

Windows 10 Enrolment Guide

OS Version: 10.1809 | Intune | Company Portal 10.3.43610.1 | Example Device: Lenovo X1 Carbon

Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.
Refer to support.mobile-mentor.com for other guides.



Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

The enrolment process will take approximately between 15 to 45 minutes

Prerequisites

- Operating System:** Your device have Windows 10.1089 or newer installed
- Network Credentials:** This is your corporate email and password used to log into internal corporate systems.
- Connectivity:** You will need be within range of a Wi-Fi network
- Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment

Step 1

Open **Start Menu** and type in **Company Portal**



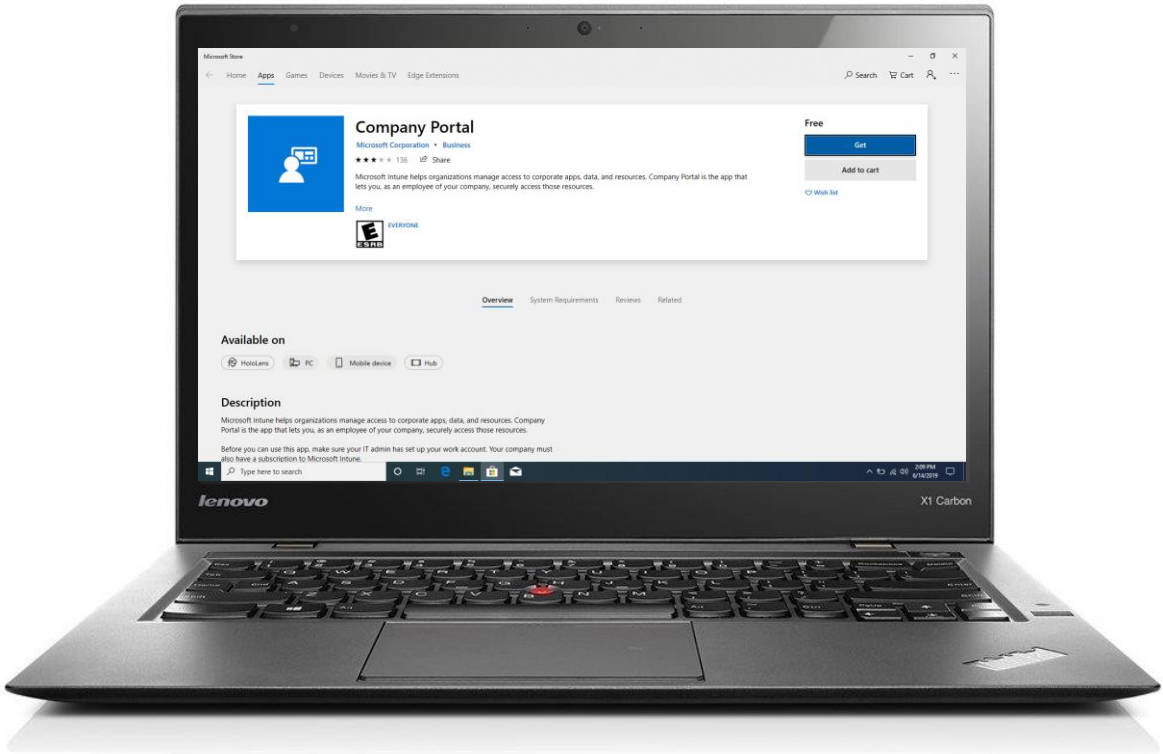
Step 2

Select **Install app**



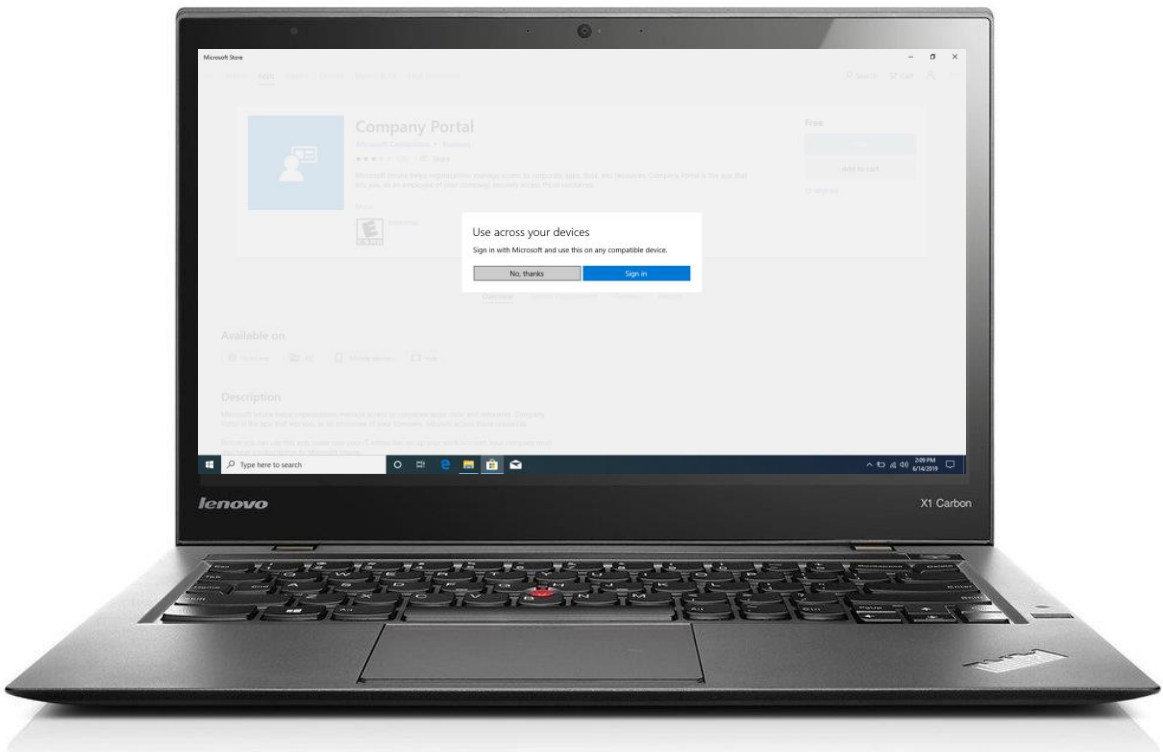
Step 3

Select **Get**



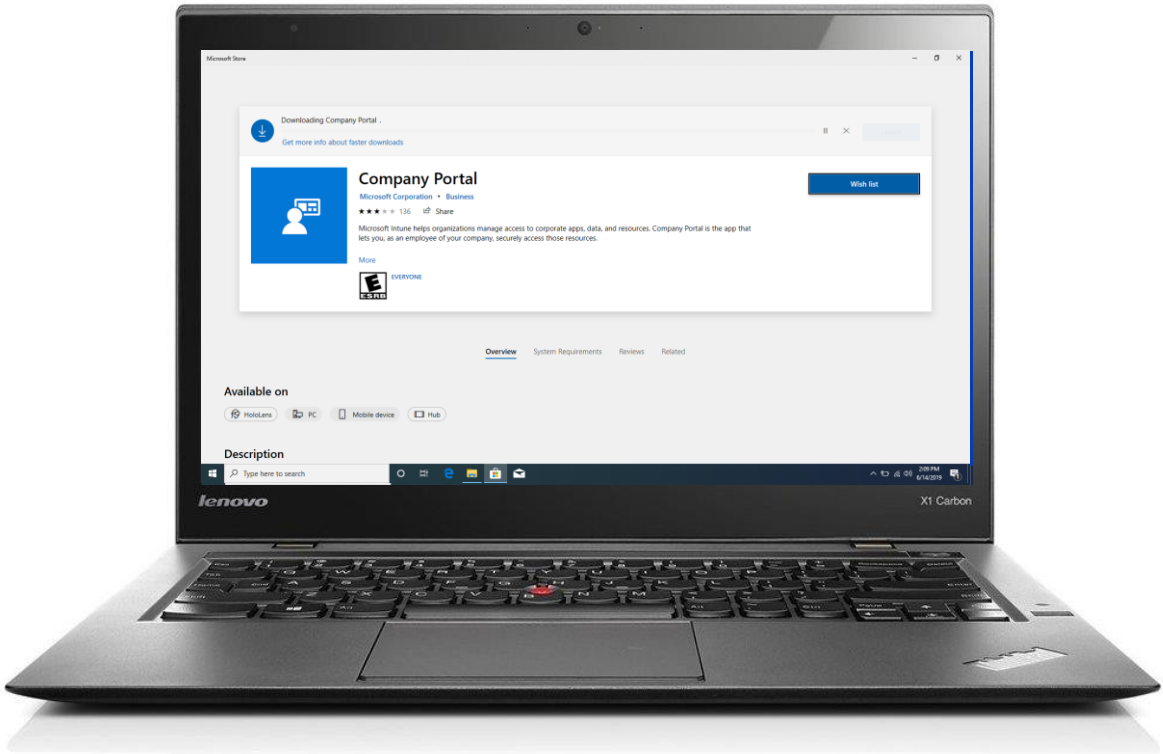
Step 4

Select **No, thanks**



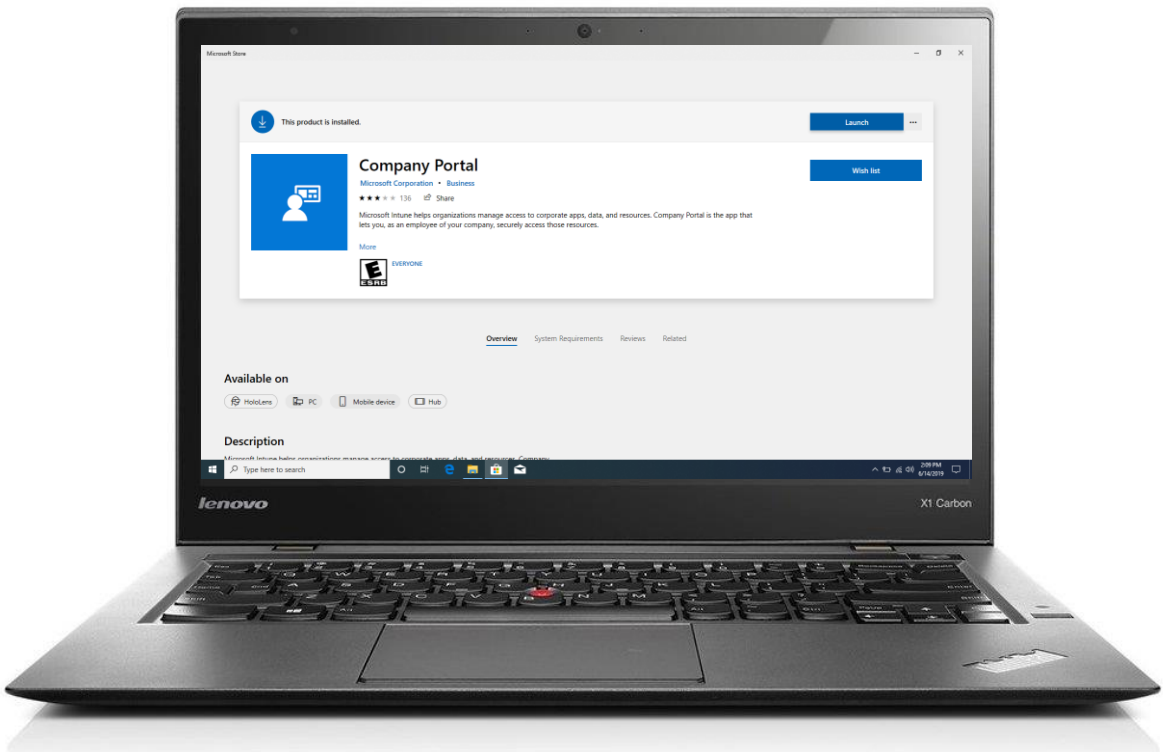
Step 5

Please wait for download and install to complete



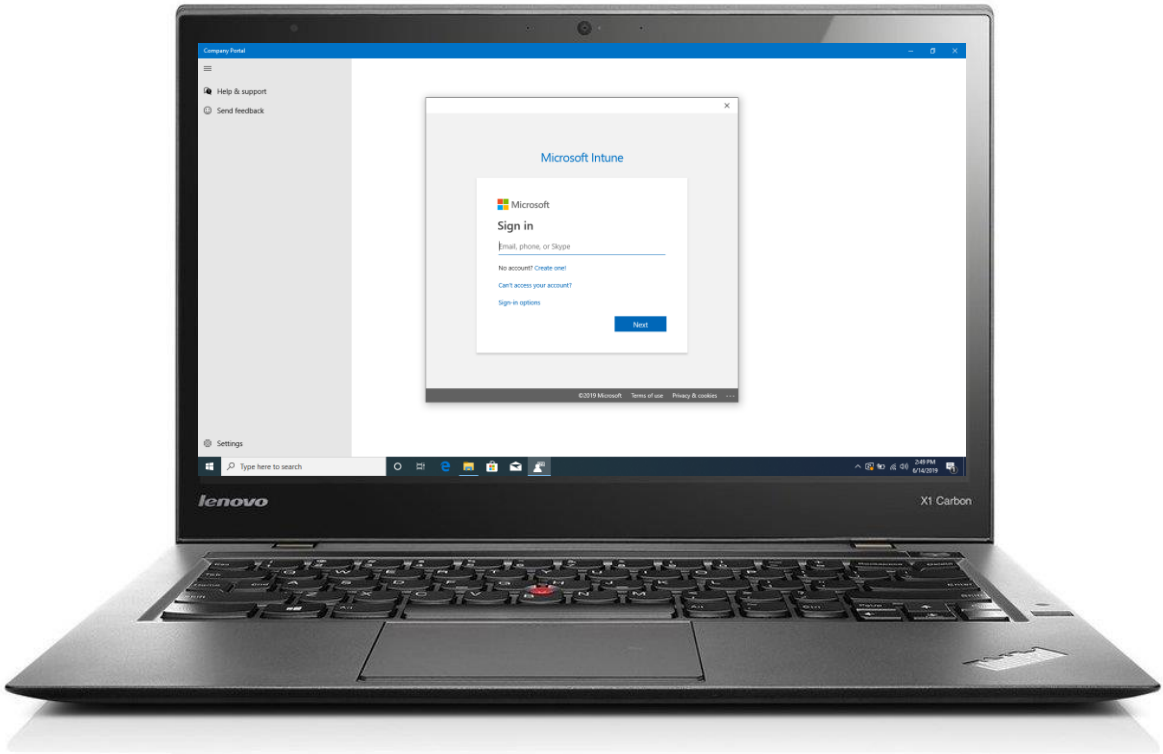
Step 6

Select **Launch**



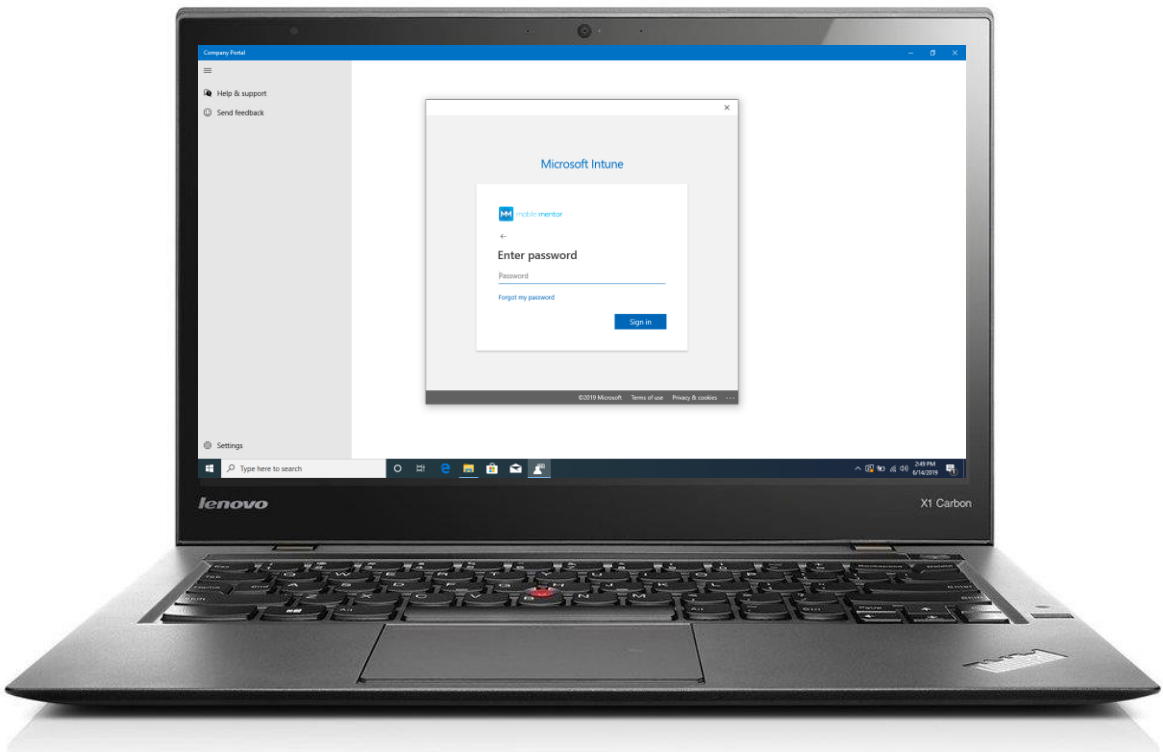
Step 7

Enter your Corporate email address and select **Next**



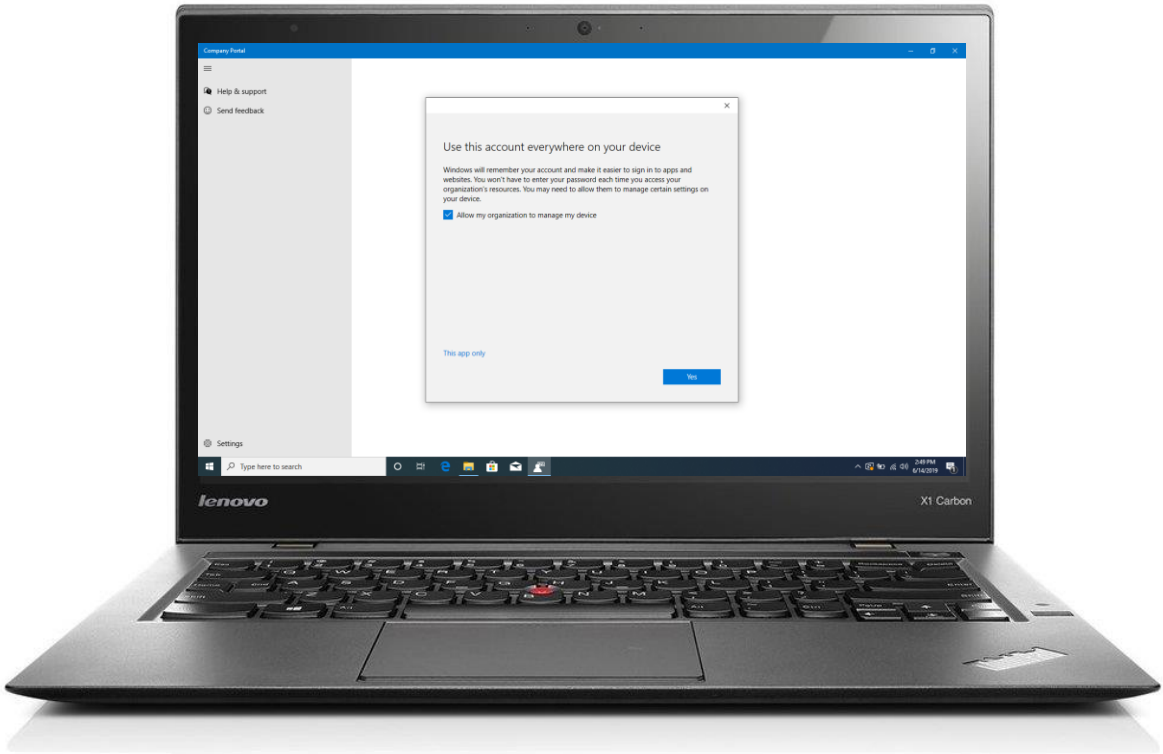
Step 8

Enter your password and select **Next**



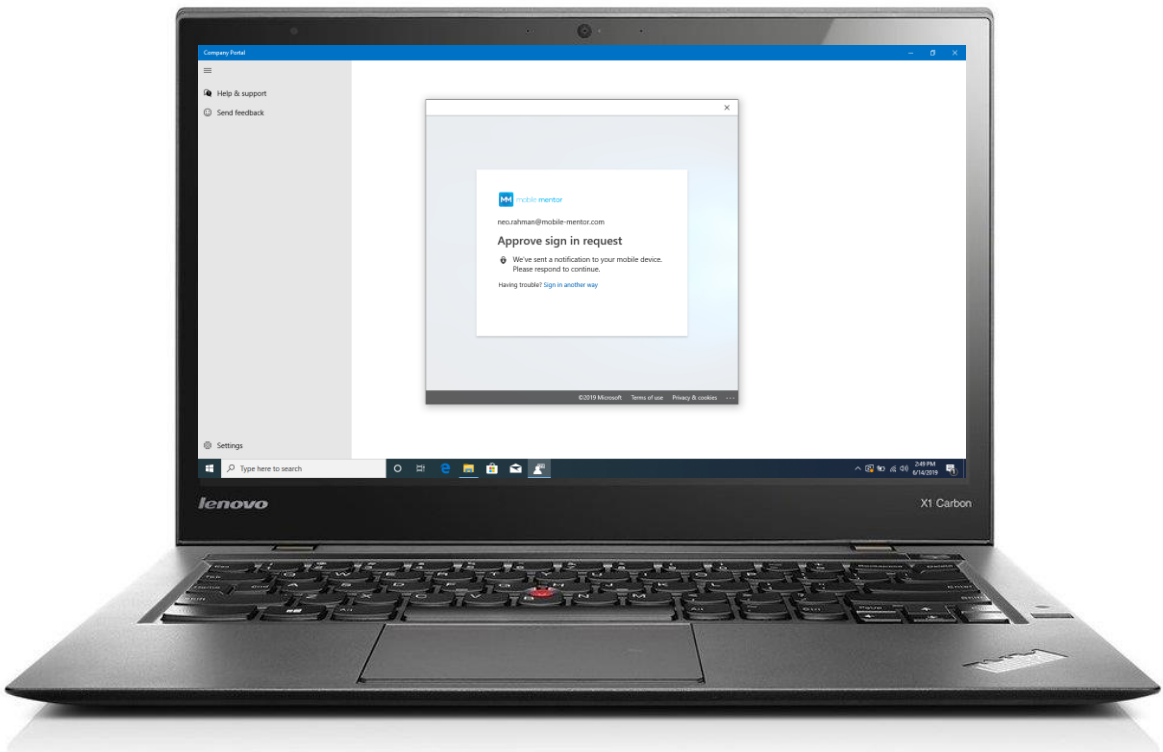
Step 9

Select **Yes**



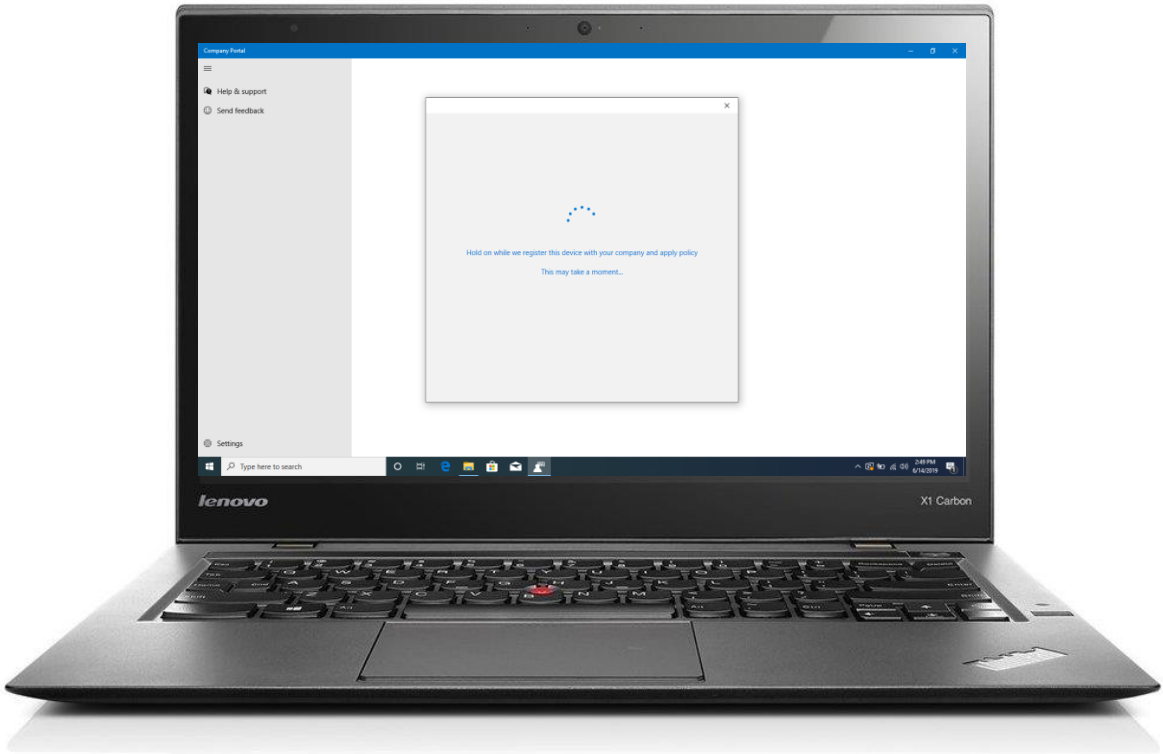
Step 10

Approve sign in request via **Authenticator**



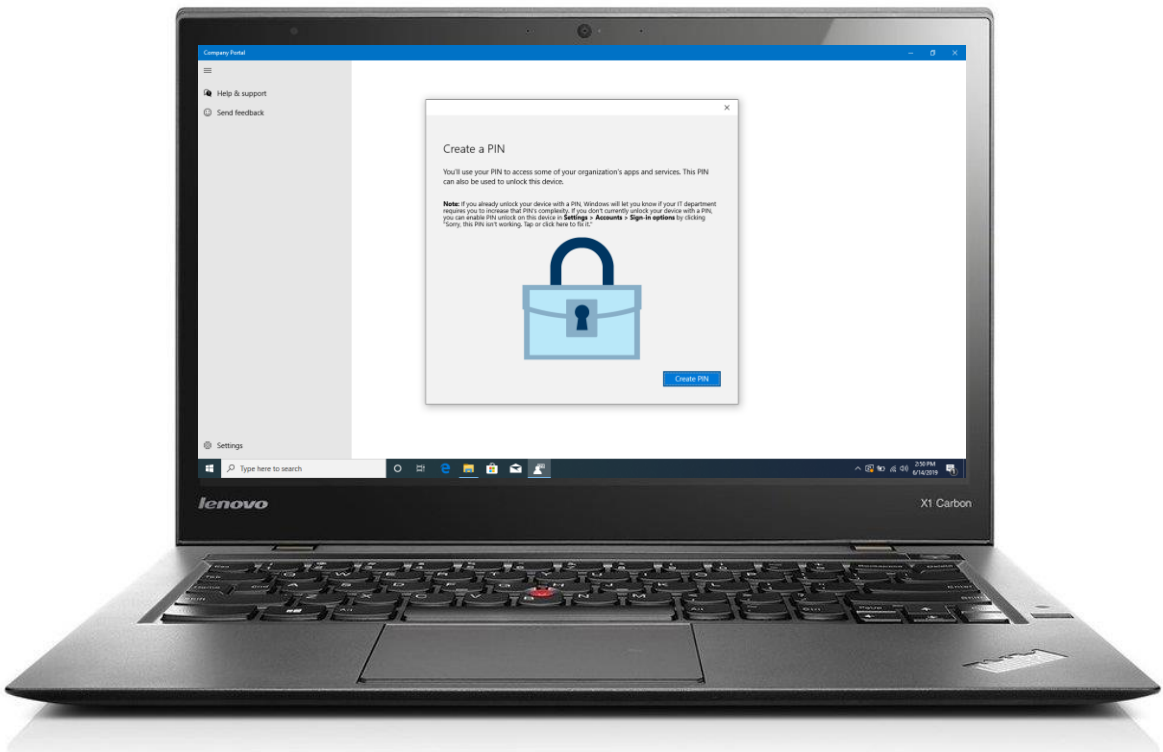
Step 11

Please wait



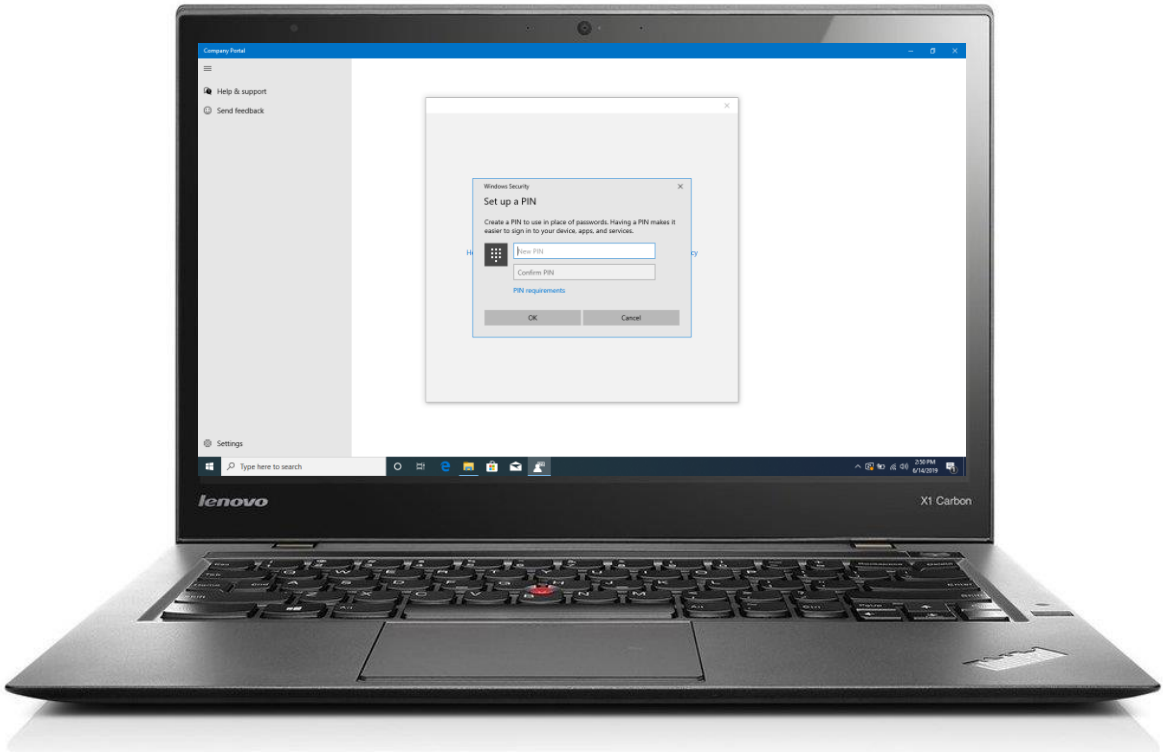
Step 12

Select **Create PIN**



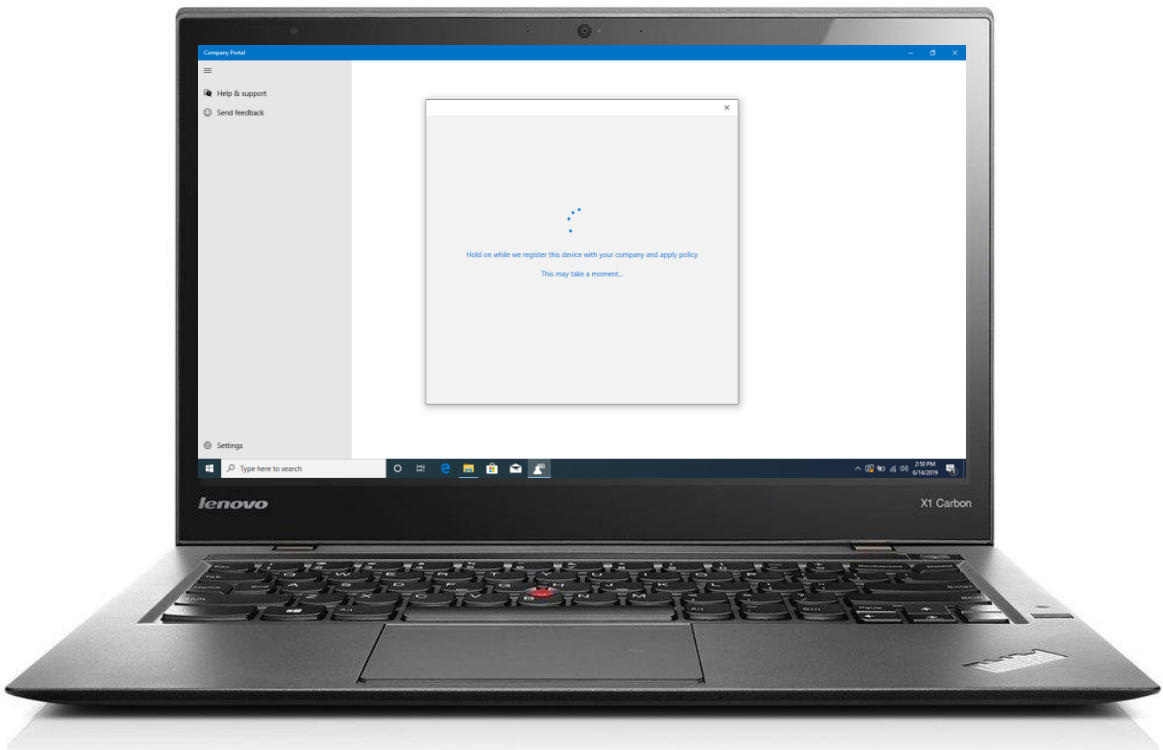
Step 13

Enter a new PIN as instructed and select **OK**



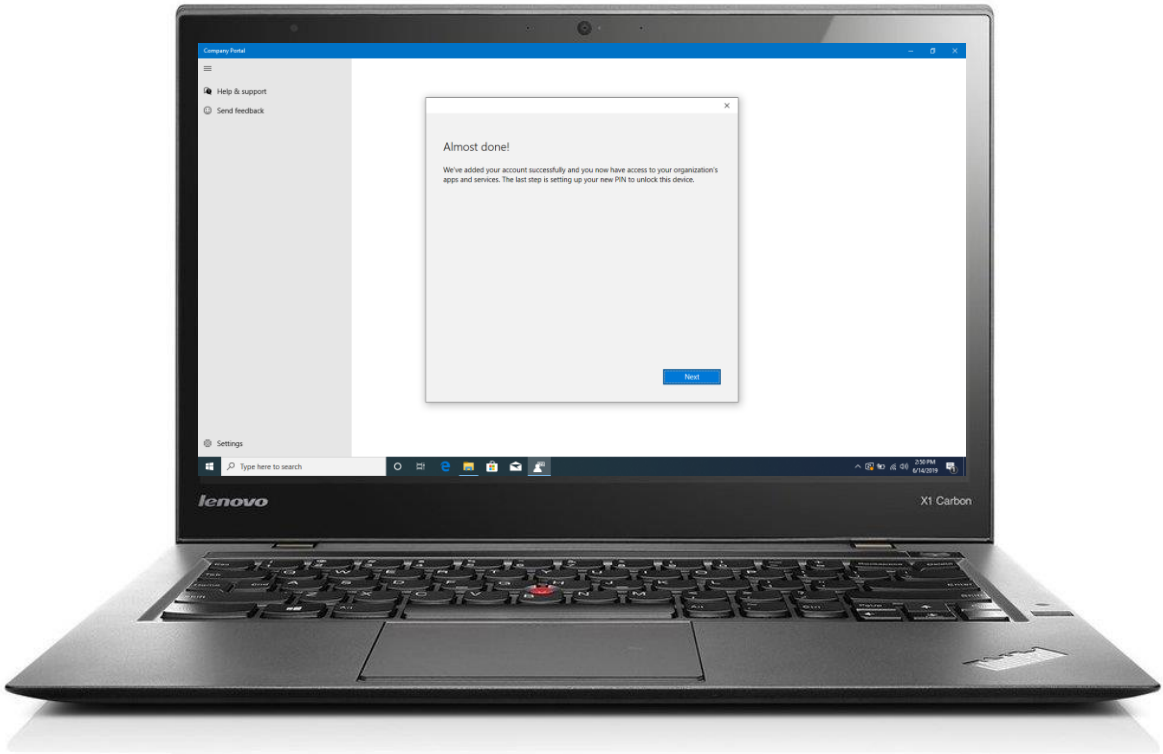
Step 14

Please wait



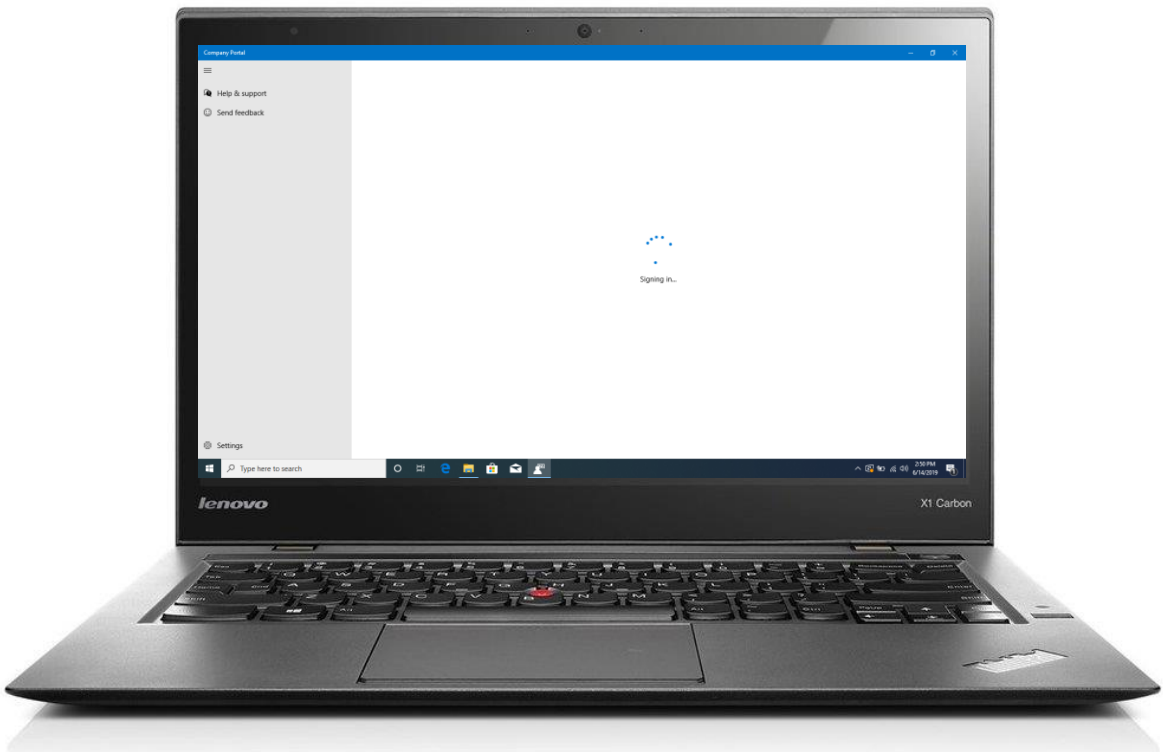
Step 15

Select **Next**



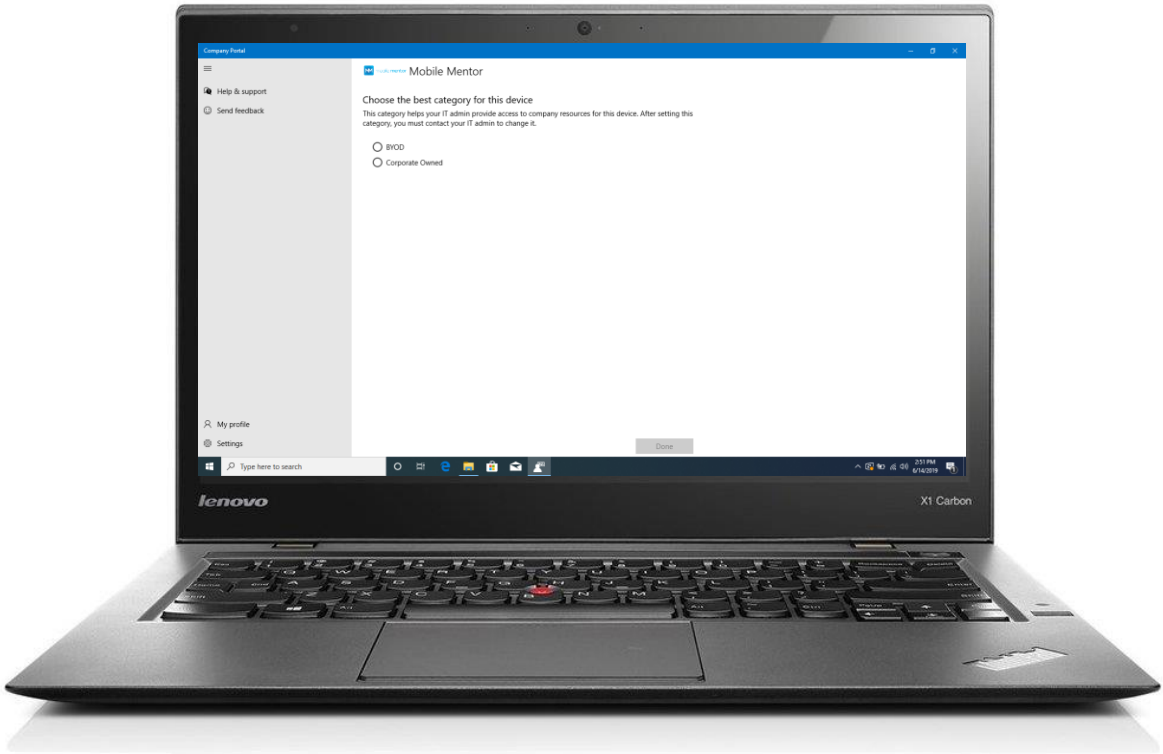
Step 16

Please wait



Step 17

Select the correct option for **BOYD** or **Corporate Owned** then select **Done**



Completed!

Applications and additional settings will begin being applied to your device. Note. It can take up to an hour to install all applications.

