

Android Enrolment Guide

Android Version: 8.0 | Workspace ONE | Intelligent Hub Version: 9.0.0.386



Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

Please note that these instructions are based on a Samsung J3 device. Your device may not have the exact, but similar wordings or images.

Prerequisites

Email Address: This is your corporate/work email address

Network Credentials: This is your network username and password used to log into internal corporate systems.

Passcode: If you have set a passcode on your mobile device you will need this to set a new passcode during the enrolment if the passcode doesn't meet the passcode policy set by your IT team.

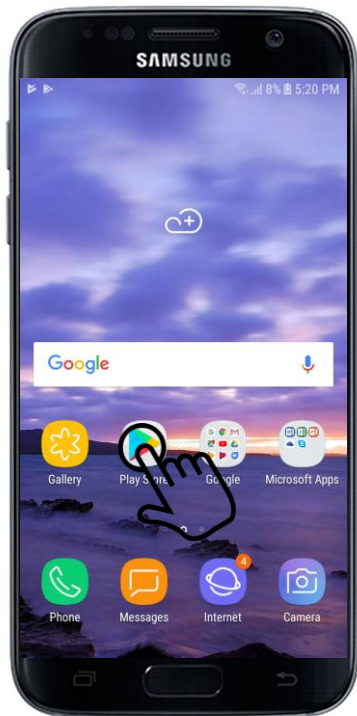
Google Account: In order to download the Intelligent Hub app you will need an existing Google account. If you do not have a Google account, click [here](#) to create one.

Connectivity: You will need an active 3G/4G or Wi-Fi connection

Battery: Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment

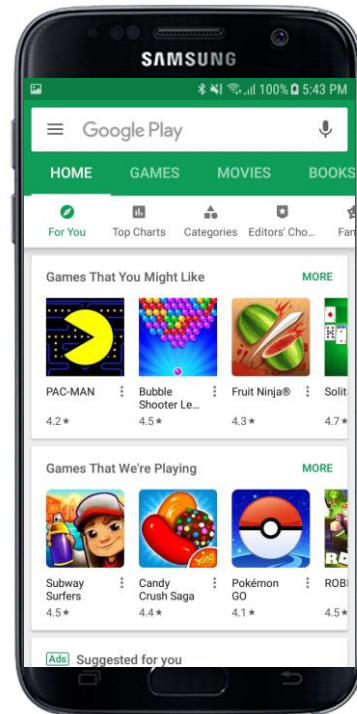


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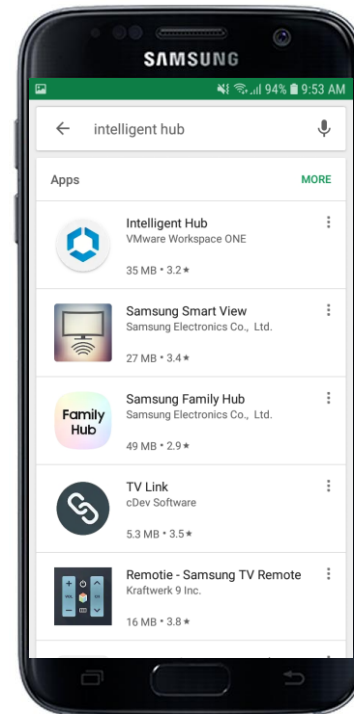
Step 1

Tap on the **Play Store** app



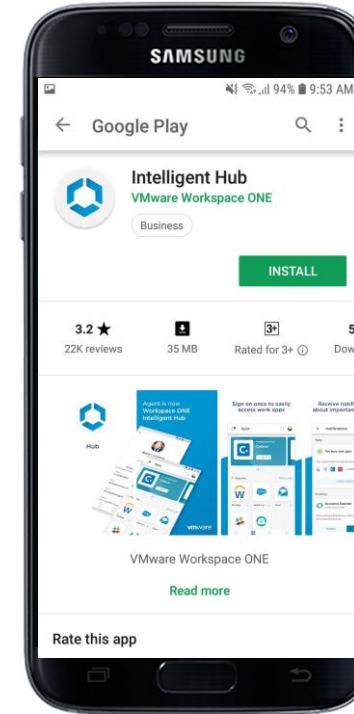
Step 2

Tap on the search icon at the top of the screen and search 'Intelligent Hub'



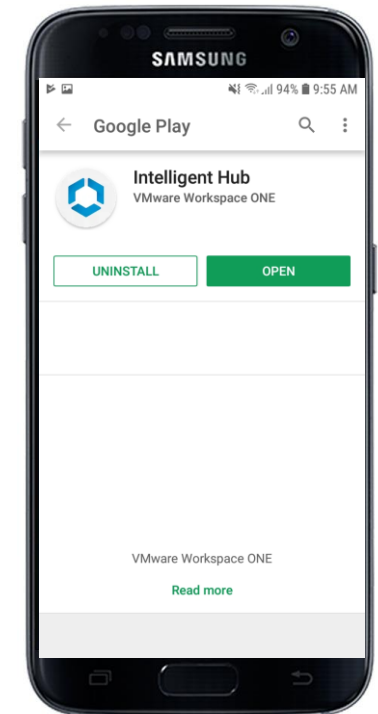
Step 3

Tap on the **Intelligent Hub** app



Step 4

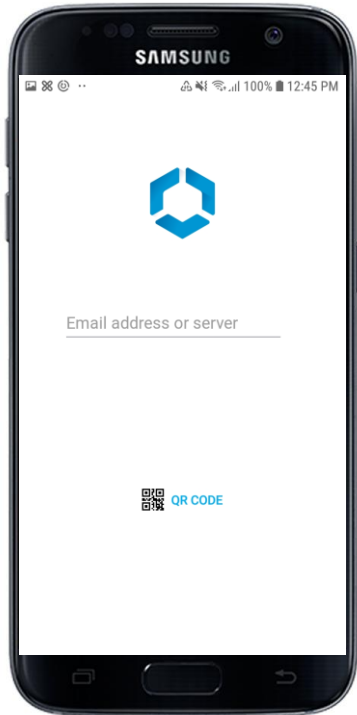
Tap **INSTALL** and wait for the app to install



Step 5

Tap **OPEN**

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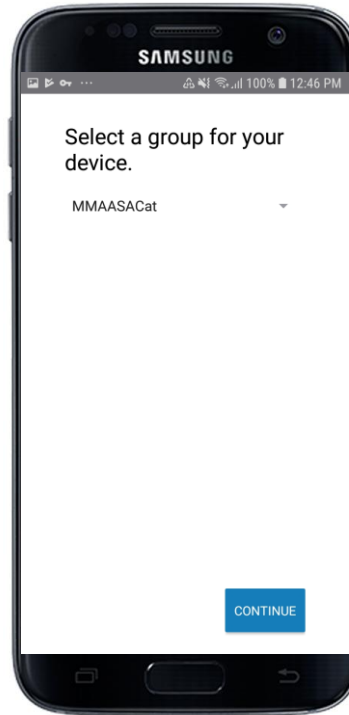
Step 6

Enter your Email address



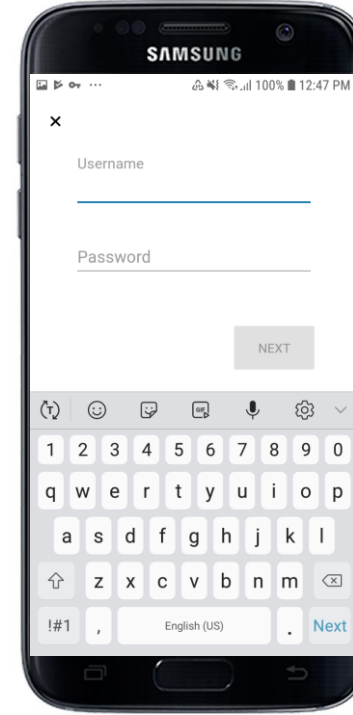
Step 7

Tap **NEXT**



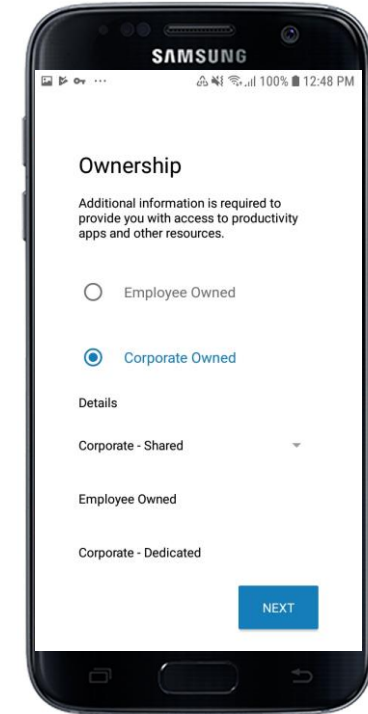
Step 8

Select the appropriate group then tap **CONTINUE**



Step 9

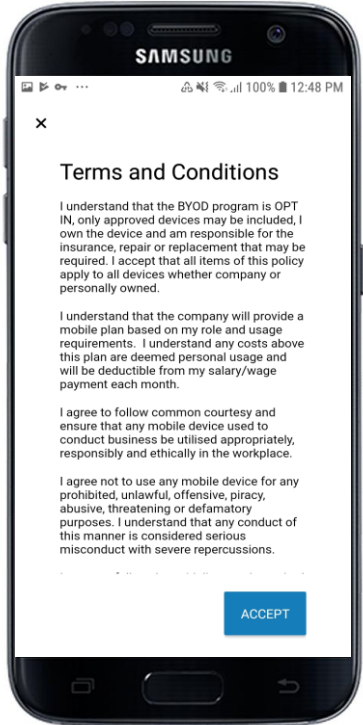
Enter your username and password and tap **NEXT**



Step 10

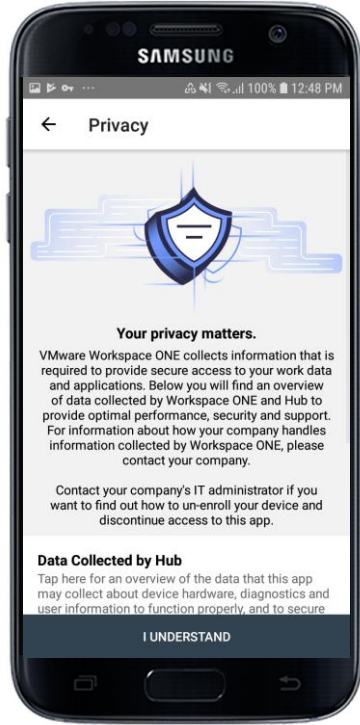
Select **Corporate Owned** and **Corporate – Dedicated** and tap **NEXT**

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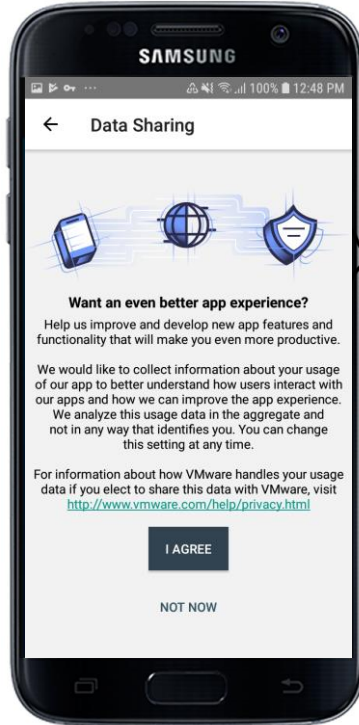
Step 11

Tap **ACCEPT**



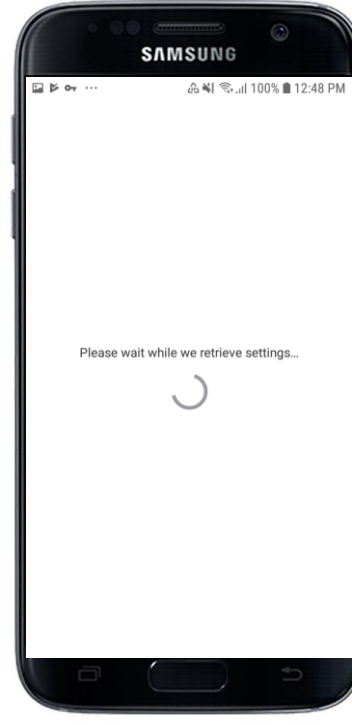
Step 12

Tap **I UNDERSTAND**



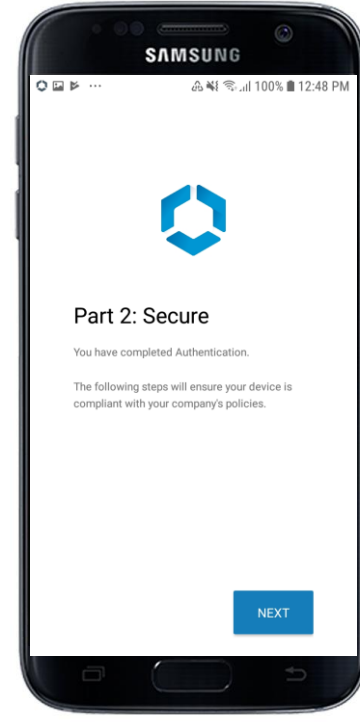
Step 13

Tap **I AGREE**



Step 14

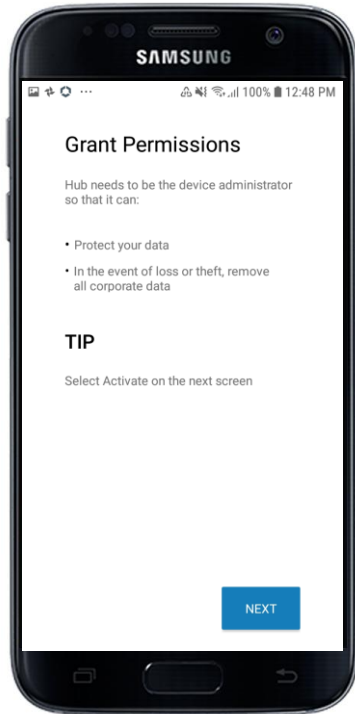
Please wait



Step 15

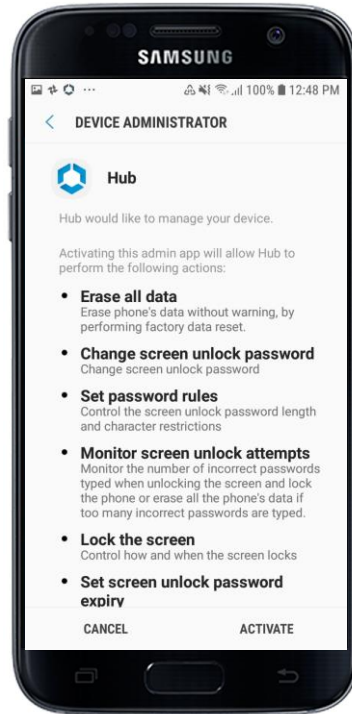
Tap **NEXT**

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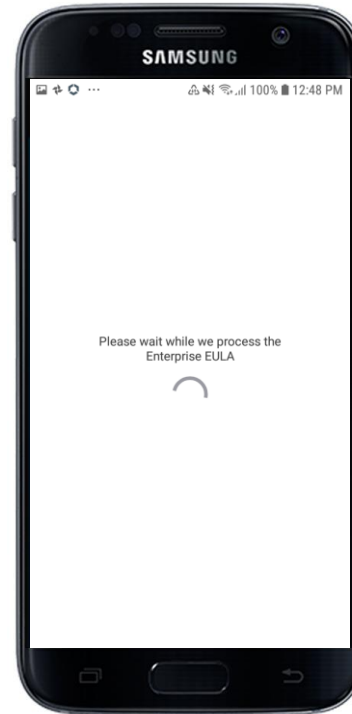
Step 16

Tap **NEXT**



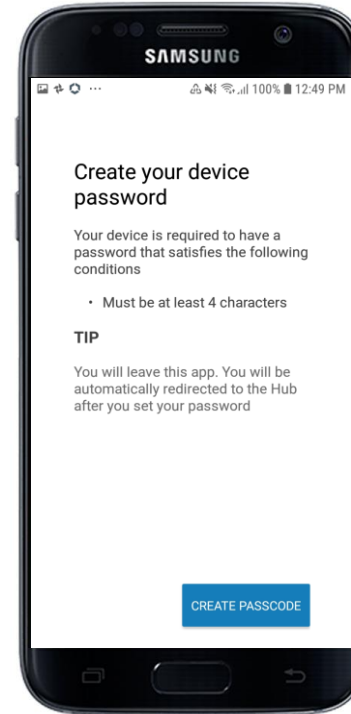
Step 17

Tap **ACTIVATE**



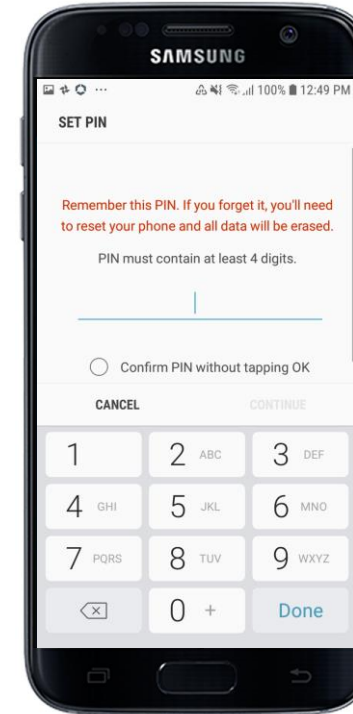
Step 18

Please wait



Step 19

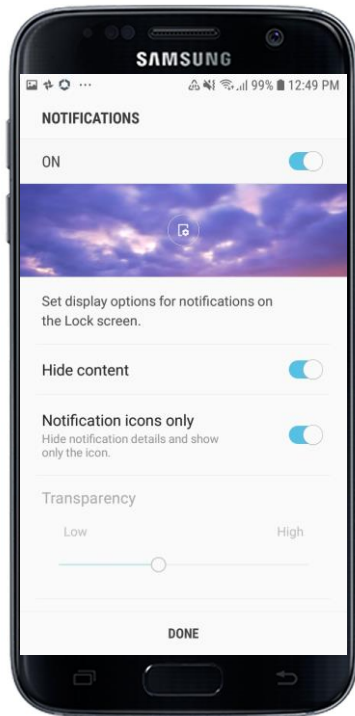
Tap **CREATE PASSCODE**



Step 20

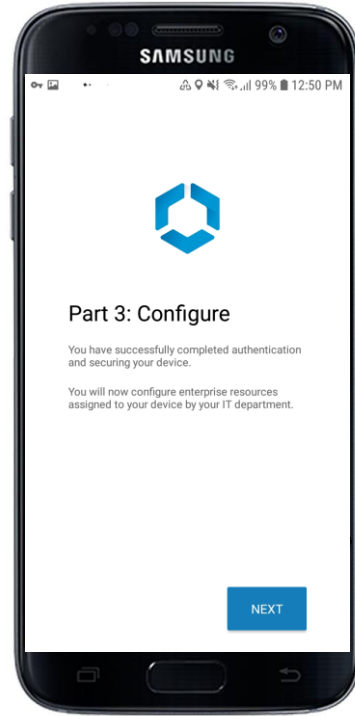
Enter your passcode and tap **CONTINUE**

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Step 21

Tap **Hide content** and tap **DONE**



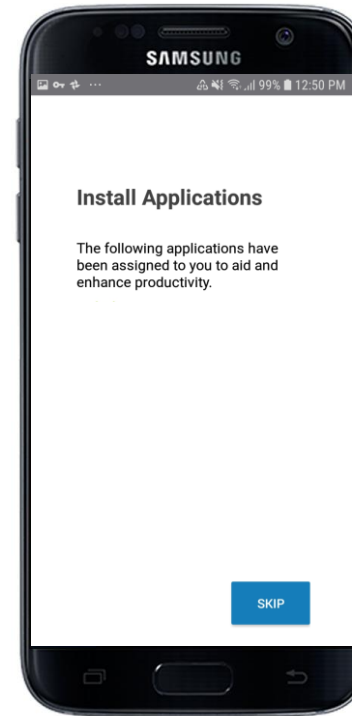
Step 22

Tap **NEXT**



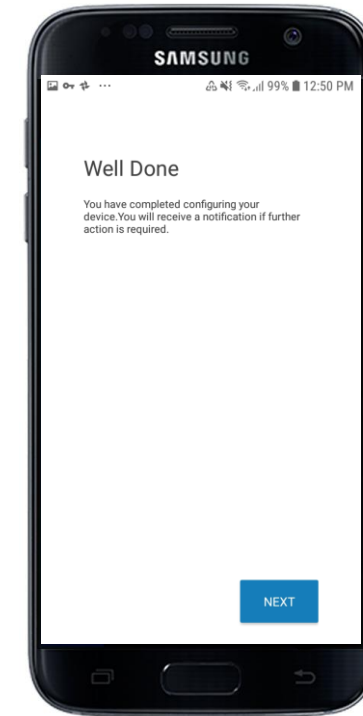
Step 23

Please wait



Step 24

Install applications



Step 25

Tap **NEXT**

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Congratulations!

You have now completed the
Workspace ONE enrolment.

If you require further support, please contact
us on: support@mobile-mentor.com