Android Version: 8.0 | MobileIron Cloud | MobileIron Go Version: 57.0.0.11

Based on your company's mobility requirements, enrolling your device will allow you to access corporate apps, and/or receive email, contacts and calendars.

Please note that these instructions are based on a Samsung J3 device. Your device may not have the exact, but similar wordings or images.

#### **Prerequisites**

Email Address: This is your corporate/work email address

**Network Credentials:** This is your network username and password used to log into internal corporate systems

**Passcode:** If you have set a passcode on your mobile device you will need this to set a new passcode during the enrolment if the passcode doesn't meet the passcode policy set by your IT team

**Google Account:** In order to download the MobileIron GO app you will need a google account. Click <u>here</u> to create a google account.

**Connectivity:** You will need an active 3G/4G or Wi-Fi connection

**Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrolment















Open the **Play Store** app



Step 2





Step 3

Tap INSTALL

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MobileIron Go helps you work anywhere, securely and easily.					
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Step 4

Tap **OPEN** 





Tap ACCEPT







Enter your Email address

and tap Next

CONTINUE

Step 9

Tap **CONTINUE** 

SAMSUNG

MobileIron Go connects your Android

easily and securely access email and

device to your company so you can

Welcome to MobileIron

other work resources.

MobileIron

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SAMSUNG

MobileIron

Username

Step 8

Enter your network

password and tap Sign In

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Step 10

Tap **CONTINUE** 

SAMSUNG

Device Setup

To configure this device, you must first activate

administrator privileges. When prompted,

**Administrator Privileges** 

MobileIron

tap 'Activate'.

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CONTINUE

Tap **CONTINUE** 









Step 13

Tap **ACTIVATE** 

mobile **mentor** 

Tap **CONTINUE** 

Tap **CONTINUE** 



Step 14

Select **PIN** and create and confirm a 6-digit passcode

SAMSUNG Configurations Configurations Configurations CONTINUE Install Applications

Step 15

Tap **CONTINUE** 





Step 17

Tap **DONE** 

Tap **CONTINUE** 

Step 18 Tap BEGIN to install any

SAMSUNG

Install Applications

2 Apps available for installation

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D C :

BEGIN

company applications

Congratulations!

You have now completed the enrolment.

If you require further support, please contact us on: <u>support@mobile-mentor.com</u>



Step 16