



iOS Enrolment Guide

iOS Version: 13.6 | MobileIron Core | MobileIron: 12.3.1 | Example Device: Apple iPhone 7

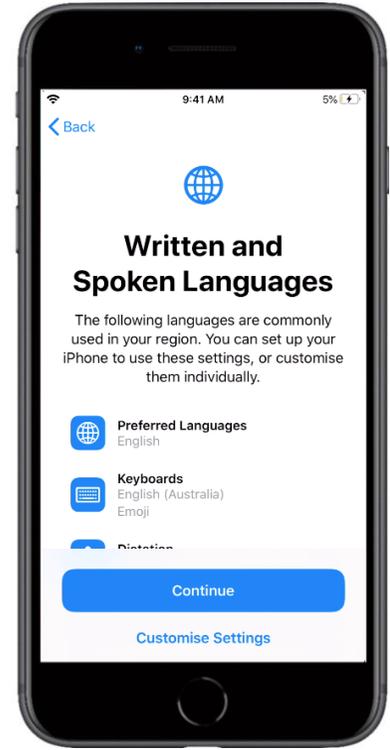
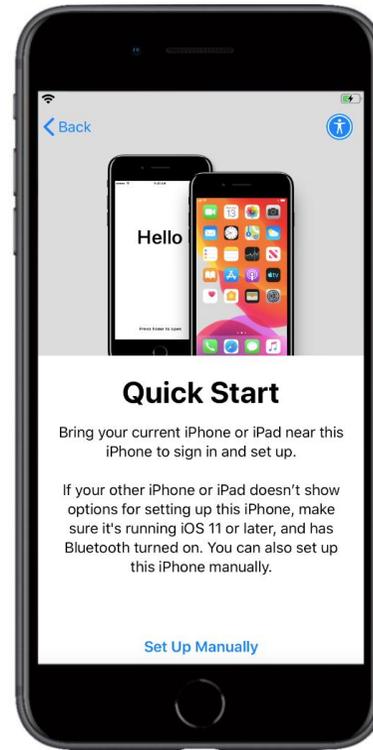
Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.

Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

The enrolment process will take approximately between 10 to 25 minutes

Prerequisites

- Email Address:** This is your work email address
- Network Credentials:** This is your network username and password used to log into internal corporate systems.
- Connectivity:** You will need an active 3G/4G or Wi-Fi connection
- Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment



Step 1

Press the **home** button

Step 2

Select **English**

Step 3

Select **Your Country**

Step 4

Select **Set up Manually**

Step 5

Select **Continue**



Step 6

Select **Next** to use Mobile Data **OR** select an available Wi-Fi network to connect to

Step 7

Select **Continue**

Step 8

Select **Next**

Step 9

Enter your Network Username and Password then select **Next**

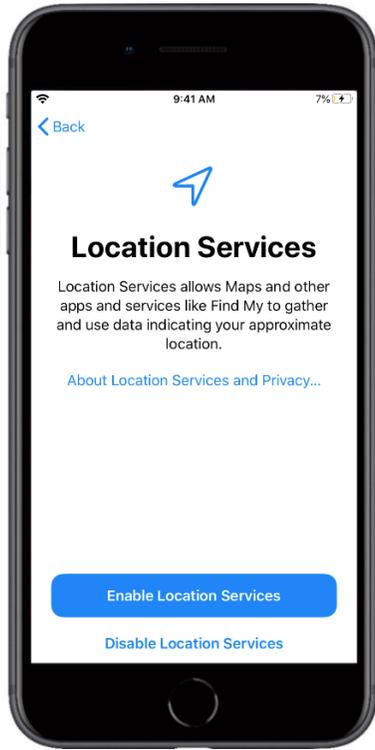
Step 10

Select **Continue**



Step 11

Select **Continue**



Step 12

Enter your Network Username and Password then select **Next**



Step 13

Select **Continue**



Step 14

Select **Get Started**



Step 15

Swipe to the left to display other apps



Step 16

Select **Change Now** (Prompt may take a couple of minutes to appear)



Step 17

Create a new passcode then select **Continue**
Note: Required passcode length may vary



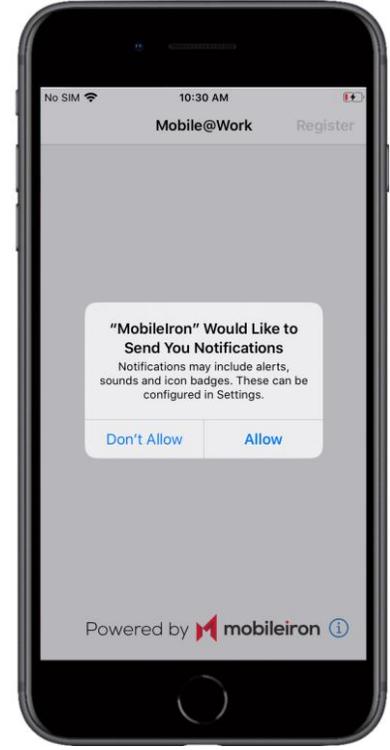
Step 18

Re-enter the passcode, then select **Set Passcode**.



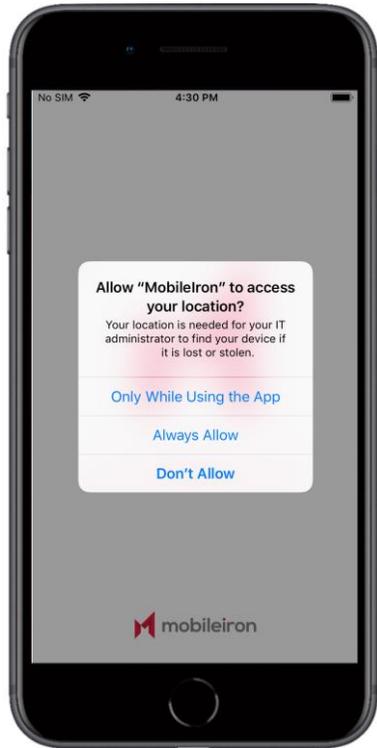
Step 19

Open **MobileIron** app



Step 20

Select **Allow**



Step 21

Select **Always Allow**

Completed!

If you require further support,
please contact
support@mobile-mentor.com