

Android Enrolment Guide

Android Version: 8.0 | MobileIron Cloud | MobileIron Go Version: 57.0.0.11



Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

Please note that these instructions are based on a Samsung J3 device. Your device may not have the exact, but similar wordings or images.

Prerequisites

Email Address: This is your corporate/work email address

Network Credentials: This is your network username and password used to log into internal corporate systems

Passcode: If you have set a passcode on your mobile device you will need this to set a new passcode during the enrolment if the passcode doesn't meet the passcode policy set by your IT team

Google Account: In order to download the MobileIron GO app you will need a google account. Click [here](#) to create a google account.

Connectivity: You will need an active 3G/4G or Wi-Fi connection

Battery: Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment

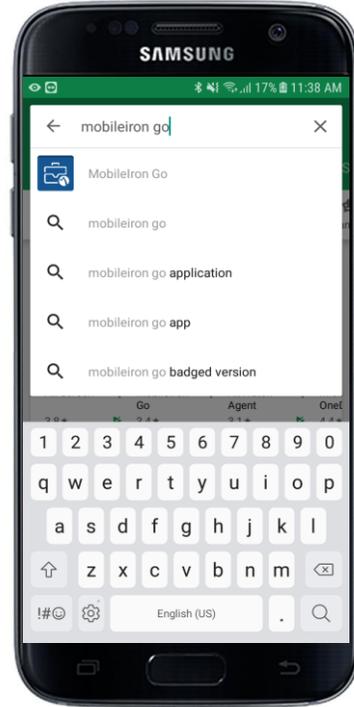


Android Enrolment Guide



Step 1

Open the **Play Store** app



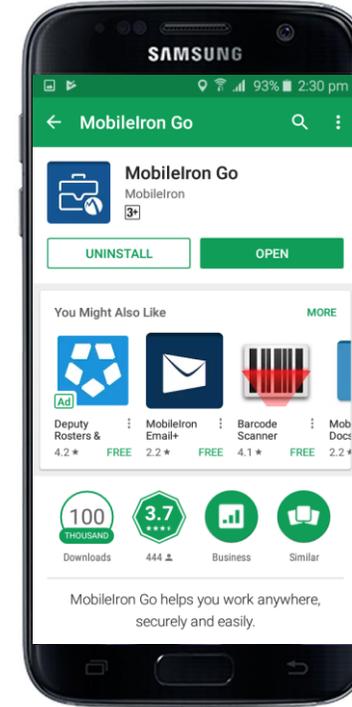
Step 2

Tap **Google Play** at the top and search and select **MobileIron Go**



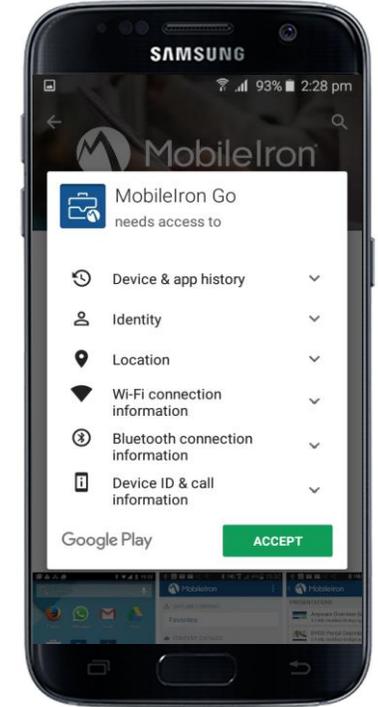
Step 3

Tap **INSTALL**



Step 4

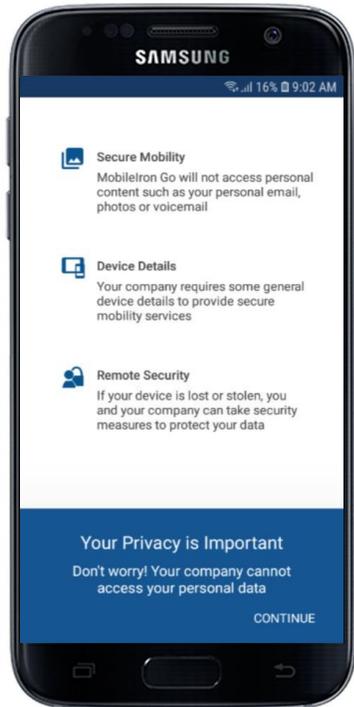
Tap **OPEN**



Step 5

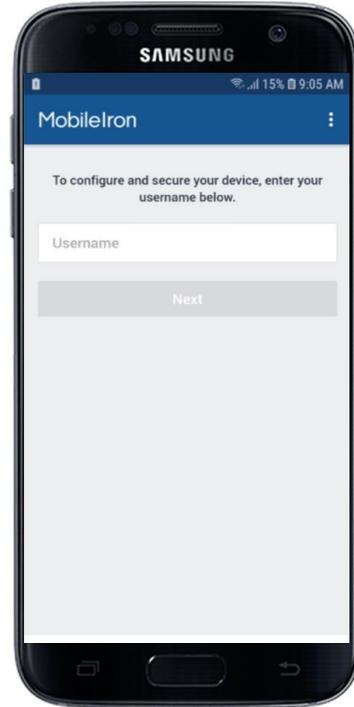
Tap **ACCEPT**

Android Enrolment Guide



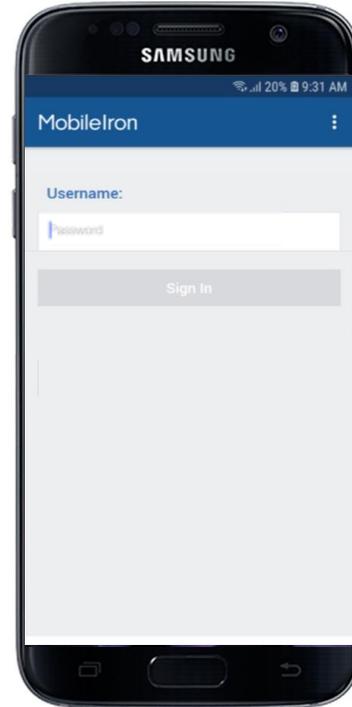
Step 6

Tap **CONTINUE**



Step 7

Enter your Email address and tap **Next**



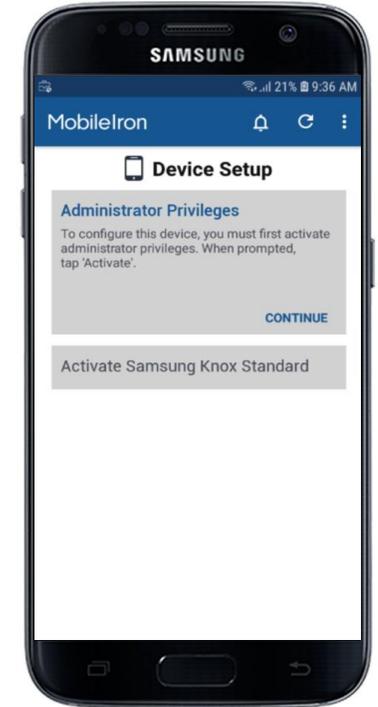
Step 8

Enter your network password and tap **Sign In**



Step 9

Tap **CONTINUE**



Step 10

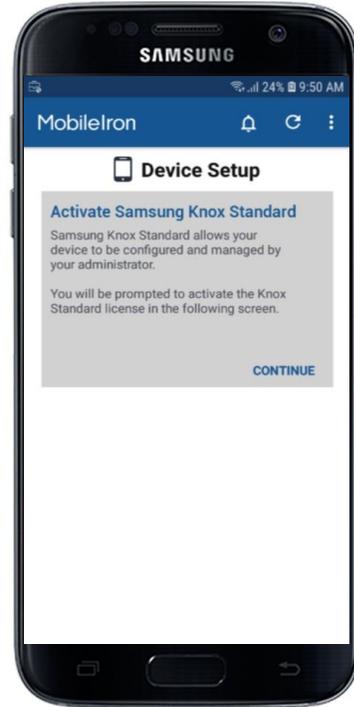
Tap **CONTINUE**

Android Enrolment Guide



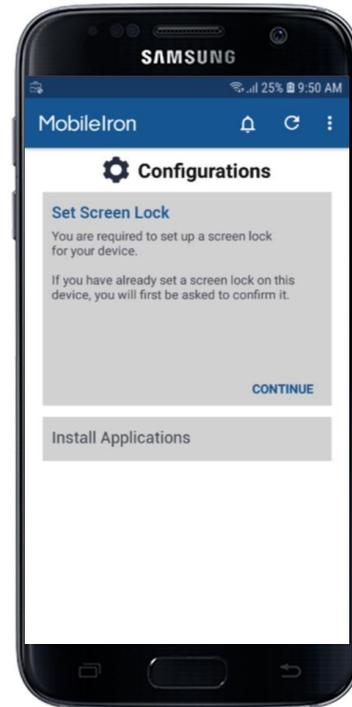
Step 11

Tap **ACTIVATE**



Step 12

Tap **CONTINUE**



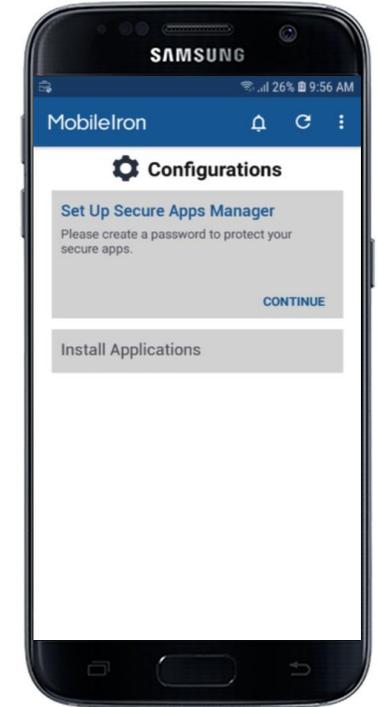
Step 13

Tap **CONTINUE**



Step 14

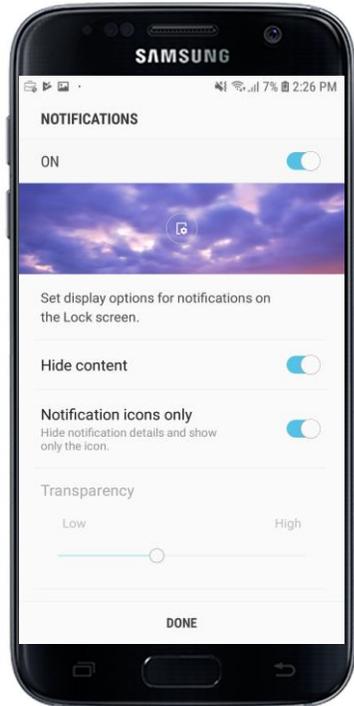
Select **PIN** and create and confirm a 6-digit passcode



Step 15

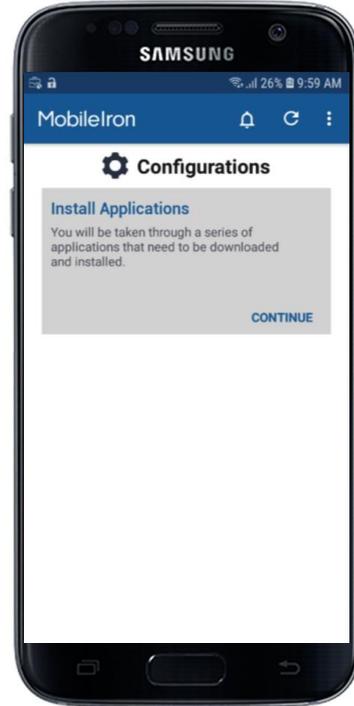
Tap **CONTINUE**

Android Enrolment Guide



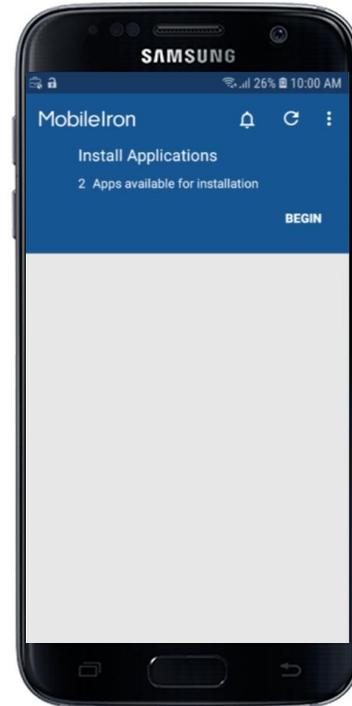
Step 16

Tap **DONE**



Step 17

Tap **CONTINUE**



Step 18

Tap **BEGIN** to install any company applications



Congratulations!

You have now completed the enrolment.

If you require further support, please contact us on: support@mobile-mentor.com