



Android Enrolment Guide

OS Version: 9.0 | Intelligent Hub Version: 19.09.0.33 | Example Device: Samsung Galaxy S8

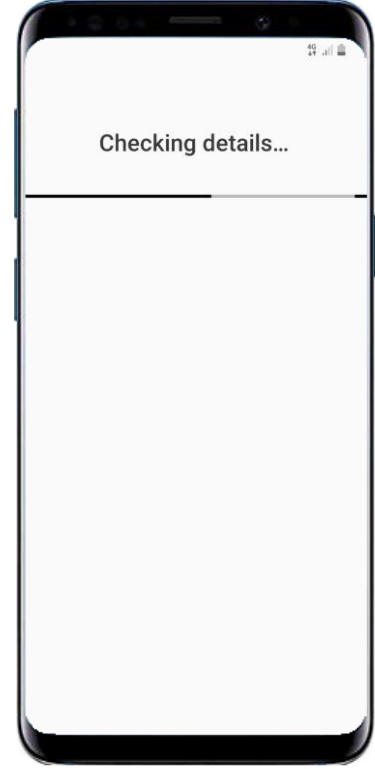
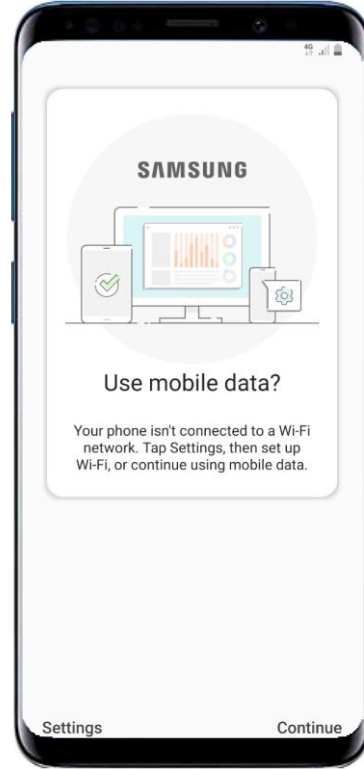
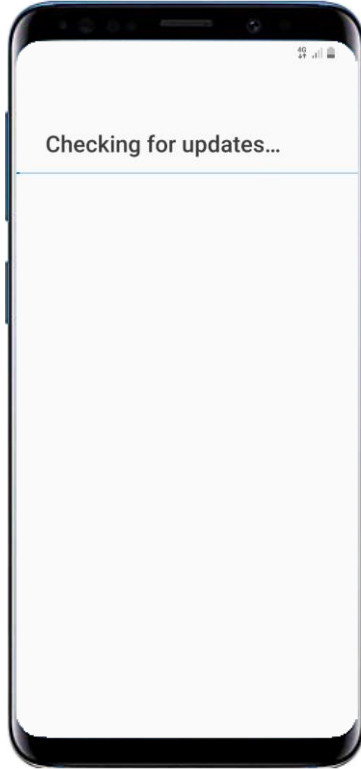
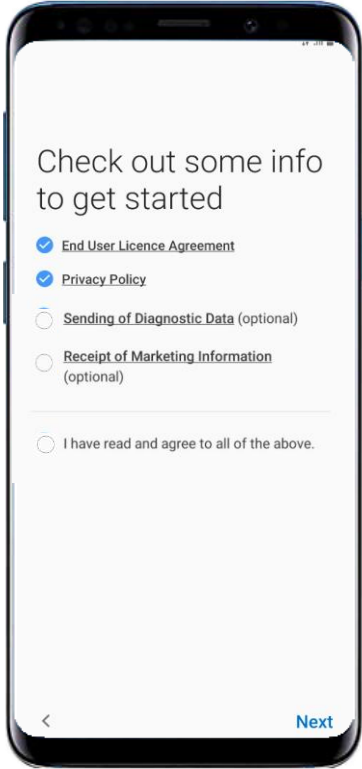
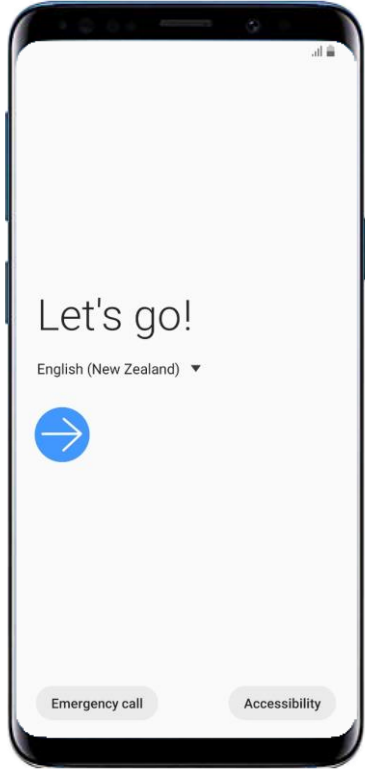
Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.
Refer to support.mobile-mentor.com for detailed support articles.

Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

The enrolment process will take approximately between 10 to 25 minutes

Prerequisites

- Email Address:** This is your work email address
- Network Credentials:** This is your network username and password used to log into internal corporate systems
- Connectivity:** You will need an active 3G/4G or Wi-Fi connection
- Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment



Step 1

Select the **Blue Arrow**

Step 2

Select only **End User License Agreement** AND **Privacy policy**, then select **Next**

Step 3

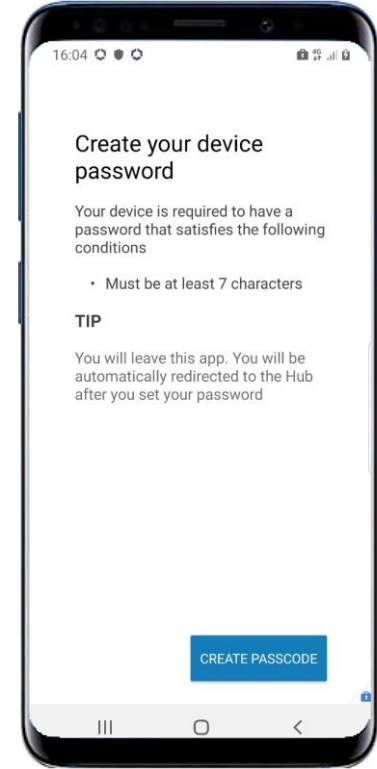
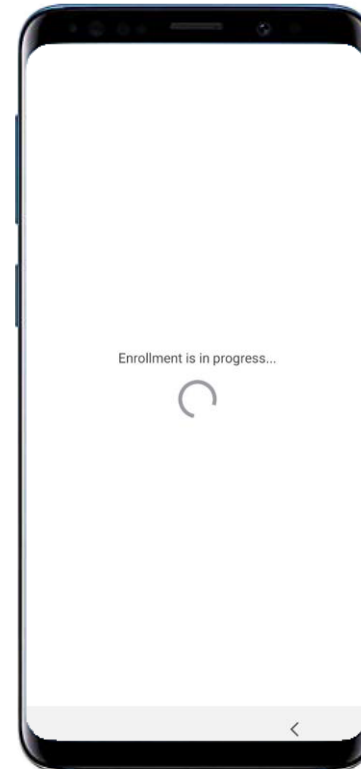
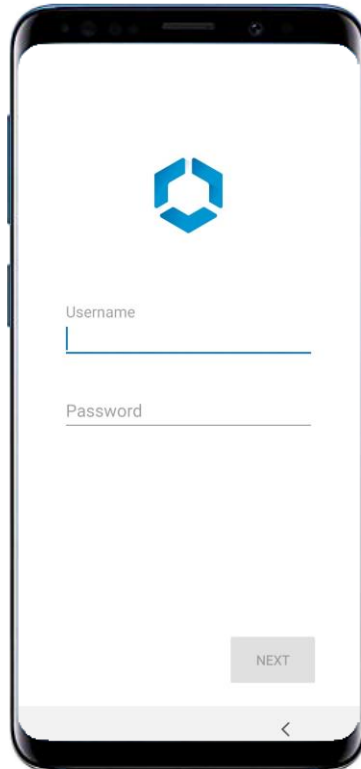
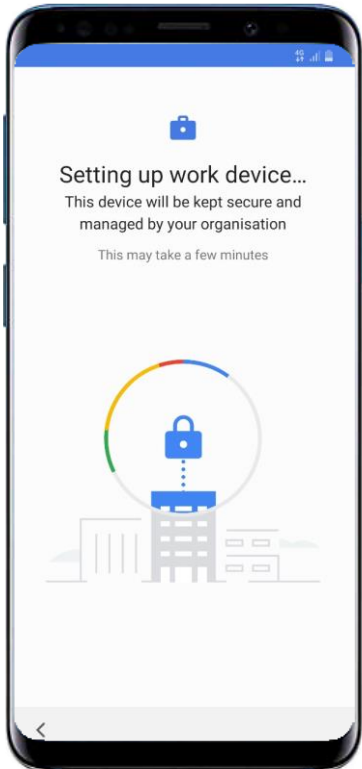
Please wait, this may take a few minutes

Step 4

When prompted, select **Continue**

Step 5

Please wait, this may take a few minutes



Step 6

Select **Accept & continue**

Step 7

Please wait, this may take a few minutes

Step 8

When prompted enter your **username & password** then select **Next**

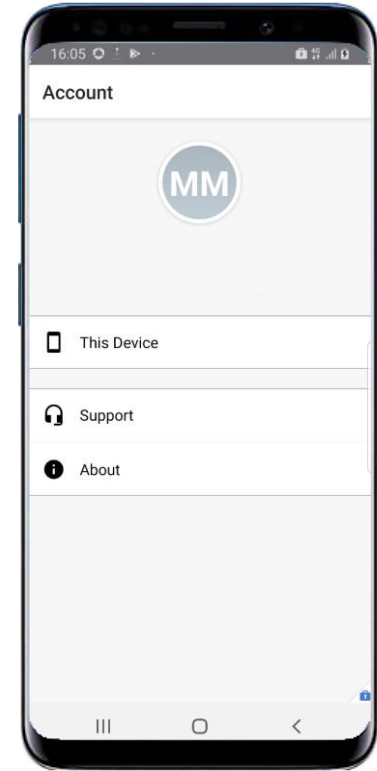
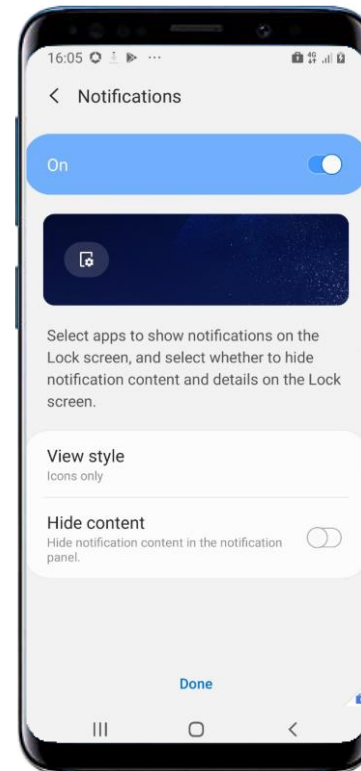
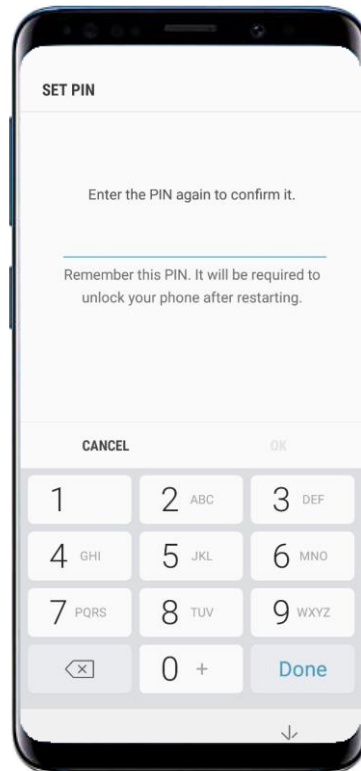
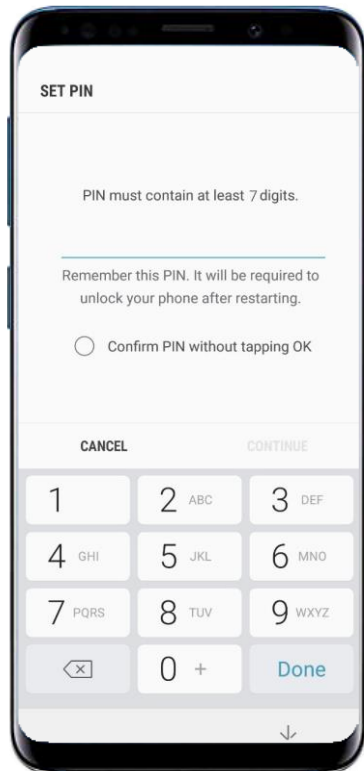
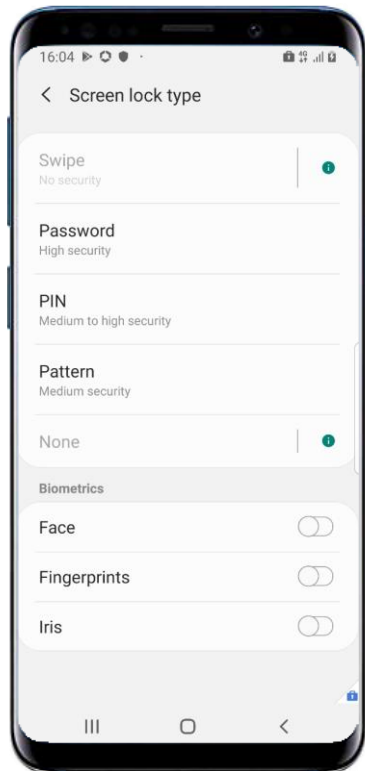
Step 9

Please wait, this may take a few minutes.

The information will change as it progresses

Step 10

When prompted select **CREATE PASSCODE**



Step 11

Select **PIN**

Step 12

Enter new PIN then select **CONTINUE**

Step 13

Re-enter PIN then select **OK**

Step 14

Select **Done**

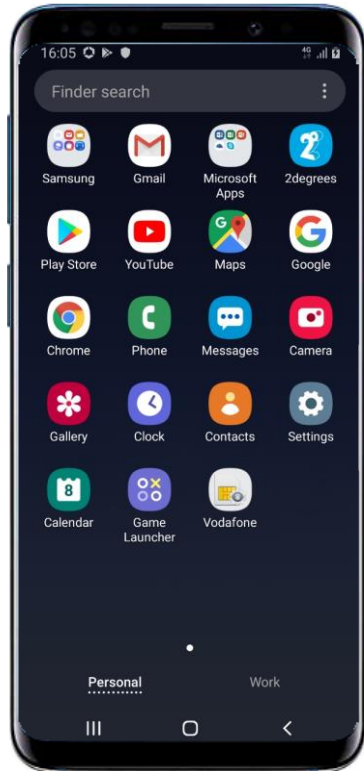
Step 15

Select the **Home** button



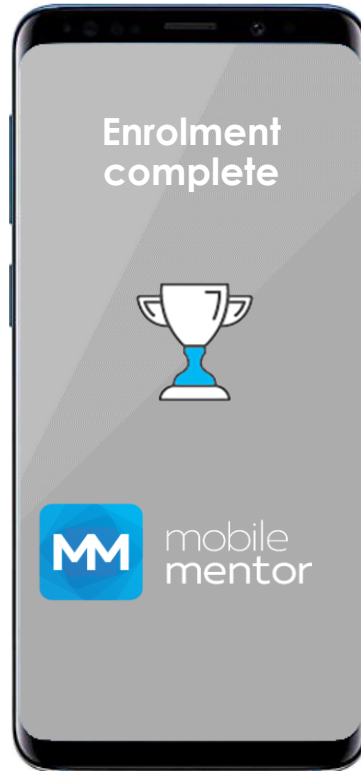
Step 16

Swipe up



Step 17

Select the **Work** tab at the bottom to view all work managed apps



Completed!

If you require further support, please contact support@mobile-mentor.com