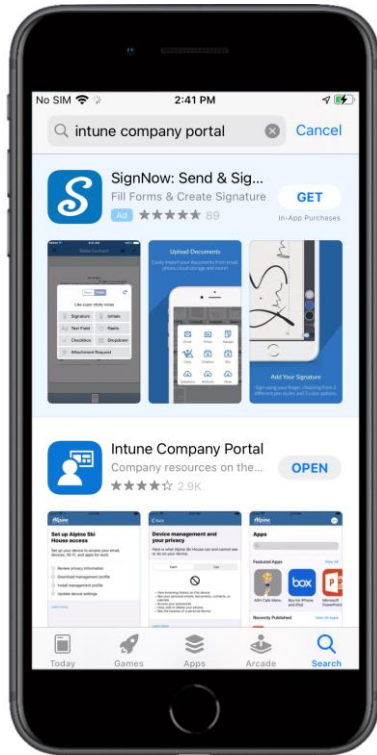
Enter **Intune Company Portal** then select **search**



Step 5

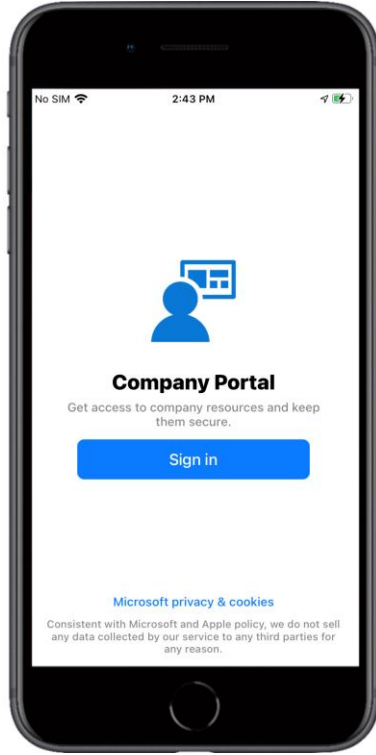
Select **GET**

Note: If Company Portal has been installed previously **GET** will be replaced by a **Cloud icon**



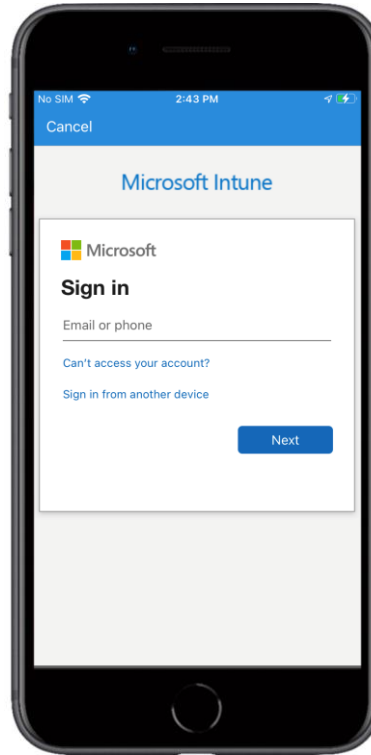
Step 6

Select **OPEN**



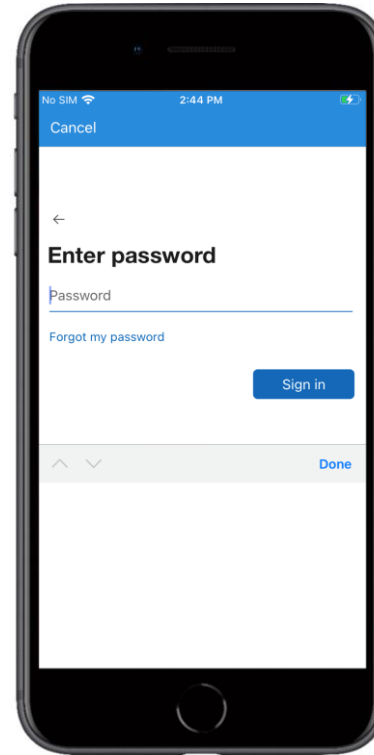
Step 7

Select **Sign in**



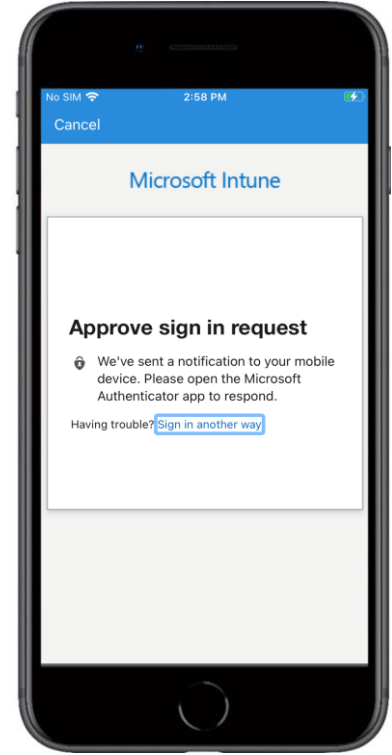
Step 8

Enter your company Email address then select **Next**



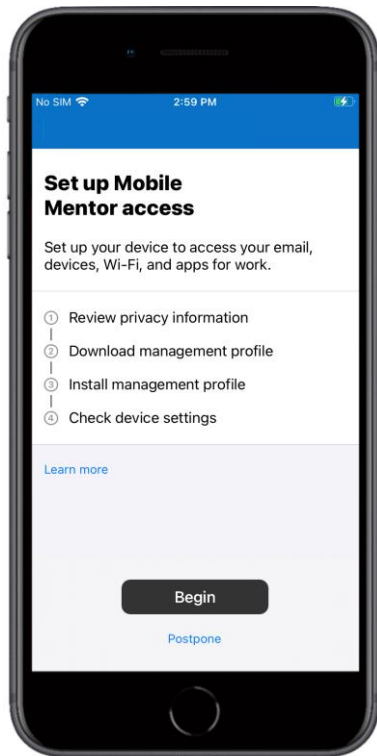
Step 9

Enter your company password then select **Sign in**



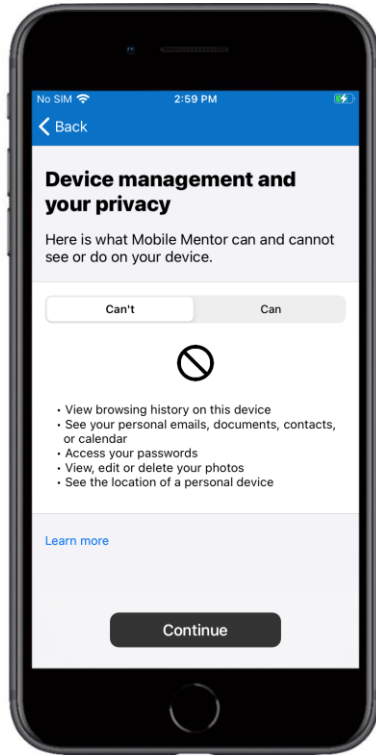
Step 10

Approve MFA sign in request



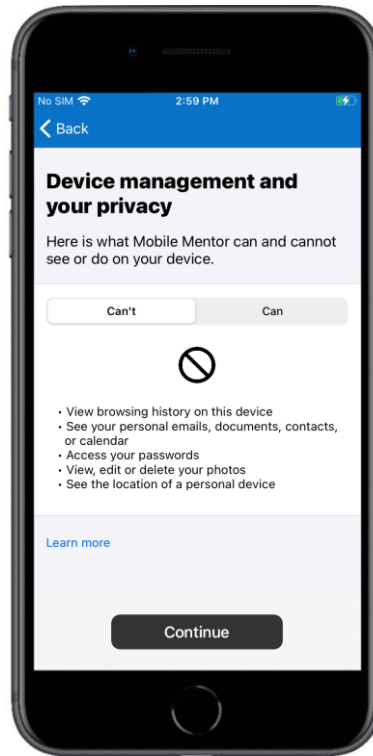
Step 11

Select **Begin**



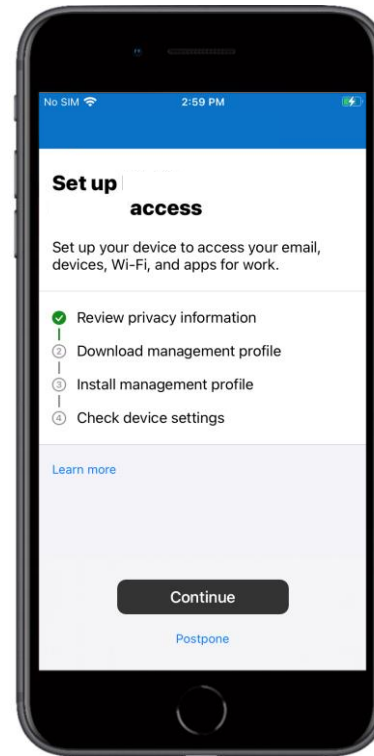
Step 12

Select **Continue**



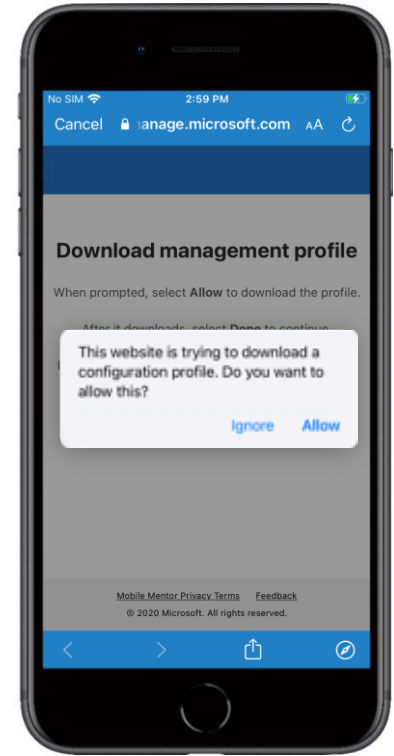
Step 13

Select **Continue**



Step 14

Select **Continue**



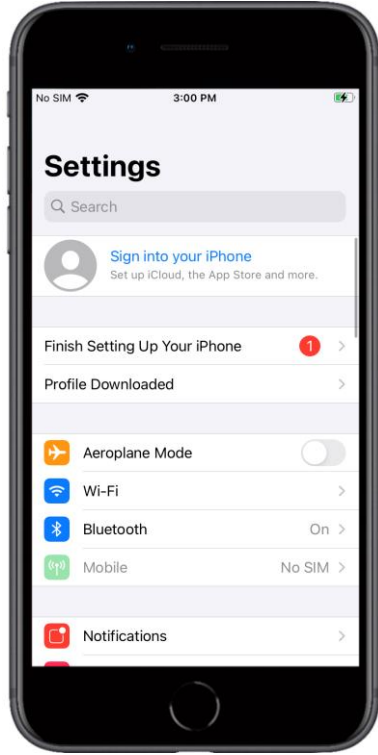
Step 15

Select **Allow** then press the **home** button



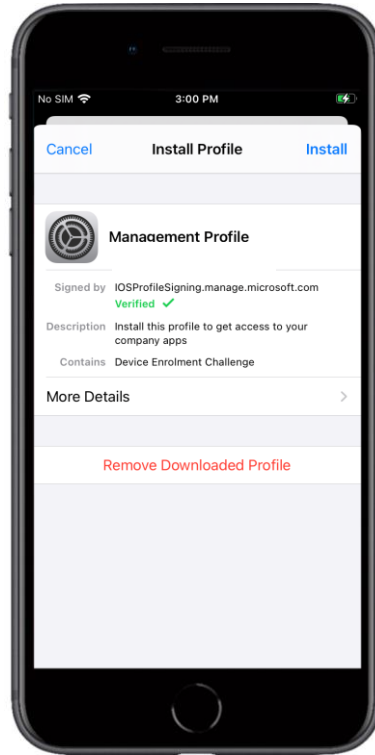
Step 16

Open the **Settings** app



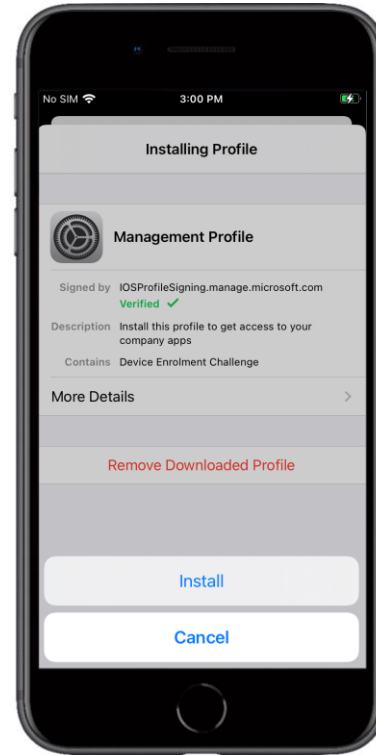
Step 17

Select **Profile Downloaded**



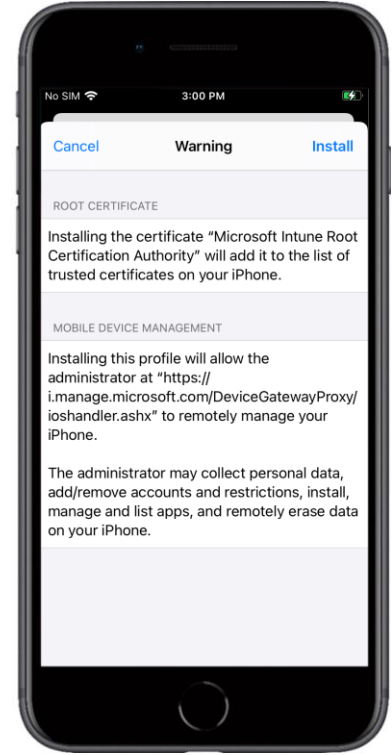
Step 18

Select **Install**



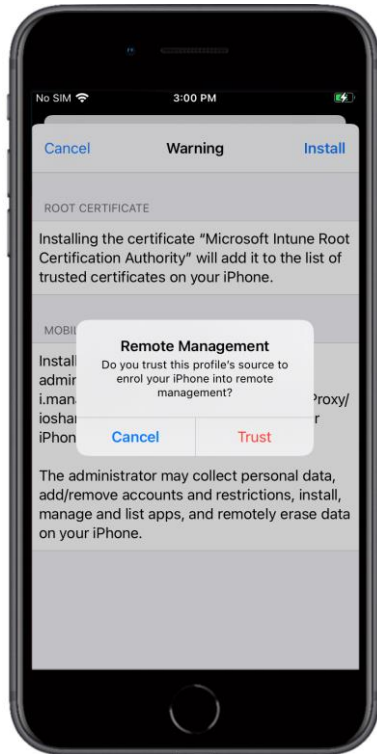
Step 19

Select **Install**



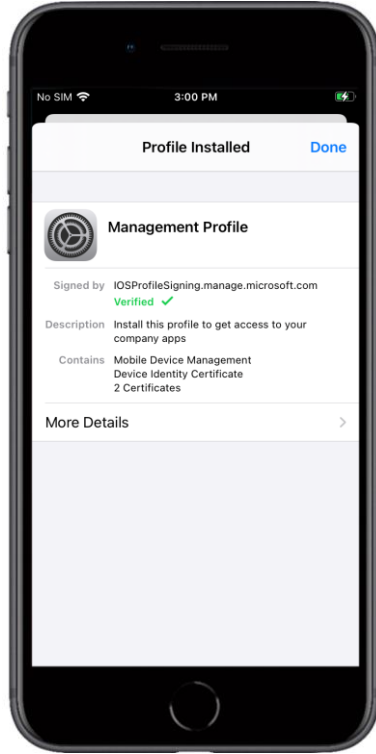
Step 20

Select **Install**



Step 21

Select **Trust**



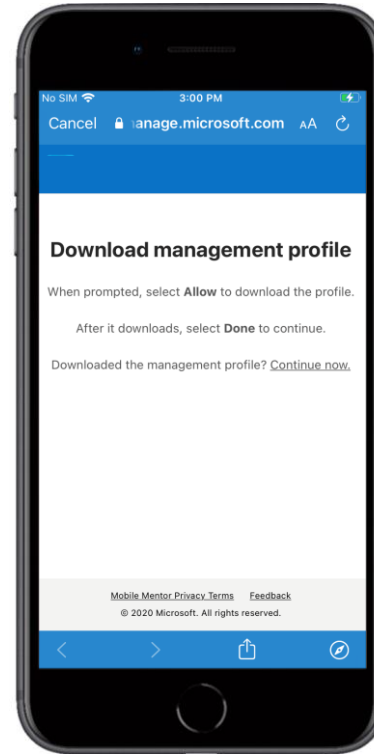
Step 22

Select **Done** then press the **home** button (or swipe up, depending on your device)



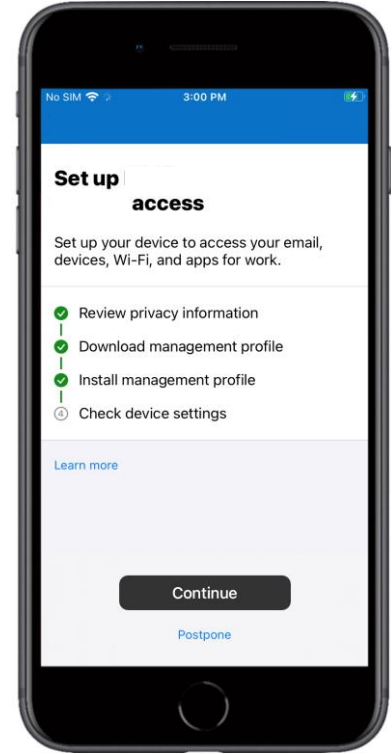
Step 23

Open the **Comp Portal** app



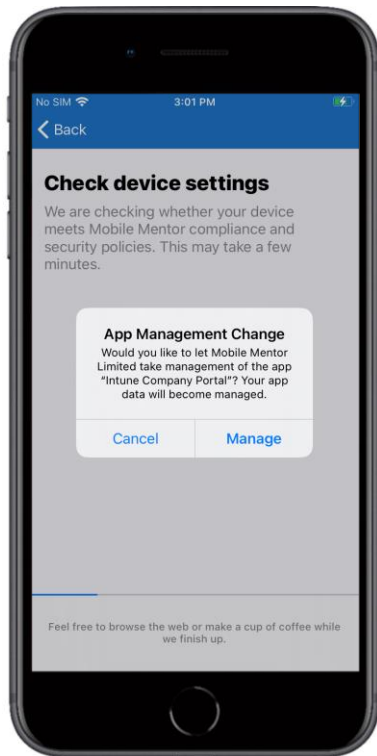
Step 24

Select **Cancel**



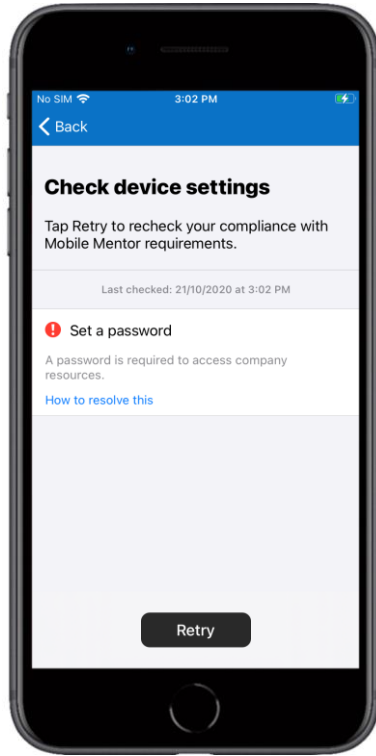
Step 25

Select **Continue**



Step 26

Select **Manage**



Step 27

Press the **home** button (or swipe up, depending on your device)



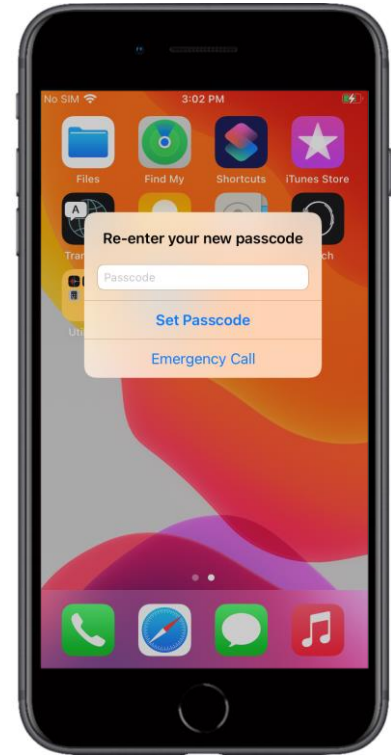
Step 28

Select **Change Now**



Step 29

Create a 6-digit passcode then select **Continue**



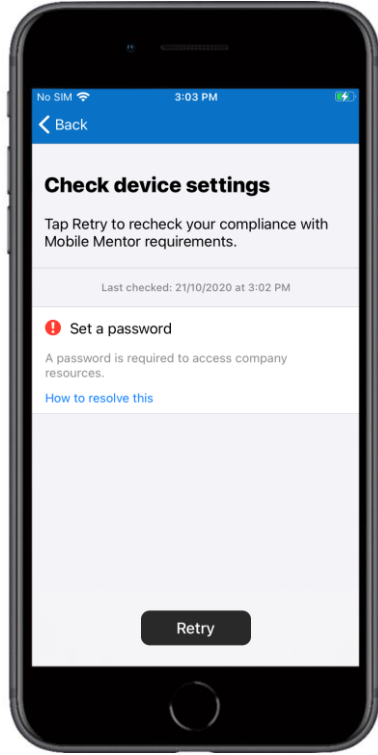
Step 30

Confirm 6-digit passcode then select **Set Passcode**



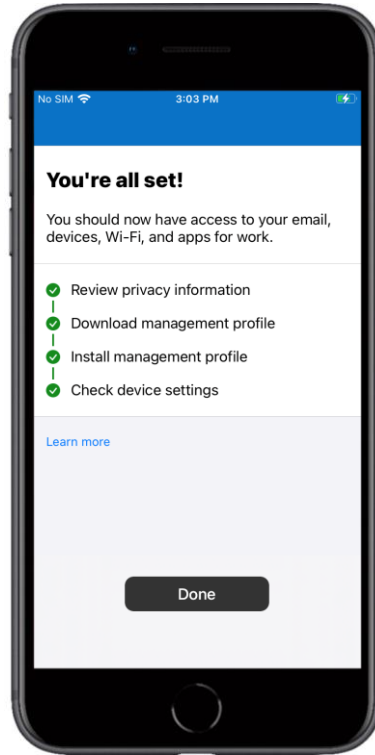
Step 31

Open **Comp Portal** app



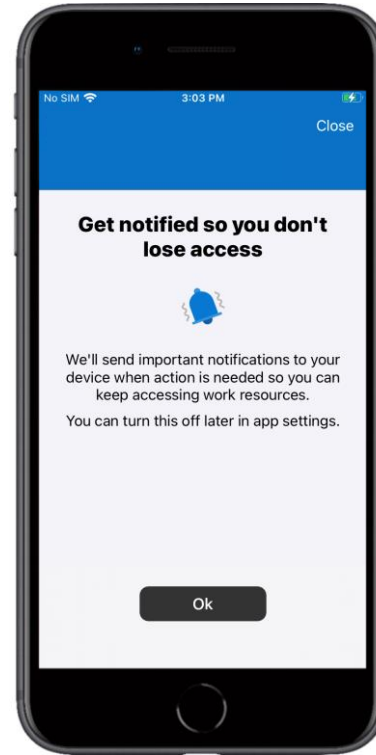
Step 32

Select **Retry**



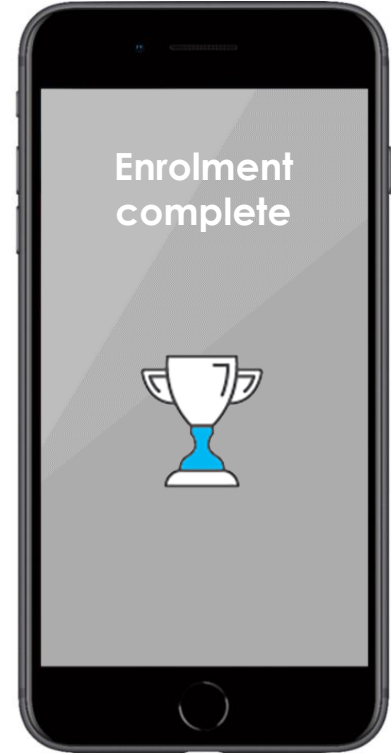
Step 33

Select **Done**



Step 34

Select **Ok**



Completed!

If you require further support, please contact support@mobile-mentor.com