iOS Enrolment Guide

iOS Version: 13.6 | Workspace One | Intelligent Hub: 20.05.1 | Example Device: Apple iPhone 8

Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.

Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

The enrolment process will take approximately between 15 to 45 minutes

Prerequisites

❑ **Email Address:** This is your work email address

❑ **Network Credentials:** This is your network username and password used to log into internal corporate systems.

❑ **Connectivity:** You will need an active 3G/4G or Wi-Fi connection

❑ **Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment
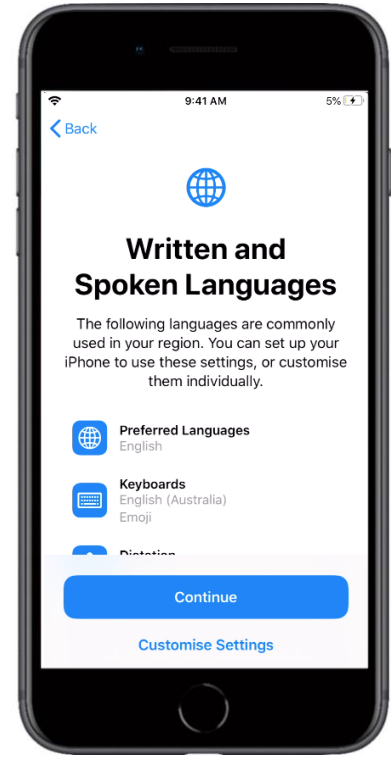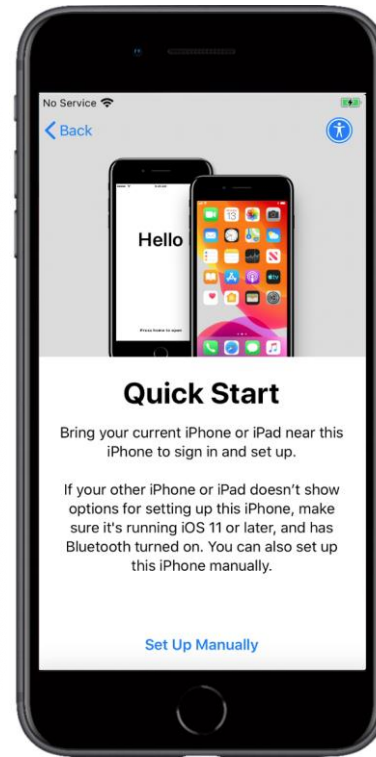
Step 1

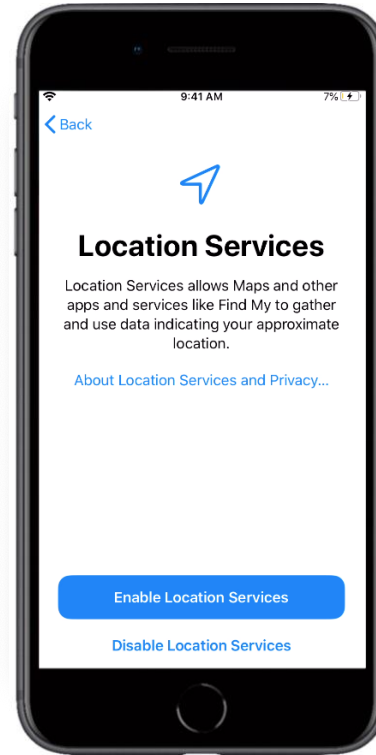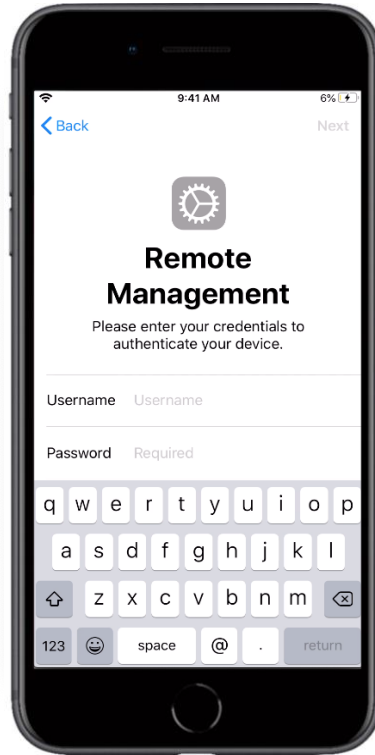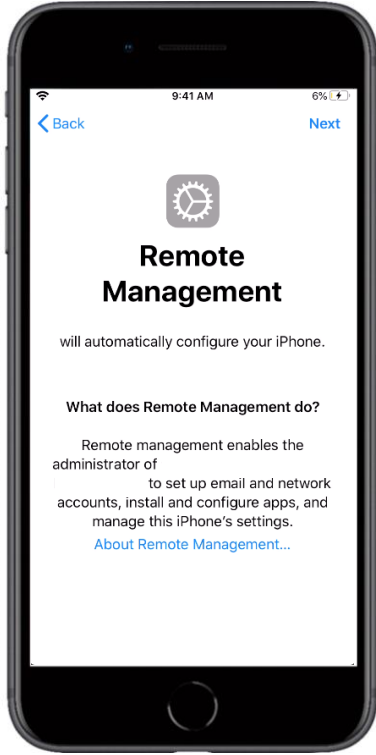Press the **Home** button

Step 2
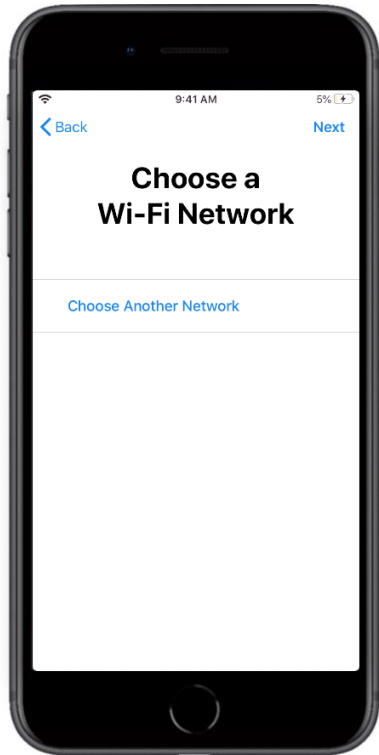
Select **English**

Step 3

Select **New Zealand**

Step 4

Select **Set Up Manually**

Step 5

Select **Continue**

Step 6

Select **Next** to use Mobile Data **OR** select an available Wi-Fi network to connect to

Step 7

Select **Next**

Step 8

Enter your company username and password then select **Next**

Step 9

Select **Enable Location Services**

Step 10

Select **Get Started**

Step 11

If you require further support, please contact support@mobile-mentor.com